A picture containing drawing

Description automatically generated Stanley Works

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**Terms and Conditions of Skip Hire**

*References to ‘The Hirer’ are references to the person(s) accessing our service.*

*References to ‘The Provider’ are references to Ava Waste Management Group Ltd.*

1. The contents of all skips hired remain the property of The Hirer until The Hirer has paid all relevant costs in full.
2. The Hirer must pay all relevant costs prior to the delivery of the skip, unless otherwise agreed.
3. The Hirer shall not burn or ignite any material deposited in the skip.
4. The hire period is 7 days, unless otherwise agreed in writing by The Provider. The Provider has the right to collect the skip after this hire, without prior notification, even if the skip is not full.
5. The Provider reserves the right to collect a fully loaded skip before the hire period has elapsed.
6. The Hirer shall ensure that the skip is loaded within such limits so that no danger can or will likely to be caused. All skips must be level loaded in line with the top of the skip. If a skip is overloaded, The Provider will not collect the skip.
7. After the skip has been sited by The Provider, it shall not be moved by The Hirer.
8. All skips are delivered, left at the chosen address and collected at The Hirer’s risk.
9. The Hirer shall be liable for any loss or damage to the skip.
10. Where The Provider is directed to deposit or collect the skip, The Hirer has full liability of any damaged caused. The Provider is not liable.
11. Whilst all reasonable efforts will be made by The Provider to avoid damage, The Provider shall not accept responsibility for any damage, loss, or injury while the skip is sited. This included the placement and removal of the skip if The Hirer is wanting in a particular place.
12. The Hirer must not place any of the following waste within the container: fridges, freezers, tyres, asbestos, cookers, oils/filters, aerosols, fluorescent tubes, plasterboard, batteries, liquids, wet materials, hazardous waste, chemicals, gas cylinders, fire extinguishers, medical waste or needles/syringes.
13. Mattresses are an extra cost in addition to the skip cost.
14. Waste materials such as roofing felt, astroturf, carpets/underlay and commercial waste (non-recyclables) are priced based on the weight of the skip.
15. The Hirer is responsible for ensuring that there is adequate turning, manoeuvring and workspace when ordering a skip.
16. Where The Hirer is not available to sign, then placement of the order is taken as acceptance of these terms and conditions.
17. Refunds:
    1. 24 hours’ notice is required to terminate any orders.
    2. Orders must be confirmed via email or telephone.
    3. Orders cancelled 24 hours before the scheduled delivery will be refunded in full.
    4. Orders cancelled less than 24 hours before the scheduled delivery will be subject to a 25% charge of the hire price as a cancellation fee.
    5. No refunds will be payable once the skip has been delivered.