



Oregon

Tina Kotek, Governor

Oregon Health Authority
Equity & Inclusion Division
421 SW Oak Street, Suite 750
Portland, OR 97204
Phone: 503-871-0219
Fax: (971) 673-1228
All relay calls are accepted

May 23, 2024

Taylor Sprecher
Taylor's Transgender Patient Awareness LLC
11324 Legato Dr.
Oregon City, OR 97045

RE: **Approval** of Cultural Competence Continuing Education Training Opportunity

Dear Taylor Sprecher:

Congratulations! **Taylor's Transgender Patient Awareness for Emergency Care** training opportunity meets cultural competence continuing education criteria established by the Advisory Committee described in [OAR 950-040-0000 through 950-040-0020](#). This training opportunity is approved by the Oregon Health Authority (OHA) to train: Chiropractor, Counselor/Therapist, Dental Hygienist, Dentist, Denture Technologist, Dietitian, Emergency Medical Service Provider, Home Care Worker, Lactation Consultant, Long Term Care Administrator, Massage Therapist, Medical Imager, Midwife, Naturopathic Doctor, Nurse, Occupational Therapist, Optometrist, Pharmacist, Physical Therapist, Physician (MD/DO), Polysomnographic Technologist, Psychologist, Social Worker, and Speech-Language Pathologist/Audiologist.

This training has been approved as a **CE Provider** from **May 24, 2024, through May 24, 2026**.

During the approval period, the organization agrees to:

- Make this written notice of OHA approval available to any participant or partnering organization that requests a copy and, to the extent possible, display this notice at the main training center;
- Issue a certificate of completion to participants following successful completion of continuing education opportunities;
- Report to OHA changes to the organization contact information, or organizational changes that require submitting an update for approval by OHA, within 30 days of such changes.
- Report to OHA if the training is no longer being offered within 30 days of such change.
- Apply to renew its approval status at least 60 days prior to the date of approval expiration.
- Allow OHA to conduct potential site visits during the approval period or renewal process.
- Abide by the rules regarding cultural competence continuing education for regulated health care professionals in in [OAR 950-040-0000 through 950-040-0020](#).



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- Abide by the Oregon Health Authority's Nondiscrimination Policy and make this written policy available to any participant or partnering organization that requests a copy, and, to the extent possible, display this notice at the main training center:

The Oregon Health Authority (OHA) does not discriminate in any of its programs in relation to: race, color, national origin, religion, sex, sexual orientation, gender identity, marital status, age or disability.

Do you think OHA has discriminated against you? To report your concern or get more information on OHA's policy:

- ***Call: 1-844-882-7889, 711 TTY;***
- ***Email: OHA.PublicCivilRights@state.or.us; or***
- ***Visit: www.oregon.gov/OHA/OEI***

OHA's nondiscrimination policy complies with the laws that apply to it. These laws include Title IV of the Civil Rights Act of 1966, the Americans with Disabilities Act of 1990 (as amended), Section 504 of the Rehabilitation Act of 1973, and Oregon Revised Statute Chapter 659A.

Your continuing education training opportunity and contact information will be posted online in a registry of approved trainings on the [Oregon Health Authority Equity and Inclusion Division website](#).

Please direct any questions, comments or concerns about Oregon's cultural competence continuing education training opportunity legislation or approval process to the OHA Office of Equity and Inclusion at: Cultural.CompCE@odhsoha.oregon.gov or Emily.L.Wang@oha.oregon.gov

Thank you for your efforts to help strengthen the cultural competence of Oregon's health and health care professionals to improve health outcomes for their clients and patients.

Sincerely,

Shelley Das
Equity and Policy Section Director
OHA Equity and Inclusion Division (E&I)

Cc: Leann Johnson, Director, E&I



RECOMMENDATIONS

Cultural Competence Continuing Education Advisory Committee

While the Oregon Health Authority (OHA) has approved your cultural competence continuing education (CCCE) training, we would still like to share our CCCE Advisory Committee's recommendations for further improvement. These recommendations could help strengthen alignment of your training with Oregon's CCCE approval criteria for quality trainings. At this time, these recommendations are informational only, so no additional action is required for your training to be included in the OHA approved CCCE training list. **However, if you decide to renew OHA approval of your training, we will expect to see these recommendations have been implemented.**

Objectives 3-4

- For increased clarity, please consider using a SMART objectives format, to ensure objectives are specific, measurable, achievable, relevant, and time bound.
- For example, to make objectives more specific/measurable, you can add the number (Ex: 2-4, 3-5, etc.) of "common vocabulary"/terms and number of "puberty blockers"/"common medications", you would like the providers to be able to define/list after taking this training.

Teaching Strategy, Methods, and Feedback for Participants

- **What strategies will your trainer(s)/facilitator(s)/author(s) take to make training inclusive and accessible to individuals with different learning styles, educational backgrounds, and student needs including, but not limited to disabilities (e.g. deaf clients or hard of hearing clients) and limited English proficiency?**
 - Please consider expanding upon your response of how you will make this training accessible to individuals with different learning styles, educational backgrounds, disabilities, and limited English proficiency, aside from "the language will automatically be set to the language they have on PowerPoint and Word."
- **How will the trainer(s)/facilitator(s)/author(s) address cultural factors, such as culturally-based social values and norms in their approach to cultural competency?**
 - Please describe how you will address cultural factors (e.g. culturally-based social values and norms), aside from just listing terms.



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- **Time is needed for skill acquisition. How will you measure when the skill has been accomplished by the participant?**

A) What is the immediate follow-up plan?

Thank you for sharing the test you will provide participants. Can you elaborate more on how you will provide feedback to the participants, specific to your updated training objectives?

B) What is the long-term follow-up plan?

Thank you for sharing your follow up survey. Please consider timing of a long-term follow-up plan to evaluate changes in participants' skills/behaviors, based upon your Training objectives. (Ex: 12 months after training completed? Something else?)

Thank you for your efforts to help strengthen the cultural competence of Oregon's health and health care professionals to improve health outcomes for their clients and patients.