



غرفة التجارة والصناعة والزراعة
Chamber Of Commerce Industry & Agriculture
Of Tripoli & North Lebanon
في طرابلس ولبنان الشمالي

AVIATIONMINDS
ACADEMY

AIRPORT OPERATIONS & MANAGEMENT

FOUNDATION CERTIFICATE

PROGRAM BROCHURE &
APPLICATION GUIDE



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AIRPORT OPERATIONS & MANAGEMENT FOUNDATION CERTIFICATE

PROGRAM BROCHURE & APPLICATION GUIDE

► **A professional foundation program** for participants seeking a structured entry point into aviation, airport operations, airport management, safety, ground handling, and airport development



Program

Airport Operations & Management Foundation Certificate



Provider

Aviation Minds Academy / AVIATION MINDS - AIRPORTS



Partner

Chamber of Commerce, Industry and Agriculture of Tripoli and North Lebanon



Location

Tripoli, Lebanon



Cohort

MAX 20 seats per cohort



► About Aviation Minds Academy

Aviation Minds Academy is the professional training initiative of AVIATION MINDS - AIRPORTS, developed to support aviation knowledge, professional development, and airport capability building in Lebanon and the wider region.

The Academy brings aviation and airport experience into the classroom through structured programs, practical exercises, case-based learning, and professional guidance. Its programs are designed for participants who want to understand the aviation sector seriously and build a stronger foundation for future development.

The Academy begins with foundation-level learning because aviation requires more than interest. It requires awareness of systems, stakeholders, safety culture, operational discipline, communication, and responsibility.

Visit www.amairports.com for more Information about AVIATION MINDS - AIRPORTS.



Core Belief

Before people can work effectively in aviation, They must first understand aviation.



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► Program Overview

The Airport Operations & Management Foundation Certificate is a structured professional foundation program designed to introduce participants to how airports work and how airport operations are coordinated.

Through Four carefully designed courses, participants move from aviation foundations to airport operations systems, airside and ground handling activities, safety and emergency principles, airport management fundamentals.

The program is suitable for beginners and non-specialists. It is also useful for professionals, companies, public-sector stakeholders, and businesspeople who need a practical understanding of the airport environment.

► Program Highlights

Feature	Feature What it means for participants
 Four-course Pathway	Understand the aviation ecosystem, airport roles, key organizations, stakeholders, airport areas, operational flows, and aviation culture.
 Practical Learning	Explore terminal operations, passenger processing, baggage systems, flight information, AOCC coordination, and disruption management.
 Professional Mindset	Learn the basics of runways, taxiways, aprons, aircraft turnaround, ground handling, GSE, ramp safety, and airside coordination.
 Beginner-Friendly	Build awareness of safety culture, SMS principles, hazards, risk assessment, emergency planning, audits, and corrective actions.
 Partnered Delivery	Understand how airports are governed, organized, financed, measured, and managed as operational and commercial environments.



► Who Should Apply ?

The program is designed for participants who want a structured and professional entry point into the aviation and airport sector.



University students and fresh graduates (Business, Management, and Engineering)



Job seekers interested in aviation and airport-related opportunities.



Young professionals and career switchers seeking a new field of specialization



Employees working in transport, logistics, tourism, hospitality, customer service, security, or operations.



Professionals and business stakeholders involved in airport or aviation-related projects.



Public and private sector employees who require aviation awareness.



No previous aviation experience is required !

► What Participants Will Learn?



How aviation functions as an interconnected system.



How airports operate as complex operational, commercial, & safety-critical environments.



How airport departments, stakeholders, and service providers coordinate



How to use professional aviation terminology and demonstrate appropriate workplace behavior.



How terminal, airside, ground handling, safety, emergency, and management functions interact.



How terminal, airside, ground handling, safety, emergency, and management functions interact.



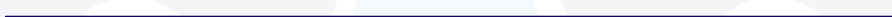
► The Four-Course Pathway

Each course builds on the previous one. The pathway is designed to move participants from basic aviation awareness toward a practical understanding of airport operations and management.

Course		Focus
 AMC-01	Aviation and Airport Foundations	Understand the aviation ecosystem, airport roles, key organizations, stakeholders, airport areas, operational flows, and aviation culture.
 AMC-02	Airport Operations Systems	Explore terminal operations, passenger processing, baggage systems, flight information, AOCC coordination, and disruption management.
 AMC-03	Airside Operations, Safety, Emergency, and Regulatory Compliance	Learn the fundamentals of airside operations, including runways, taxiways, aprons, aircraft turnaround, ground handling, ramp safety, safety management, risk awareness, and emergency preparedness.
 AMC-05	Airport Management Fundamentals	Understand how airports are governed, organized, financed, measured, and managed as operational and commercial environments.

► Learning Experience

The program is designed to be active, practical, and professionally relevant. Participants do not only listen to explanations; they work with airport situations, flow maps, case examples, operational decisions, and team-based exercises.





Training Methods

Instructor-led sessions, visual presentations, discussions, case studies, workshops, group work, short assignments, and knowledge checks.



Practical Exercises

Airport layout analysis, passenger journey mapping, baggage flow exercises, aircraft turnaround scenarios, hazard identification, emergency coordination, and ORAT readiness simulations.



Professional Development

Communication, teamwork, workplace behavior, safety mindset, aviation terminology, presentation confidence, and operational discipline.

► Assessment & Certificate

Participants are assessed through a balanced combination of attendance, participation, practical exercises, group work, assignments, and knowledge checks. Assessment is designed to confirm understanding and practical awareness rather than memorization alone.

Participants who meet the approved attendance and assessment requirements receive the Airport Operations & Management Foundation Certificate, issued in accordance with the Academy's certification procedures and applicable partnership arrangements.

An attestation of attendance may be issued upon completion of individual courses, where applicable

► Career Relevance

The program helps participants build a foundation for understanding airport-related work environments. It does not guarantee employment, but it supports career awareness and prepares participants to speak more confidently about aviation and airport operations.

The knowledge gained may be relevant to junior or support pathways in areas such as airport operations, terminal operations, ground handling, airside support, safety and compliance support, airport administration, and operations coordination



► Admission & Application

Admission requirements and selection criteria may be confirmed for each program offering. As a general guideline, applicants should demonstrate interest in aviation and the ability to participate seriously in the full training schedule.

► General Admission Guidance



University level education is required. (Business, Management, and Engineering)



Commitment to attend the required sessions and participate in practical activities.

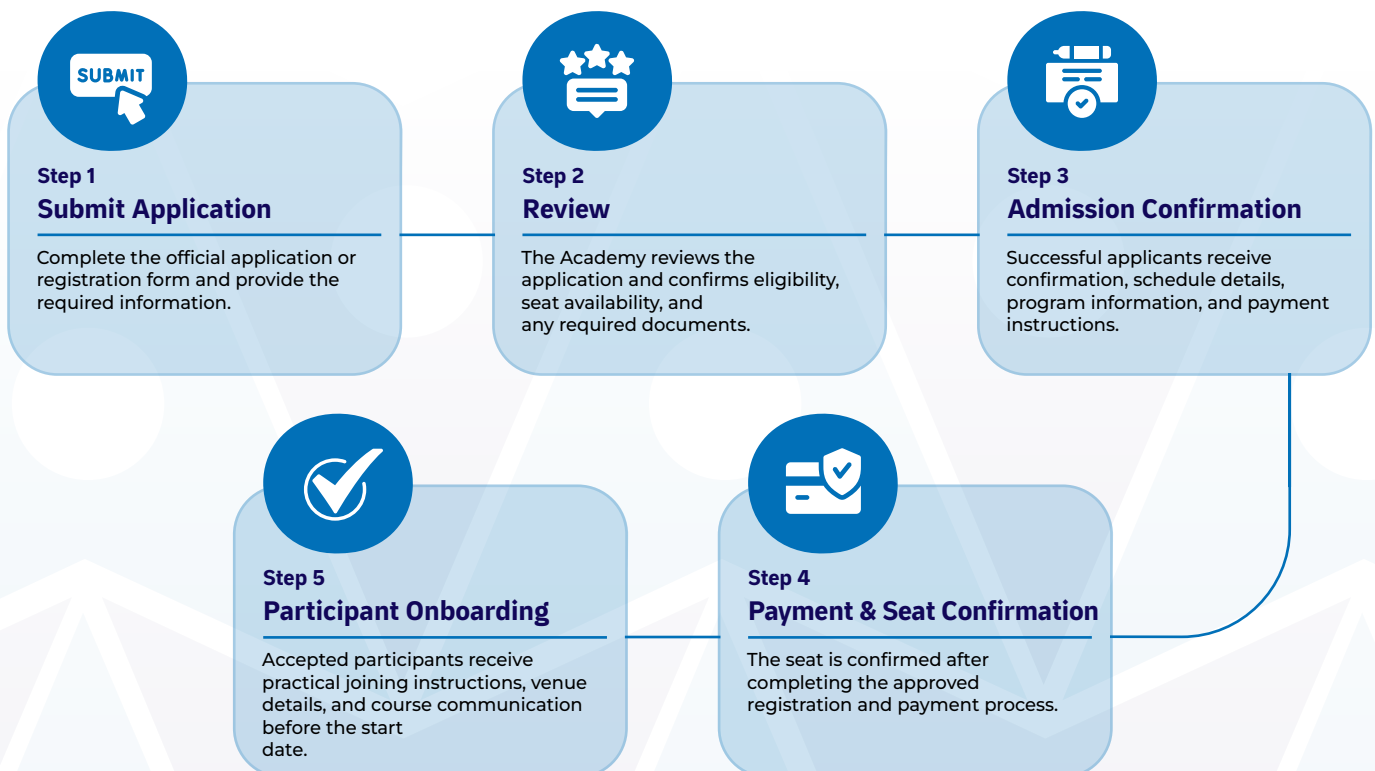


Good English proficiency is required.



Interest in aviation, airport operations, airport management, or related sectors.

► Application Steps



► Participant Onboarding Pack

After acceptance, participants will receive a joining pack that includes the practical information needed to start the program professionally.



Registration confirmation



Program schedule & venue information



Attendance & conduct expectations



Assessment & certification requirements



Contact points for administrative inquiries

► Frequently Asked Questions (FAQs)

Do I need previous aviation experience?

No. The program is designed as a foundation pathway for participants with little or no previous aviation background.

Is this an engineering program?

No. It is a professional foundation program in airport operations and management. It introduces operational, safety, management, and readiness concepts in a practical way.

Will this program guarantee a job?

No training program can guarantee employment. The program is designed to build aviation awareness, professional readiness, and a stronger foundation for future opportunities.

What language will be used?

The language of delivery will be mixed English & Arabic. Aviation terminology will be introduced in English because it is widely used in international aviation.

How is the certificate awarded?

Participants must meet the attendance and assessment requirements defined for the program offering.



► Contact, Application, & Registration Interest

We look forward to support your journey in aviation & airport operations



To submit an application for the Airport Operations & Management Foundation Certificate, applicants are required to scan the official QR code and complete the application form with all required information and supporting details.



Applications will be reviewed by Aviation Minds Academy in accordance with the program's admission process, eligibility requirements, and available seats. Successful applicants will receive confirmation of admission, program schedule details, payment instructions, and practical joining information before the commencement of the program.



For any other inquiries regarding the program, applicants may contact Aviation Minds Academy through the official communication channels below.

How to Apply?



Scan to Apply



Step 1
Scan the QR code above
Using your smartphone
camera



Step 2
Fill out the application form
with the required
information & supporting
details



Step 3
Submit your application
you will receive confirmation
once your application is
received



Address

2nd Floor, Dar El Salam Bldg, El Wafaa Street, Facing Orders of Engineers & Architects, Tripoli, Lebanon



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