HIAWATHA EAST RESORT

Subject: Re-Opening of Hiawatha East Resort

Dear Hiawatha Manor Owners,

We are pleased to inform you that Hiawatha East will be re-opening on October 28th after the temporary closure. We appreciate your patience and understanding during this time, and we are excited to welcome you back to enjoy the resort's amenities.

As shared previously, the temporary closure was necessary due to staffing circumstances beyond our control, but we are happy to report that we have made the necessary adjustments. We have worked hard to maintain the resort's operations and ensure that all services will be fully available upon reopening.

If your on-site vacation was impacted by the closure, please reach out to HiawathaEastReimagined@lemonjuice.biz to discuss your options.

What to Expect:

1. New onsite office at Hiawatha East that will facilitate all check ins.
2. Reservation Procedures: The resort is ready to handle reservation requests for Hiawatha East, or for deposits to one of our exchange partners. All owners should be current on maintenance fees if they are requesting to reserve their ownership week or to make a deposit with an exchange partner. Hiawatha East is not currently collecting 2025 maintenance fees, and as a result will not be making reservations for 2025 or allowing deposits into exchange companies for 2025 intervals at this time. If you currently have a deposit with an exchange company, there is no impact to your deposit. For RCI Points members, RCI points for your current use year should be available to you with no disruption.
3. Retention of POA amenities including the new indoor pool. Hiawatha West (including the Health Spa) still remains closed.

If you have any questions or need assistance with upcoming reservations, please feel free to contact us at 931-999-7559 or hiawathaeast@lemonjuice.biz. We are here to assist with any needs you may have. We look forward to seeing you soon and thank you for your continued support.

Sincerely,

Archie Dolby, President

Hiawatha Manor Association