

MEDIA BULLETIN



WINTER STORM CLEAN UP UPDATE TRANSPORTATION SERVICES

February 4, 7:30 AM

Progress summary:

- Salting and plowing operations are continuing 24/7 in response to the multi-day snow storm that lasted from Wednesday evening to the early hours of Friday.
- Snow removal operations will resume on Saturday, February 5 in select areas where plowing operations have been substantially completed and fully across the city starting on Sunday, February 6.
- Snow accumulation across the city is approximately 10 cm.
- Salting on major roads has been completed.
- Plowing on major roads started at 2 a.m. on Thursday and is currently ongoing.
- Plowing on local roads started at 11 p.m. on Wednesday and is currently ongoing.
- Salting and plowing on sidewalks began at 8:30 p.m. on Wednesday and is currently ongoing.
- Salting and plowing on separated bike lanes began at 6 p.m. on Wednesday and is currently ongoing.
- Snow clearing crews continue to work closely with emergency service providers, including Police, Fire, Paramedics and the Emergency Operations Centre, to ensure emergency vehicles and their facilities receive the snow clearing required to deliver their services.
- The City and TTC are coordinating with regular daily touchpoints. The TTC has mobilized its enhanced Severe Weather Plan to ensure essential transit service continues.

Salting and plowing since Wednesday, February 2:

Completed rounds across the entire road network, i.e., city-wide cumulative:

Road type	Activity	Number of completed rounds	Total KM completed
Major roads	Salting	41	97,602
	Plowing	9	22,636
Local roads	Salting	8	33,090
	Plowing	1	6,618
Sidewalks	Salting & plowing	5	33,955

Completed rounds per district:

Activity	Toronto East York	Scarborough	North York	Etobicoke York
Salting on major roads	10	13	12	6
Plowing on major roads	3	3	2	1
Salting on local roads	2	2	2	2
Plowing on local roads	1	n/a	n/a	n/a
Salting and plowing on sidewalks	2	1	1	1
Salting and plowing on bike lanes	7	5	1	2

311:

- Crews continue to respond to and resolve all snow-related 311 service requests.
- New service requests for snow-related issues can be made on the 311 Toronto mobile app, online at [Toronto.ca/311](https://toronto.ca/311) or by calling 311.

Additional notes:

- The City has deployed its full fleet of snow-clearing vehicles and equipment in response to the most recent snow storm: 600 snow plows, 360 sidewalk plows and 200 salt trucks.
- More than 1,500 personnel (contracted and City staff) are working around the clock to clear the snow.
- The City is making every effort to plow snow to the curb but based on the amount of snow and limited right of way storage capacity, certain curb lanes may be impacted. The City will be working to ensure there is always an active lane and that sidewalks are not obstructed from plowed snow from the roads.
- Private snow clearing operators, commercial property owners and the public are reminded to store snow on their property and not to push snow onto the streets and sidewalks. Pushing snow onto the roads and sidewalks can pose a safety hazard and hampers snow clearing operations, requiring City crews to return to an area previously cleared.

Sidewalk Clearing Program:

- Seniors and people with a disability can apply for City sidewalk clearing. More information is available at toronto.ca/Snow.