

Paul Adams

Platform Engineering Leader | Scaled Multi-Billion-Dollar Systems | Startup to Enterprise

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EXECUTIVE SUMMARY

Scales mission-critical platforms through resilient architecture, risk mitigation, and cross-functional alignment. Develops engineering teams that deliver zero-downtime releases and turn compliance requirements into competitive strengths.

CAREER HIGHLIGHTS

Senior Engineering Manager, Mobile

iSeatz, LLC

📅 08/2025 - Present

🔗 iseatz.com

Embedded at American Express, leads mobile engineering for the Amex Travel platform—part of iSeatz's \$9B+ ecosystem for global travel and hospitality.

- Directs distributed iOS (Swift), Android (Kotlin), and mobile service-layer teams delivering the Amex Travel app to millions of Card Members
- Defines architecture and release strategy with Amex leadership to improve reliability and delivery velocity
- Elevates team capability and engineering standards through technical coaching and QA partnerships

Software Development Manager

Dayforce, Inc.

📅 06/2022 - 08/2025

🔗 dayforcewallet.com

- Led mobile and platform teams across North America and India, delivering 90+ zero-downtime releases for Dayforce Wallet, including a complex U.S. bank migration with zero downtime across native apps (Swift/Kotlin) and backend services (.NET Core, React, SQL)
- Reduced fraud 82% and scaled a \$7B+ payments platform serving 860K+ users. Twice nominated for the President's Circle Award

Software Development Manager, Mobile

Quore LLC

📅 09/2019 - 06/2022

🔗 quore.com

- Scaled a hospitality platform from 46K to 81K daily users, sustaining a 99.98% crash-free rate, increased delivery velocity by 28%, reducing the bug backlog by 42%, and mentoring developers into senior roles

Mobile Architect & Platform Strategist

Independent Contractor

📅 06/2015 - 09/2019

🔗 adams.io/work

- Architected six reusable mobile platforms powering 215 apps, including 36 white-labeled solutions
- Automated CI/CD (~90% release cycle time), streamlined delivery 67%, and boosted nonprofit engagement 47% and donations 32%

IT & Operations Leader

U.S. Army

📅 1984 - 2000

🔗 <https://www.army.mil>

- Oversaw top-secret, mission-critical secure data systems in Special Forces groups; recognized with two Meritorious Service Medals.

CORE COMPETENCIES

Strategic Focus

Technical Vision, Secure Systems, Scalable Architecture

Operational Excellence

Platform Resilience, Risk Mitigation, Stakeholder Alignment

People & Culture

Global Teams, Change Management, Talent Development

TECHNICAL EXPERTISE

Security & Compliance

OWASP, PCI DSS, SOC 2, GDPR, ISO 27001, Data Encryption

Risk Management & Automation

ML-Powered Risk Detection, Fraud Prevention, Security Controls

Architecture & Design

Microservices, Distributed Systems, Apache Kafka, Scalable Integration

Cloud & Infrastructure

AWS (ECS, Lambda), Azure (AKS, Functions, Service Bus), Docker, Kubernetes, Terraform

Development & Data Technologies

.NET Core, iOS (Swift), Android (Kotlin), React, TypeScript, PostgreSQL, Redis

PROFESSIONAL DEVELOPMENT

Ranger School

U.S. Army, Class 6-95

Advanced Leader Course – IT Specialist

U.S. Army, Honor Graduate

iOS Development Bootcamp

Devmountain, Immersive Cohort 4

EDUCATION

Graduate Study, Clinical Mental Health Counseling

Thomas University

Bachelor of Arts, Psychology

Thomas University

- *magna cum laude*