



March 25, 2020 Status Update

I wanted to take this opportunity to be able to provide you with a status report of where we are and where we will be in the next couple of months.

Currently the state has shuttered all but essential businesses, so understand all residents are in the same boat as you. We continue to man the facility covering the hours which Vito's is operating since food service pickup and delivery is still allowed under the restrictions. Similarly, if a client in an essential industry were to reach out to us for printed product for their workers, we would recall the appropriate staff to produce those items.

If you live within easy driving distance of Vito's or within their delivery area, please support their operation at Sylvania Tam-O-Shanter during this lockdown. Their hours are 4:00 p.m. – 10:00 p.m. Monday thru Thursday and 12:00 p.m. to 10:00 p.m Friday thru Sunday.

While no one knows what the future will look like, we are planning for a return to normalcy. Both ice rinks have had the ice removed in order to reduce overhead costs. We are treating this down time as our summer months with ice out. Once we are given notice that business can resume, we will be re-installing ice in both rinks. The plan is to recover spring hockey programming and to honor the commitments for rentals, lessons, camps and clinics. We have been collecting requests for summer ice rental and those will be master planned by a committee of the staff. With both rinks having ice throughout the summer, it is our anticipation that no one will be turned away, but that their activity may not resemble past years – meaning all customers would be asked to consider using all seven days of the week rather than only weekdays as has been the case in past years. Additionally, Bowling Green's ice rink is offline for maintenance and we are taking on some of their programming until they resume operations.

For the printing and embroidery operations, we would plan to pick up where we left off with jobs prioritized based upon original due date. During the shut-down our sales staff has been engaged with their customers, taking new orders and readying for a return to operations. We are doing everything possible to keep the pipeline filled.

Thanks to all of our customers for hanging in there with us. While recreation is not an essential business it is an important social outlet for people and the hockey community in particular has a history of being an extended family willing to support one another, friend and opponent, when the chips are down. We will get through this and together we will celebrate the day life returns to normal.

In the meantime, take care of yourselves.

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