www.abacusteam.ca



INNOVATION

EXECUTION

EXCELLENCE

Services

- Lean Six Sigma training and coaching
- Strategy, Innovation and Operational Excellence
- Toyota Production System deployment
- Agile Enterprise
- Project Management and Change Management
- Machine Learning and Artificial Intelligence Strategy
- Quality and Environmental Management
- Strategy deployment / Hoshin Kanri
- Design for Six Sigma and Design for Reliability









Lean Six Sigma Training and Certification

- Customized Green Belt and Black Belt Training
- Design for Six Sigma and Design for Reliability
- Lean Six Sigma for Healthcare
- Open registration through McGill University











Strategy, Innovation and Operational Excellence

- Starting from an organizational and situational assessment
- To identifying and managing the strategy deployment to get to the expected results
- Workshop facilitation
- Management coaching

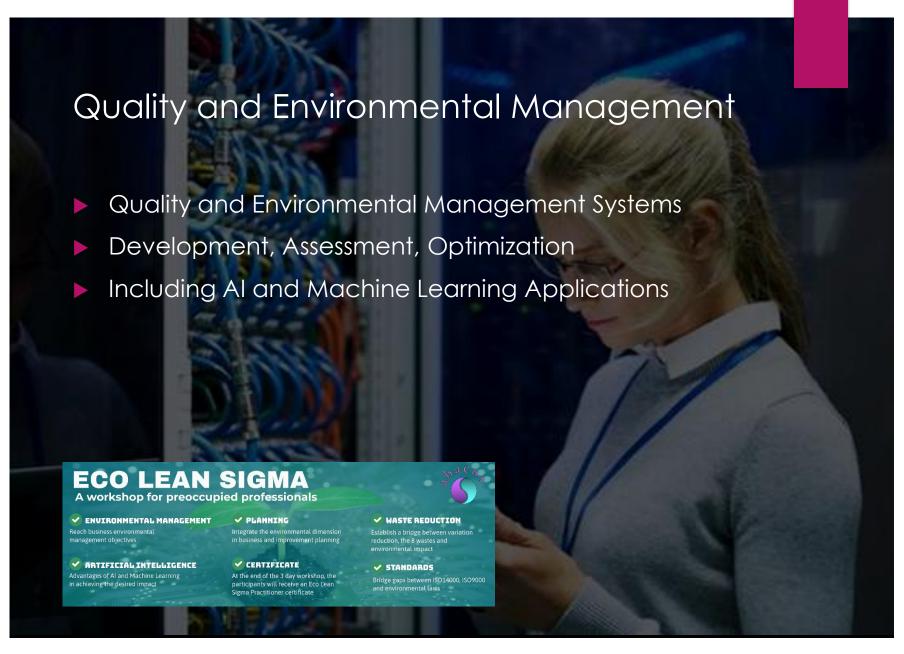


Agile Enterprise, Project Management, Change Management

- Evolution in complex situations
- Agile Project

 Management and

 SCRUM
- Adaptative approaches



Who Are We Working With















Rolls-Royce













































BLOOD PLASMA STEM CELLS ORGANS & TISSUES

























Experience

Here is a section of our specific experiences

- Design engineering
- Operations management
- Supply chain management
- Quality and customer care
- Insurance
- Public Services
- Healthcare and research
- Industrial processes
- ▶ Higher education
- Service Industry



Our mission

WHY

Contribute
to a breakthrough
organizational
success of our clients

HOW

Improve and innovate in evolving and complex environments with very demanding customers

Build alignment and ensure execution

Engage the organization

Concurrently advance sustainability

WHAT

Customized training, coaching and strategy deployment support Improvement programs, measurable results Best practices strategies: innovation, Agility, AI, Deep Learning

Who is Alex Boussetta

- Alex, founder of Abacus Team, boasts a career span of over 3 decades in diverse operational arenas. His expertise is defined by leading transformative endeavors, turnaround initiatives, deploying continuous improvement and operational excellence strategies.
- ▶ Before consulting, Alex was a strategic force across various industries, including serving as the Corporate Director of Lean at MAAX, Director of Operations at Triton Electronik, and Director of Enterprise and Devices Quality at Blackberry.
- Alex has been decorated with the VIP award for his project management work at General Electric a fivestar accolade from Blackberry, and McGill Dean's Service Award for Outstanding Contribution.
- His competencies span a broad spectrum, including Lean thinking, Lean Six Sigma, strategic planning, project management, and quality management.



Who is Alex Boussetta

- Alex brings with him the profound knowledge and practical experience of managing substantial projects valued over \$140 million.
- Alex holds many certifications and diplomas: P. Eng., M. Eng, Lean Six Sigma Master Black Belt (MBB), PMP, Agile SCRUM Master Certified (SMC), DSSM, Prosci Certified Change Practitioner, Environmental Professional, Circular Economy Specialist
- He has added to his academic credentials a Certificate of Mastery - M&A Professional Certificate Examination from the New York Institute of Finance, and three Professional Certificates from MIT in Innovation and Technology, Machine Learning and Artificial Intelligence and Advanced Design and Manufacturing.
- Alex has been imparting his extensive knowledge through his teaching in Lean Six Sigma, Operational Excellence, Agile, AI, at McGill University.



Sara Infantino

- 9 years of work experience in the health and social care field.
- Sara has supported the integration of elementary and high school students with disabilities in the classroom and previously worked as a crisis interventionist in the community.
- Competency: Social work and healthcare environment assessments, social and education program planning, client advocacy and case management, knowledge of social policy.
- Diplomas and Certifications: Honours Bachelor of Social Science in Criminology from the University of Ottawa, Bachelors of Social Work from McGill University, Masters of Social Work from McGill University, Lean Six Sigma Green Belt, and OTSTCFQ.
- Currently, Sara works with health and social care clients at Abacus and as a social worker at an outpatient addiction treatment center.



Sheri Phillips

- ▶ 33 years of work experience. Sheri has been consulting for the last 5 years.
- Prior to consulting she was the Sr Director, Industrial Performance and Director of Learning at Sanofi
- Competency: Corporate strategy deployment, cost reduction, training strategies, Project Management, Change Management



Sheri Phillips

- Diplomas and Certifications: Project Management Professional (PMP), Agile SCRUM Master Certified, Lean Six Sigma Master Black Belt (MBB), and Certified Training & Development Professional (CTDP), Prosci Certified Change Practitioner
- Sheri has been teaching Lean Six Sigma at McGill University and teaching Change Management, Agile, and Lean Six Sigma at George Brown College

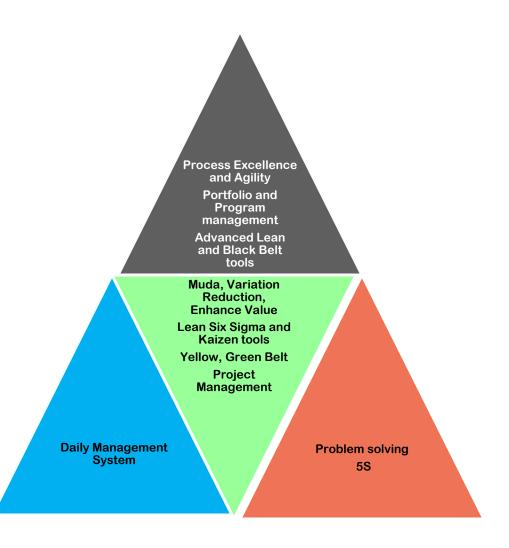


Martin Carignan

- 29 years of work experience. Martin has been consulting in Lean Six Sigma for the last 22 years.
- He was one of the first Master Black Belt trainers for Bombardier.
- Prior to consulting he was a Change Agent at Abitibi Consolidated.
- Lecturer at the Ecole de Technologie Superieure University in Montreal, where he teaches Lean Six Sigma.
- Competency: Lean thinking, Six Sigma with operational and business processes, management coaching
- Diplomas and Certifications: Masters in Statistics , MBA.
 Certified Master Black Belt



Roadmap to Flawless Execution and Process Excellence



Recognize

Project Definition / Mission Statement
Scope and team:SIPOC
Sponsor, Process Owner Identification
Project Management
Force Field, Stakeholder Analysis

Measure

Strategic plan
Voice of the Customer
Scorecards, Dashboards, COPQ
Benchmarking, SWOT, C-Tree
Value Stream Mapping
Selection grids
MGPP – Roadmap

Define

Voice of the Customer
Brainstorming, Ishikawa, Reverse
Thinking, 5W, 5W2H
Process Mapping, Value Stream Mapping
Risks: FMEA
Observation, Data collection, MSA
Process capability

Control

Visual management
Control plan and charts
Standard work, LDMS
Transfer - Process Owner
Lessons learned
Celebration, Recognition

Lean Six Sigma Roadmap



Analyze

Complete The Root Cause Analysis
Graphical Analysis
Relationships, Trends
Statistical Analysis

Improve

Creativity: 5 Ways, SCAMPER
Reverse Thinking
Selection grids, Pugh
Process Mapping, FMEA
Flow & Pull Techniques, Setup Reduction
Poka Yoke, 5S
PDSA, Change Management

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