

ACCEPTABLE USE POLICY (AUP)

Southern Tier Wireless, Inc.

This Acceptable Use Policy (“AUP”) governs the use of Internet services provided by Southern Tier Wireless, Inc. (“STW”). All subscribers and users of STW services agree to comply with this policy. The purpose of this AUP is to ensure the responsible use of STW’s network and to protect the integrity, reliability, and security of the network for all customers.

Violation of this policy may result in suspension or termination of service without notice.

1. General Use

Subscribers agree to use STW’s Internet services in a lawful and responsible manner. The Service may only be used for lawful purposes and in accordance with all applicable local, state, and federal laws.

Subscribers are responsible for all use of the Service through their account, whether such use is by the subscriber or by another person using the subscriber’s connection.

2. Prohibited Activities

The following activities are strictly prohibited when using the STW network:

Illegal Activities

Using the Service to engage in any activity that violates local, state, federal, or international law including but not limited to:

- Fraud or identity theft
- Distribution of illegal content
- Child exploitation material

- Unauthorized access to systems or networks
 - Copyright infringement or piracy
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Network Abuse

Subscribers may not engage in activities that interfere with or disrupt the STW network or other users. Prohibited actions include but are not limited to:

- Hacking or attempting to gain unauthorized access to networks or systems
 - Introducing viruses, malware, or other harmful code
 - Denial-of-service (DoS) attacks or similar activity
 - Network scanning or security probing without authorization
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Spam and Unsolicited Communications

Subscribers may not use the Service to send:

- Unsolicited bulk email (spam)
- Unsolicited commercial messages
- Chain letters or pyramid schemes

Subscribers also may not operate mail servers that generate excessive spam complaints.

Copyright Infringement

Subscribers may not use the Service to download, upload, distribute, or share copyrighted material without the permission of the copyright owner. STW complies with the **Digital Millennium Copyright Act (DMCA)** and may take action when notified of alleged copyright violations.

Unauthorized Resale or Sharing

Subscribers may not resell, redistribute, or share the Service with other households, businesses, or third parties without written authorization from STW.

3. Network Integrity

Subscribers must not take actions that degrade or harm the performance of the STW network. Excessive or abusive use that negatively affects other users may result in service limitations, suspension, or termination.

STW reserves the right to manage its network to maintain optimal performance for all users.

4. Security

Subscribers are responsible for maintaining the security of their devices and networks connected to the Service. This includes protecting systems from unauthorized access and maintaining appropriate antivirus or security protections.

Subscribers must not attempt to bypass or circumvent network security measures implemented by STW.

5. Customer Equipment

Subscribers may not tamper with, move, modify, or allow unauthorized persons to access equipment owned by STW that is installed at the subscriber's premises.

Damage to STW equipment caused by misuse, neglect, or unauthorized modification may result in charges to the subscriber.

6. Investigation of Violations

STW reserves the right to investigate suspected violations of this AUP. Subscribers agree to cooperate with such investigations.

STW may access account information when necessary to:

- Investigate abuse complaints
 - Protect network integrity
 - Comply with legal obligations
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7. Enforcement

Violation of this AUP may result in one or more of the following actions:

- Warning notice to the subscriber
- Temporary suspension of service
- Permanent termination of service
- Billing for damages caused to the network
- Referral to law enforcement when appropriate

STW reserves the right to take immediate action without prior notice if necessary to protect the network or comply with legal requirements.

8. Changes to This Policy

STW reserves the right to modify this Acceptable Use Policy at any time. Updated versions will be posted on the STW website. Continued use of the Service after changes are posted constitutes acceptance of the revised policy.

9. Contact Information

Questions regarding this Acceptable Use Policy may be directed to:

Southern Tier Wireless, Inc.

8450 Glen Rd.

Rushford, NY 14777

Phone: 1-877-814-0313

Website: www.southerntierwireless.com