

Paul Adams

Platform Engineering Leader | Scaled Multi-Billion-Dollar Systems | Startup to Enterprise

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EXECUTIVE SUMMARY

Delivers resilient, compliant, and high-performing technology platforms in fintech and mobile. Known for bridging infrastructure, risk, and product delivery to accelerate growth and ensure reliability. Builds strong teams and translates complex challenges into clear, impactful outcomes.

CAREER HIGHLIGHTS

Senior Engineering Manager, Mobile

iSeatz, LLC

08/2025 - Present

iseatz.com

Leads mobile engineering for a \$9B+ travel loyalty platform serving American Express card members and leading hospitality brands.

- Manages distributed iOS and Android teams building booking, redemption, and personalization experiences across flights, hotels, and lifestyle rewards
- Drives technical strategy and architecture for mobile-first loyalty integrations including card-linked offers, real-time personalization, and cross-functional delivery with Product, Design, and QA
- Represents mobile engineering in client strategic planning and technical governance while strengthening engineering culture through coaching and process improvements

Software Development Manager

Dayforce, Inc.

06/2022 - 08/2025

dayforcewallet.com

- Led distributed teams (U.S., Canada, India) delivering 90+ production releases for Dayforce Wallet, including a complex U.S. bank migration with zero downtime across native apps (Swift/Kotlin) and backend services (.NET Core, React, SQL)
- Strengthened platform security and scale for 860K+ users / \$7B+ processed, cutting fraud risk by 82% through ML-powered detection, secure design, and SDLC improvements; twice nominated for the President's Circle Award for cross-functional leadership

Software Development Manager, Mobile

Quore LLC

09/2019 - 06/2022

quore.com

- Scaled a hospitality platform from 46K to 81K daily users, sustaining a 99.98% crash-free rate, improving delivery velocity by 28%, reducing the bug backlog by 42%, and mentoring developers into senior roles

Mobile Architect & Platform Strategist

Independent Contractor

06/2015 - 09/2019

adams.io/experience

- Architected six reusable mobile platforms powering 215 apps (36 white-labeled), automated CI/CD to cut release cycles by 90%, drove 67% faster delivery across fintech and enterprise, and boosted nonprofit engagement by 47% and donations by 32%

IT & Operations Leader

U.S. Army

1984 - 2000

<https://www.army.mil>

- Directed top-secret, mission-critical secure data systems in Special Forces groups; recognized with two Meritorious Service Medals.

CORE COMPETENCIES

Strategic Focus

Technical Vision, Secure Systems, Scalable Architecture

Operational Excellence

Process Improvement, Risk Mitigation, Stakeholder Alignment

People & Culture

Global Teams, Change Management, Talent Development

TECHNICAL EXPERTISE

Security & Compliance

OWASP, PCI DSS, SOC 2, GDPR, ISO 27001, Data Encryption

Risk Management & Automation

ML-Powered Risk Detection, Fraud Prevention, Security Controls

Architecture & Design

Microservices, Distributed Systems, Apache Kafka, Scalable Integration

Cloud & Infrastructure

AWS (ECS, Lambda), Azure (AKS, Functions, Service Bus), Docker, Kubernetes, Terraform

Development & Data Technologies

.NET Core, iOS (Swift), Android (Kotlin), React, TypeScript, PostgreSQL, Redis

PROFESSIONAL DEVELOPMENT

iOS Development Bootcamp

Devmountain, Immersive Cohort 4

Advanced Leader Course – IT Specialist

U.S. Army, Honor Graduate

Ranger School

U.S. Army, Class 6-95

EDUCATION

Graduate Study, Clinical Mental Health Counseling

Thomas University

Bachelor of Arts, Psychology

Thomas University

- magna cum laude*