

# Standard Bond Cleaning

## Internal Clean Inclusion Listing



### Entry / Hall

- Wipe down skirting boards
- Clean and dust lighting, switches and fixtures
- Vacuum and mop entryways and other hard surface floors
- Dust and remove cobwebs

### Lounge / Dining Room

- Clean windows (internal), sills and tracks
- Clean air conditioning unit filters (where removable)
- Wipe down skirting boards
- Clean and dust lighting, switches and fixtures
- Dust and remove cobwebs
- Vacuum and mop floor
- Dust and clean fans
- Spot clean walls
- Clean sliding doors inside/outside

### Kitchen

- Clean cabinets, cupboards, drawers and doors inside and out
- Clean oven inside/outside, cook top, grill and range hood (including filter)
- Clean dishwasher (only doors)
- Clean and shine sink and taps
- Vacuum and mop floor
- Clean windows (internal), sills and tracks
- Dust and remove cobwebs
- Clean and dust lighting, switches and fixtures
- Wipe down skirting boards
- Damp wipe all kitchen bench tops

### Laundry

- Vacuum and mop floor
- Clean windows (internal), sills and tracks
- Wipe down skirting boards
- Clean and dust lighting, switches and fixtures
- Dust and remove cobwebs
- Clean sink and cupboards
- Wipe all counters

### Bedrooms

- Vacuum carpets
- Wipe down skirting boards
- Clean and dust lighting, switches & fixtures
- Dust and remove cobwebs
- Clean windows (internal), sills and tracks
- Spot clean walls
- Dust and clean fans
- Clean inside cupboards and built in wardrobes

### Bathrooms / Toilets

- Vacuum and mop floors
- Clean and descale shower screen and tiles
- Clean exhaust fans
- Clean bathroom sinks and bathtub
- Clean the toilet inside and outside
- Clean mirrors and wipe all counters
- Clean windows (internal), sills and tracks
- Wipe down skirting boards
- Clean and dust lighting, switches and fixtures

### Other Areas

- Garage – Vacuum / Sweep Out; clean and dust light and power points
- Front Door Area – Sweep

### **THE FOLLOWING ADDITIONAL SERVICES ARE AVAILABLE WHERE REQUESTED**

- Carpet Cleaning
- Blind Cleaning
- Full Wall Washing
- External Cleaning (e.g. deck or balcony)

**For more information, call us on  
(07) 3523 3578**

**Be sure to check your Lease for  
any special requirements**



## Standard Bond Cleaning

### Important Service Information & Tips

#### *Review your Lease Agreement*

Each Real Estate Agency and Property Manager may have different requirements. We encourage you to check your lease agreement for any special requirements and advise us as soon as possible so that we can include these with your service.

#### **General Service Exclusions**

Our Internal Bond Cleaning service is completed in accordance with the listing on the first page. The following services are **excluded** from our Internal Bond cleaning service, *but may be added where requested as part of your booking request*:

- Blind cleaning.
- Full wall washing - small spot cleaning is completed in most areas as part of our standard clean.
- External cleaning (e.g., balcony, windows, patios, under eave or patio ceilings).
- Ceiling cleaning.
- Pressure Washing
- Tile and Grout Cleaning
- Removal or Shifting of furniture
- Intensive garage cleaning - we will vacuum/sweep; and clean light switches & power points as part of our standard clean.
- Garage wall cleaning.
- Garage floor/wall oil stain removal.
- Removal of Stickers or Removable hooks
- Handyperson or home maintenance works.
- Rubbish bin cleaning.
- External window and flyscreen cleaning.
- **Any cleaning that could result in damage.**

#### **Nicotine / Smoke or Cigarette Smoke Damage**

Cleaning of nicotine and staining from smoke or smoking is not covered as part of our rectification guarantee. It is accepted that staining will remain even following intensive cleaning.

#### **Internal Bond Service Rectification Guarantee**

We offer the benefit of recleaning any issues identified by your real estate agent regarding our bond cleaning service, at no charge. Issues must be advised to us via email within three days of the completion of your service. We will return to site within 24 - 36 business hours i.e 9 am to 5 pm ( Mon-Fri).

**Please note: Work guarantee won't apply if any other trades works has been carried out at property after completion of bond cleaning service. Property must stay in same state.**

For a standard bond clean, our guarantee covers those items cleaned as part of your service. Where issues identified are related to matters that did not form part of the original service, we are happy to return to your property to provide additional support at our usual service rates. All of our services are provided in accordance with our Terms and Conditions available on website.

If you fail to provide us with sufficient notice or access for the return visit and cleanup, no refunds or compensation will be provided. Therefore, we kindly ask that you ensure ample time is allocated for the cleaning to be finalised with your real estate.

#### ***We are happy to help***

It is important not to assume anything when it comes to your end of lease or bond clean, particularly given variation in expectations of both customers and Property Managers. We encourage you to speak with us about any questions you may have after reviewing your lease agreement - we are always happy to assist.

If you have any questions, contact us at [sales@hdbudgetcleaners.com.au](mailto:sales@hdbudgetcleaners.com.au) or call 07 3523 3578.

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