

INSTRUCTIONS TO FIX THE #NAME? ISSUE IN ACCESS 64 BIT

1. Go to C:\Program Files\Common Files\Microsoft Shared and create a new folder called "DAO"
2. Download the "dao360.dll" to the machine you are working with
3. On the DAO folder, open the properties and set all the permission groups to "Allow Full Control"
4. Create a new permission group called "Everyone" and set it to allow full control
5. You now have a folder called "C:\Program Files\Common Files\Microsoft Shared\DAO" with the dao360.dll inside of it.
6. Check SAFE to see if it is fixed by going to the Customers Menu / Specifications and enter or view the permit number. Next to the ID number at the top, it should read something like "Permit Number 1234" not "#NAME?"
7. If it still reads this, then you may have to register the dao360.dll using regedit

You can read more on this by going here

<https://answers.microsoft.com/en-us/msoffice/forum/all/dao360dll-missing-in-64-bit-office-what-can-i-do/2a7ac137-eed3-4c75-ae9-6a102665e4fd>

Good luck!

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