



Position: - Outreach Worker (Children Centres and Wider Community)

Job Title:	Outreach Worker (Children Centres and Wider Community)
Hours:	Full Time
Contract Type:	Permanent/Temporary
Salary:	Up to £30,000 depending on qualification and experience
Responsible to:	Senior Outreach Worker/Community Support Services Manager

Job Description:

We are looking to employ an Outreach Worker to provide direct support and guidance to families in their homes or in other community settings in relation to the health, care and well-being of children and young people across the 0-19 age range with an emphasis on promoting children & young people's communication, language, physical, social and emotional well-being

General Main Duties and Responsibilities:

- To work in partnership with Children's Centre services including health, family support, childcare providers and employment and training providers to ensure services meet the needs of families who may be considered hard to reach or with a child who is at risk of exclusion.
- To have an extensive knowledge of the Early Years Foundation Stage and have the skills to plan, deliver and evaluate Stay & Play sessions which will enhance children's learning and development.
- Identifying children who need additional support and signpost these children effectively to partners within the children's centres sector.
- Compiling evidence files to show impact of Stay and Plays sessions.
- To actively promote parental involvement across all Children's Centre Services with particular reference to families who might be considered hard to reach or with a child at risk of exclusion.
- To contribute to service development and the production of effective and appropriate reports for key stakeholders internally and externally.
- To adhere to the systems for referral and reporting, ensuring at all times confidentiality and professional boundaries are maintained and to ensure that effective filing systems are maintained with appropriate information to ensure that all monitoring and statistical data is available.
- To work supportively and creatively with Family Action's services, to ensure that group-work projects are maximised and responsive to families' needs.
- To promote a positive image of Family Action, representing the organisation and the project to increase professional and public awareness of all the organisations work and of the views and needs of service users.
- To work flexibly as may be required by the needs of Family Action and to undertake other duties as agreed with management that are appropriate for the post grade.
- To be able to evidence Family Action's values at all times, which underpin Family Action's mission of building stronger families.
- To ensure the implementation of the organisation's Equality & Diversity Policy and in every aspect of your work and positively promote the principles of these policies amongst colleagues, service users and other members of the community
- To comply with the organisation's Health and Safety Policy, Data Protection Policy and to protect your own and others' health, safety and welfare.
- To work flexibly as may be required by the needs of the service and carry out any other reasonable duties as required.

Outreach Worker (Children Centres and Wider Community) – Personal Specification

	Essential:	Desirable:
Qualification:	<ul style="list-style-type: none"> • A recognised qualification or certification in Social Care • Early Years Childcare or Community Work. 	
Skills, Knowledge, Aptitude & Experience:	<ul style="list-style-type: none"> • The ability to develop and deliver a variety of activities and initiatives that engage families that may be consider hard to reach or at risk of exclusion. • Experience of working with families that may be considered hard to reach or with a child at risk of exclusion. • Knowledge and awareness of resources for children and families within the locality, in particular a good understanding of Sure Start Children's Centre services, extended schools and specialist health services. • Ability to plan, priorities and work under pressure, adapting to new models and change as required. • The ability to lead and motivate others. • Willingness to undertake substantial training • Being people focused • Striving for excellence in everything we do • Good interpersonal skills. • Able to communicate clearly, both verbally and in writing. • Able to adapt communication style to meet people's needs. • Able to work both as part of a team and independently. • Numeracy and literacy skills. • Person centred approach. 	<ul style="list-style-type: none"> • Working with people who require support, either in a paid or voluntary capacity. • Understanding of the needs of people with Learning Disabilities. • Commitment to / understanding of healthy lifestyle choices • Planning and risk assessment.
Physical:	<ul style="list-style-type: none"> • Must be able to perform all duties and tasks with reasonable adjustment, where appropriate, in accordance with the Disability Discrimination Act 1995 • Ability to undertake manual work and to perform tasks 	
Personal Qualities:	<p>Approachable</p> <ul style="list-style-type: none"> • As an outreach worker, you'll be working with a variety of different people. Whether you work across children or adult services, it's imperative that you are an approachable person that your service users can trust. 	

	<p>Dependable</p> <ul style="list-style-type: none"> • Due to the very nature of the work, you'll most likely be working with families or individuals during a moment of crisis. Therefore, you will need to demonstrate dependability and show that you can be the 'rock' that they depend on. <p>Flexible</p> <ul style="list-style-type: none"> • Outreach worker is not a 9am - 5pm job role because you never know when a crisis could occur. <p>Good communicators</p> <ul style="list-style-type: none"> • At the heart of all good practice is good communication. After all, you will be dealing with a variety of agencies and partner organisations, with service users and their families, as well as working within a team. 	
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The setting is committed to safeguarding and promoting the welfare of children and expects all staff to share this commitment. A full-enhanced Disclosure & Barring Service (DBS) and a pre employment health check will be obtained prior employment including satisfactory references checks.

You may contact us at:

Placing People Direct

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