

The Lifecare Centre Limited

Unit 9b - Beechcroft Farm - Chapel Wood Road - Ash - Kent - TN15 7HX
Telephone: 01322 287949 Email: info@lifecarecentre.co.uk

The Lifecare Centre Limited Privacy Notice

The Lifecare centre Ltd and Rosewood Installations their sister company takes privacy very seriously.

This notice explains how we use the personal information you provide us, this could be provided by you concerning you personally or on behalf of your clients and passed onto us through a third party by you.

How we use your personal information

We will only use your personal information for the following purposes:

- To administer and manage our relationship with you, including to set up and maintain any order of works that we are to be carrying out for you or purchasing for you on your behalf.
- To process orders from you for goods and services.
- To deal with any enquiries we receive from you.
- For the purposes of any corrective action (including a product recall) which may be required in respect of any of the products we supply you.
- To comply with applicable laws, regulations and rules.
- To provide you with details of our products, services and promotions.
- To notify you of any changes to what we do.
- To make checks of credit reference agencies if needed.
- For the purpose of recovery of a debt in case of non-payment.

In connection with these purposes, we may share your personal information with third parties that perform services on our behalf, such as business partner, fraud sharing organisations and to other companies in our group, in each case within the European Economic Area and the U.K.

We may also disclose your personal information to third parties in other circumstances, in particular:

- If we are under a duty to disclose or share your personal information to comply with any legal obligation, or to enforce or apply our terms and conditions of trading and other agreements.
- To protect the rights, property, or safety of The Lifecare Centre LTD, Rosewood Installations, our staff, our customers or others.
- In response to a request from the governmental authority (including a regulator); or
- If we sell or buy any business or assets, in case we will disclose your personal information to the prospective seller or buyer of such business or assets.

If necessary for debt recovery purposes, we may also obtain additional information about you beyond that provided by your selves from credit reference and tracing agents.

Our legal basis for these uses of your personal information may include that (a) it is necessary for our legitimate interests in operating our business and/or providing you with goods and services; and/or (b) it is necessary for the performance of contracts to which you are a party with us.

Keeping in touch with you.

From time to time we would also like to keep in touch with you to provide details of new services and product range. If you do not want to be contacted in this way please contact us at info@lifecarecentre.co.uk and we will take you off our mailing system.

Your rights in relation to your personal information

You have various rights under the data protection law regarding the processing of your personal information, including rights to:

- Request us to correct inaccurate personal information.
- Request us to delete personal information in certain circumstances.
- Receive your personal information in a format suitable for transmission to a third party.
- Object to and/or restrict the processing of your information (including profiling) on certain grounds.
- Object to the processing of your personal information for direct marketing.
- Object to any decision about you based solely on automated processing (including any profiling) that produces legal effects or otherwise significantly affects you.
- Lodge a complaint with the UK Information Commissioner's Office.

You can make a request to us in relation to these rights at any time by contacting us at info@lifecarecentre.co.uk any information to which you are entitled will be provided within a reasonable time frame, subject to the exemptions stipulated in applicable data protection laws.

How long do we retain your personal information?

We will not keep your personal information any longer than is necessary, taking into account information needed for product guarantee or product recall, Applicable legal requirements and limitation periods.

How to contact us

If you have any queries about how we use your personal information, you can contact us at any time via the email at info@lifecarecentre.co.uk or by post to The Lifecare Centre Limited, Unit 9B Beechcroft Farm, Chapel Wood Road, Ash, Kent TN15 7HX.