

CUSTOMER SUPPORT AND UPGRADE CONTRACT

I wanted to contact you and let you know that your Yearly Support Plan is expiring or has expired.

The price to renew is **\$300.00*** and includes the following:

**TX Companies add 8.25% Tax*

1. Upgrade to the latest version (go to www.thesafeprogram.com to view the new version features and benefits)
2. One Year of Phone Support
3. One Year of Remote Assistance using GoToAssist Express
4. Email Support
5. Instruction Manual in a PDF Format
6. New Disk for your storage (if requested)
7. TUTORIAL VIDEOS

If you want to pay for the Support with a Credit/Debit Card, simply go to

<http://www.thesafeprogram.com/pricesandpayments/supportplanpricing.html> and select the appropriate pop-down option.

You can also mail a check made out to SAFE Software, 3221 Como Lake Rd., Denton, TX 76210

To upgrade, please contact us and we'll get your computer(s) updated using Remote Support and also include a brief overview of what has been added.

We greatly appreciate the continued support and are only able to improve and grow the SAFE Program with your valuable input and suggestions.

If you have any questions, please contact us at (940) 367-2246 or email us at thesafeprogram@gmail.com.

Thank you,

Jon Denney
Owner / Customer Support
SAFE Software

Customer Signature

Date