

# Paul Adams

## Platform Engineering Leader | Scaled Multi-Billion-Dollar Systems | Startup to Enterprise

[🔗 linkedin.com/in/pkadams67](https://www.linkedin.com/in/pkadams67) [🔗 adams.io](https://adams.io) 📍 Nashville Metropolitan Area

### EXECUTIVE SUMMARY

Delivers resilient, compliant, and high-performing technology platforms in fintech and mobile. Known for bridging infrastructure, risk, and product delivery to accelerate growth and ensure reliability. Builds strong teams and translates complex challenges into clear, impactful outcomes.

### CAREER HIGHLIGHTS

#### Senior Engineering Manager, Mobile

**iSeatz, LLC**

📅 08/2025 - Present

[🔗 iseatz.com](https://iseatz.com)

*Leads mobile engineering for a \$9B+ travel loyalty platform serving American Express card members and Fortune 500 partners.*

- Manages distributed iOS and Android teams building booking, redemption, and personalization experiences across flights, hotels, and lifestyle rewards
- Drives technical strategy for mobile-first loyalty integrations including card-linked offers, real-time personalization, and cross-functional partnerships with Product, Design, and QA
- Represents mobile engineering in strategic planning with embedded client teams while strengthening engineering culture through coaching and process improvements

#### Software Development Manager

**Dayforce, Inc.**

📅 06/2022 - 08/2025

[🔗 dayforcewallet.com](https://dayforcewallet.com)

- Led distributed teams (U.S., Canada, India) delivering 90+ production releases for Dayforce Wallet, including a complex U.S. bank migration with zero downtime across native apps (Swift/Kotlin) and backend services (.NET Core, React, SQL)
- Strengthened platform security and scale for 860K+ users / \$7B+ processed, cutting fraud risk by 82% through ML-powered detection, secure design, and SDLC improvements; twice nominated for the President's Circle Award for cross-functional leadership

#### Software Development Manager, Mobile

**Quore LLC**

📅 09/2019 - 06/2022

[🔗 quore.com](https://quore.com)

- Scaled a hospitality platform from 46K to 81K daily users, sustaining a 99.98% crash-free rate, improving delivery velocity by 28%, reducing the bug backlog by 42%, and mentoring developers into senior roles

#### Mobile Architect & Platform Strategist

**Independent Contractor**

📅 06/2015 - 09/2019

[🔗 adams.io/experience](https://adams.io/experience)

- Architected six reusable mobile platforms powering 215 apps (36 white-labeled), automated CI/CD to cut release cycles by 90%, drove 67% faster delivery across fintech and enterprise, and boosted nonprofit engagement by 47% and donations by 32%

#### IT & Operations Leader

**U.S. Army**

📅 1984 - 2000

[🔗 army.mil](https://army.mil)

- Directed top-secret, mission-critical secure data systems in Special Forces groups; recognized with two Meritorious Service Medals.

### CORE COMPETENCIES

#### Strategic Focus

Technical Vision, Secure Systems, Scalable Architecture

#### Operational Excellence

Process Improvement, Risk Mitigation, Stakeholder Alignment

#### People & Culture

Global Teams, Change Management, Talent Development

### TECHNICAL EXPERTISE

#### Security & Compliance

OWASP, PCI DSS, SOC 2, GDPR, ISO 27001, Data Encryption

#### Risk Management & Automation

ML-Powered Risk Detection, Fraud Prevention, Security Controls

#### Architecture & Design

Microservices, Distributed Systems, Apache Kafka, Scalable Integration

#### Cloud & Infrastructure

AWS (ECS, Lambda), Azure (AKS, Functions, Service Bus), Docker, Kubernetes, Terraform

#### Development & Data Technologies

.NET Core, iOS (Swift), Android (Kotlin), React, TypeScript, PostgreSQL, Redis

### PROFESSIONAL DEVELOPMENT

#### iOS Development Bootcamp

Devmountain, Immersive Cohort 4

#### Advanced Leader Course – IT Specialist

U.S. Army, Honor Graduate

#### Ranger School

U.S. Army, Class 6-95

### EDUCATION

#### Graduate Study, Clinical Mental Health Counseling

Thomas University

#### Bachelor of Arts, Psychology

Thomas University

- *magna cum laude*