

Position: - Support Worker

Job Title:	Support Worker
Hours:	Full time
Contract Type:	Permanent/Temporary
Salary:	Up to £21,000 depending on qualification and experience
Responsible to:	

Job Description:

We are looking to employ a caring and empathetic support worker to assist our clients with day-to-day tasks. As a support worker, you will be required to meet with clients to assess their practical and emotional needs, draw up care plans, and help them to live as independently as possible.

General Main Duties and Responsibilities:

- Providing physical support which may include helping with household tasks and personal care.
- Providing emotional support for an individual and their families.
- Supporting and helping with health care needs, including routine checks or administering medication.
- Encouraging and supporting the development of personal skills through hobbies and interests.
- Teaching life skills, such as shopping, using public transport and paying for bills.
- Working with other healthcare professionals to ensure that all care needs meet the highest possible standards.
- Providing emotional support to individuals and their families.
- Providing practical support for individuals and their families, such as helping with household tasks, personal care and paperwork.
- Supporting and monitoring their healthcare needs, including administering medication and temperature checks.
- Supporting them to pursue hobbies and interests.
- Supporting the learning of new skills or gaining employment.
- Teaching life skills, such as budgeting and paying bills.
- Helping with everyday tasks such as meal preparation, writing a shopping list, going shopping or maintaining their housing tenancy.
- Helping them to access community facilities and be included in community groups.
- Understanding their communication needs and adapting your communication to each individual, e.g. sounds, tones, body language.
- Working with other professionals, such as doctors and therapists, to ensure consistency of support.
- Analysing an individual's needs and drawing up a focused support plan.
- Becoming both a role model and companion to the individual and uncovering shared interests, such as hobbies and outings.

Support Worker – Personal Specification

	Essential:	Desirable:
Qualification:	<ul style="list-style-type: none"> • GCSEs (or equivalent) in English and maths • BTEC or NVQ in Health Care 	<ul style="list-style-type: none"> • Good literacy and numeracy skills
Skills, Knowledge, Aptitude & Experience:	<ul style="list-style-type: none"> • The ability to communicate clearly and sensitively when talking to people and their families. • Good listening skills. • Great problem-solving skills and the ability to adapt and act accordingly to situations. • Good time management skills to be able to support the needs of multiple people. • The ability to keep up with changing standards and codes of conduct in the social care sector. • The ability to work both alone and as part of a team. • A high level of patience and emotional resilience. • Being empathetic towards everyone. • The ability to make good, positive relationships with people and their families. • The ability to communicate with other healthcare professionals. • Great verbal and written communication skills. • A non-judgemental attitude regardless of a person's needs. • The ability to remain calm under pressure and when dealing with challenging situations • Being Passionate about their Job. A good carer is passionate about the care they provide and the needs of the people they care for. ... • Empathy and Patience. ... • Being Positive and Encouraging. ... • Reliable and Respectful of Choices. ... • Being Observant with Excellent Communication Skills. 	
Physical:	<ul style="list-style-type: none"> • Must be able to perform all duties and tasks with reasonable adjustment, where appropriate, in accordance with the Disability Discrimination Act 1995 • Ability to undertake manual work and to perform tasks 	
Personal Qualities:	<ul style="list-style-type: none"> • Desire to improve the life of another. • An interest in helping other people, regardless of their condition. • Commitment to helping others. • Excellent communication and 	

	<p>interpersonal skills.</p> <ul style="list-style-type: none">• Empathetic with good listening skills.• Good problem-solving abilities.• Ability to carry out domestic duties.• Willingness to assist with basic healthcare practices.• Patient and emotionally resilient.• Able to adapt and stay calm in challenging situations.	
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The setting is committed to safeguarding and promoting the welfare of children and expects all staff to share this commitment. A full-enhanced Disclosure & Barring Service (DBS) and a pre employment health check will be obtained prior employment including satisfactory references checks.

You may contact us at:

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