

International Health Services, Inc.

05/06/2020

Re: Possible Phishing Scams

The company has recently learned that several employees have received suspicious, unsolicited telephone calls from individuals seeking information relating to the company. While we do not know the sources of all these calls, health care companies have been the target of phishing scams that try to get employees to disclose sensitive information. Health information in the wrong hands can be profitable information.

We encourage you to remain vigilant and urge you to take the following precautions:

- Do not reveal personal or financial information in response to unsolicited calls or emails.
- Do not respond to telephone or email solicitations for this information from an unknown source.
- Verify a caller's identity before providing personal information.
- Avoid clicking on links in unsolicited emails.
- Be wary of email attachments. Do not open an unexpected email attachment without first confirming the e-mail is authentic (call the sender).
- If a message contains an unusual request, does not sound like the sender, or contains incorrect details, confirm the content with the sender by telephone.

If you have any questions or concerns, we urge you to contact the Director of Human Resources, Lori Quarterson, at 413-372-1755 or [Lori.Quarterson@Ihserv.org](mailto:Lori.Quarterson@Ihserv.org). The company is here to assist you in any way it can.

Sincerely,

Margarita Blanter

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President

International Health Services, Inc.