

## TERMS OF SERVICE

### 1. ABOUT US AND OUR SERVICE

1.1. "Smart Edu Hub ", is a sole proprietorship in India. It owns the website [exceptionalexamresources.com](http://exceptionalexamresources.com). All the payments will be done in favour of Smart Edu Hub. The words "we", "us", "our" all refer to [exceptionalexamresources.com](http://exceptionalexamresources.com) and Smart Edu Hub

1.2. We operate the website: [exceptionalexamresources.com](http://exceptionalexamresources.com) Our provision, management and administration of the Site and of any content included therein, including the provision of content and other services to members (as defined in clause 5 below), are referred to in these terms as "the Services".

1.3. To contact us, please email our customer support team via the Site.

### 2. ABOUT THESE TERMS OF SERVICE

2.1. Please read these terms of service ("the Terms of Service") carefully before participating in, accessing or using any of the Services. The Terms of Service apply to the Services. By using the Services you acknowledge that you have read the Terms of Service and agree that the Terms of Service constitute a binding legal agreement between the user ("you") and Smart Edu Hub 's website [exceptionalexamresources.com](http://exceptionalexamresources.com) and If you do not agree with the Terms of Service, you must not use the Services.

2.2. Please read our privacy policy ("the Privacy Policy") . By using the Services you acknowledge that you have read the Privacy Policy and agree to its terms. If you do not agree with the Privacy Policy, you must not use the Services.

2.3. Your attention is particularly drawn to clauses 4.1 to 4.8 (warnings regarding scope of the Services).

2.4. The Terms of Service and any dispute arising out of or in connection with the Terms of Service are governed by the laws of India and are subject to the exclusive jurisdiction of the courts of India.

### 4. HOW TO USE THE SERVICES

Warnings regarding the scope of the Services

4.1. The Services, including the content of the Site, are intended for educational and entertainment purposes only. The Services are not intended to, and do not, constitute legal, professional, medical, psychological, therapeutic or healthcare advice or diagnosis or counselling, and may not be used for such purposes.

4.2. WE do not represent or warrant or otherwise agree that the Services will be uninterrupted, error-free, reliable or timely, that defects will be corrected, or that the Services or any relevant server, are free of viruses or other harmful components.

4.3. We do not guarantee that videos or files available for viewing through the Site will be free of contaminating or damaging code such as viruses, trap doors and the like.

4.4. We do not endorse content, nor warrant the accuracy, completeness, correctness, timeliness or usefulness of any opinions, advice, content, services, or merchandise provided through the Site or on the internet generally.

4.5. We do not make or provide any guarantee, representation, warranty or any other agreement of any kind, whether express or implied, whether written or oral, that the information and/or any services provided on or through the Site are valid, accurate, correct, complete, exhaustive of any given subject matter or fit for any particular purpose. It is extremely important that you check the information provided and requirements published by any relevant exam board(s) and school in order to ensure the

accuracy, validity, completeness, exhaustiveness and fitness for any particular purpose of the information appearing on or any services provided through the Site. You rely on all and any such content and/or services strictly at your own risk.

4.6. Any answers or solutions provided on the Site (including model answers or videos) constitute our own interpretation of an answer and/or solution to a given question. However, those answers and/or solutions are not and are not held out as being the correct or definitive answer to that question. There may be scope for a range of other answers or solutions to that question.

4.7. We are not liable or responsible in any way if you (or your student(s) or child/children where relevant) incorrectly answer a question in an assignment, exam or any form of formal testing administered by a school or exam board by using a method or procedure featured on the Site, including methods or procedures which do not correspond to the methods or procedures taught at the relevant student's school (or equivalent educational facility).

4.8. We do not in any way guarantee any outcome in formal or informal academic testing.

#### Restrictions on use

4.9. When using the Site and the Services you agree not to:

4.9.1. Modify, download, reproduce, copy or resell any material which is featured on the Site, the Site's content or any other service offered by Smart Edu hub's website , [exceptionalexamresources.com](http://exceptionalexamresources.com)

4.9.2. Commercially use the Services, the Site, the content or any portion derivative thereof.

4.9.3. Bypass any measure put in place to prevent or restrict access to any portion of the Site or any other service operated, owned and managed by Smart Edu Hub 's [exceptionalexamresources.com](http://exceptionalexamresources.com)

4.9.4. Interfere with or damage in any way the operation of the Site, by any means, including uploading viruses, adware, spyware, worms, or other malicious code.

4.9.5. Use any robot, spider, data miner, crawler, scraper or other automated means to access the Site to collect information from or otherwise interact with the Site.

4.9.6. Reverse engineer, disassemble, decompile or otherwise attempt to discover the source code or underlying algorithms of all or any part of the Site, Facebook page or any related webhosted service administered, managed and owned by Smart Edu Hub or its website : [exceptionalexamresources.com](http://exceptionalexamresources.com)

The sole exception to this prohibition is where such activity is expressly permitted by applicable law.

4.9.7. Use the Site, Facebook or any other related service unlawfully, which could damage, disable or impair the Site.

4.9.8. Use the Site for any illegal purpose, or in violation of any local, state, national, or international law, including, without limitation, laws governing intellectual property and other proprietary rights, and data protection and privacy.

4.9.9. Collect contact information from the Site, Facebook or any other related service administered, managed and owned by Smart Edu Hub for [exceptionalexamresources.com](http://exceptionalexamresources.com) for the purpose of sending emails, unwarranted messages or for the benefit of any third party.

4.9.10. Modify or create derivatives of any part of the Site, Facebook or any other service administered, managed and owned by Smart Edu Hub /it's site [exceptionalexamresources.com](http://exceptionalexamresources.com)

4.9.11. Post, upload or distribute any defamatory, slanderous or inaccurate user content or any other form of content.

4.9.12. Post, upload or distribute any user content that is unlawful, offensive, pornographic, harassing,

threatening, racist, hateful or otherwise inappropriate.

4.9.13. Impersonate any person or entity, falsely state or otherwise misrepresent yourself and your age, or create a false identity on the smart Edu Hub's site, [www.smartexamresources.com](http://www.smartexamresources.com) ' Facebook page or any other service.

4.9.14. Delete, remove or obscure any copyright or other proprietary notices on the Site, Facebook or any other service.

4.9.15. Upload, post, transmit or otherwise make available any unsolicited offers, advertisements, proposals or send junk mail or spam to other users of the Site. This includes, but is not limited to, unsolicited advertising, promotional materials, or other solicitation material, bulk mailing of commercial advertising, chain mail, informational announcements, charity requests, and petitions for signatures.

4.9.16. Upload, post, transmit, share, store or otherwise make publicly available any private information of any third party, including addresses, phone number, email addresses, credit card numbers etc.

4.9.17. Solicit personal information from anyone under 18 or solicit passwords or personal information for commercial or unlawful purposes.

4.9.18. Upload, post, transmit, share or otherwise make available any material that contains software viruses or any other computer code, viruses, malware, bots, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment.

4.9.19. Upload, post, transmit, share, store or otherwise make available content that would constitute, encourage or provide instructions for a criminal offence, violate the rights of any party, or that would otherwise create liability or violate any local, state, national or international law.

4.9.20. Upload, post, transmit, share, store or otherwise make available content that, in the sole judgment of [www.smartexamresources.com](http://www.smartexamresources.com) is objectionable or which restricts or inhibits any other person from using or enjoying Smart Edu Hub's website [www.smartexamresources.com](http://www.smartexamresources.com)'s' Facebook page, or which may put [www.smartexamresources.com](http://www.smartexamresources.com) or its users to any harm or liability of any type.

5. Buying educational products via our site:

5.1. Sufficient information has been provided through videos and descriptions on [exceptionalexamresources.com](http://www.exceptionalexamresources.com) 's home page about the content of the downloadable material and the cost of the product. So all purchases made by you are informed choices.

6.Charges and Payment:

6.1. To access the content of the downloadable products it is necessary to make purchases.

7. Refunds:

7.1.Since the products are downloadable, there is no refund given to any downloaded product. In-case you haven't received the product, you may contact us via email: [smarteduhub@gmail.com](mailto:smarteduhub@gmail.com) and we will try and deliver the material to you after checking if the downloads and payments status