



March 2, 2020

James Carreiro
Re-Roofing Manager
Pollard Enterprises Ltd.
1795 Ironstone Dr,
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James

This is to confirm Pollard Enterprises is a Soprema Recognized installer and qualifies for SOPREMA's Standard Warranty and the SOPREMA Mammoth Plus SBS Warranty.

The Standard warranty "covers Material and Labour to replace the defective membrane only" in the event of a leak due to manufacturer defects.

The SOPREMA Mammoth Plus warranty is a system warranty and "covers Material and Labour to replace the defective membrane and all contaminated roof assembly components" in the event of a leak due to manufacturer defects.

These warranties are both NDL and non-prorated warranties. These warranties do not cover installation defects.

I have included a PDF of the SOPREMA warranty program for your review, please call me if you have any questions

Regards

Sebastian Quattrociocchi
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