**Silver Linings Agency - Bluehill**

2032 Bluehill Dr., Cincinnati, OH 45240 House Phone: (513)742-0477

**Community Engagement Plan**

Silver Linings Inc. prides itself in increasing community involvement and communication regarding our services for our youth and their families. We understand that there may be times that situations occur in the community that may require personal communications. We believe that personal communication is the best means to handle a concern/ question/ matter. Therefore, Silver Linings encourages community members to communicate concerns or other pertinent information directly with the agency by contacting:

-The Agency administrative staff in their community via phone or email:

Program Director

 Chandra Davis, MSW, LISW-S, LICDC, CTP

 Cell: 513-344-1929

 Email: Chandra@silverliningsagency.org

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 House Manager

 Rayshia Thomas

 Cell: 513-807-9459

 Email: Rayhia@silverliningsagency.org

 Operations Director, Compliance Officer

 Chantia Gaines, MSN, APRN, FNP-C

 Cell: 513-432-2899

 Email: Chantia@silverliningsagency.org

Upon receipt of the concern or relevant information, the information will be forward to the appropriate director. The concern or relevant information will then be addressed within 5 business days after the appropriate director has been notified. Documentation reflecting that the communication was attended to will be maintained by the Compliance Officer of Silver Linings.

Silver Linings Agency will post the community engagement plan on the website at [www.silverliningsagency.org](http://www.silverliningsagency.org) . A copy of the protocols for the community engagement plan will be available to any individual upon request and a copy will be sent to all required parties per OAC 5101:2-9-38(A)(2)(a).

**Revised: 12/17/2019, Revised 6/21/2024**

**Silver Linings Agency - Meredith**

1422 Meredith Dr., Cincinnati, OH 45231 House Phone: (513)223-5030

**Community Engagement Plan**

Silver Linings Inc. prides itself in increasing community involvement and communication regarding our services for our youth and their families. We understand that there may be times that situations occur in the community that may require personal communications. We believe that personal communication is the best means to handle a concern/ question/ matter. Therefore, Silver Linings encourages community members to communicate concerns or other pertinent information directly with the agency by contacting:

-The Agency administrative staff in their community via phone or email:

Program Director

 Chandra Davis, MSW, LISW-S, LICDC, CTP

 Cell: 513-344-1929

 Email: Chandra@silverliningsagency.org

 Operations Director

 Chantia Gaines, MSN, APRN, FNP-C

 Cell: 513-432-2899

 Email: Chantia@silverliningsagency.org

 House Manager

 Marcus Carroll

 Cell: 513-406-8446

 Email: Marcus@silverliningsagency.org

Upon receipt of the concern or relevant information, the information will be forward to the appropriate director. The concern or relevant information will then be addressed within 5 business days after the appropriate director has been notified. Documentation reflecting that the communication was attended to will be maintained by the Compliance Officer of Silver Linings.

Silver Linings Agency will post the community engagement plan on the website at [www.silverliningsagency.org](http://www.silverliningsagency.org) . A copy of the protocols for the community engagement plan will be available to any individual upon request and a copy will be sent to all required parties per OAC 5101:2-9-38(A)(2)(a).