

## **Principal Illness Navigation (PIN): Your Partner in the Cancer Journey**

### **What is a Principal Inness Navigator also known as a Patient Care Navigator?**

A **Patient Care Navigator (PCN)** is your personal guide to help you and your family through the challenges of a cancer diagnosis. We provide support, education, and resources every step of the way so you can focus on what matters most—your health and well-being.

### **How We Help**

- ✓ **Care Coordination** – Appointments, scheduling, and making sure your care team is connected.
- ✓ **Advocacy** – Helping you ask the right questions and understand your options.
- ✓ **Education** – Breaking down medical terms and treatments into plain language.
- ✓ **Resources & Referrals** – Linking you to trusted services: transportation, home health, financial guidance, counseling.
- ✓ **Compassionate Support** – Someone by your side who understands the journey.


### **For Medicare Patients**

#### **Principal Illness Navigation (PIN)**

- Covered by **Medicare (80%)**, with the patient responsible for the **remaining 20%** (often covered by supplemental insurance if you have it).
- No extra cost to your physician.
- Services follow CMS guidelines (HCPCS G0023, G0024) and Professional Oncology Navigation Standards (PONT).
- **Physician Oversight** ensures quality care — your doctor provides overall guidance to keep your care safe and consistent.

#### **Getting Started**

1. **Referral** – Your doctor confirms you would benefit from navigation services and includes this referral in your medical record.
2. **Physician Oversight Agreement** – A simple form your doctor signs so we can work with you under Medicare rules.

 Bring this brochure to your next appointment with your care team and ask your doctor to complete both steps.

### For Non-Medicare Patients (Self-Pay)

Cancer Care Concierge offers direct patient support through a **retainer + hourly model**:

- **\$1,500 non-refundable retainer** to begin services.
- **\$150/hour** for navigation services (phone calls, emails, care coordination, research, travel planning, etc.).
- **Overnight stays or extended support** are **custom-billed** based on your needs.

💡 This ensures you have personalized, high-touch support available whenever you need it.

### Why Choose CCC?

- **Independent & Patient-Centered** – We work only for you, not an insurance company or hospital system.
- **Experienced** – Our navigators have backgrounds in cancer research and patient support.
- **Peace of Mind** – Reduce stress, avoid confusion, and focus on what matters most—your health.

♥ You don't have to face cancer alone.

We'll help guide the way.

Discuss with a Patient Care Navigator today by visiting the link below:

🌐 <https://cancercareconcierge.org/guided-support>