



## Join Our Elite Team as an Experienced Water Mitigation Technician at Restoration 101 in Knoxville, TN!

Are you a seasoned Water Mitigation Technician with a passion for making a difference? Do you thrive on restoring properties and helping clients recover from water damage? If so, Restoration 101 in Knoxville, TN, is looking for a talented and dedicated Water Mitigation Technician to join our dynamic team and make a substantial impact on our clients' lives.

### Company Overview:

Restoration 101 is a premier property restoration company specializing in top-tier water damage mitigation, restoration, and renovation services for clients in Knoxville and the surrounding areas. Our mission is to restore homes and businesses to their pre-damaged state, delivering expert solutions that minimize disruption and provide peace of mind.

### Core Values:

- **We Are Always Customer First:** We make our customers happy through thoughtful solutions, outstanding workmanship, and top-notch customer service.
- **We Are Trustworthy:** We earn trust with our steadfast commitment to be diligent, dependable, and honest.
- **We Pursue Excellence In Everything We Do:** Our expertise and exceptional craftsmanship ensure the highest quality results.
- **We Are A Team:** We have fun working together, focused on the Big Win of outstanding workmanship and happy customers.

### Position:

**Experienced Water Mitigation Technician**

### Location:

Knoxville, TN

### Key Responsibilities:

- Respond promptly and effectively to emergency service calls for water damage incidents.
- Perform water extraction, drying, dehumidification, and mold remediation using industry best practices.
- Utilize advanced tools and equipment to assess damage, monitor drying progress, and ensure thorough mitigation.
- Collaborate with team members to develop and implement effective mitigation strategies tailored to each unique situation.
- Communicate clearly and professionally with clients, providing updates on the mitigation process and addressing any concerns.



- Ensure all documentation, including work orders, job reports, and billing, is accurate and complete.
- Adhere to safety guidelines and company protocols at all times to maintain a safe working environment.

#### **Requirements:**

- Minimum of 2 years of experience as a Water Mitigation Technician in the restoration industry.
- Proficiency in water extraction, structural drying, and mold remediation techniques.
- IICRC certification in Water Damage Restoration (WRT) and Applied Structural Drying (ASD) preferred.
- Strong problem-solving skills and the ability to adapt to changing situations on the job.
- Excellent communication skills and the ability to interact professionally with clients and team members.
- Physical ability to lift heavy equipment, work in confined spaces, and perform strenuous tasks.
- Valid driver's license with a clean driving record.
- Flexibility to work on-call shifts, including evenings and weekends, in emergency situations.

#### **Benefits:**

- Competitive compensation based on experience and certifications.
- Overtime Pay, Hazard Pay, Bonuses available.
- Health, dental, and vision insurance plans.
- Paid time off and holiday pay.
- Ongoing training and opportunities for professional development.
- Collaborative and supportive work environment.
- Opportunity for advancement.

#### **How to Apply:**

If you are a skilled Water Mitigation Technician ready to bring your expertise to a dynamic and reputable restoration company, we encourage you to apply!

Restoration 101 is an equal-opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, or protected veteran status and will not be discriminated against on the basis of disability.

Please send your resume to [careers@restoration101.com](mailto:careers@restoration101.com)

After we review your application, we will contact you to schedule an interview.