



Medicare beneficiaries (age 65+): Principal Illness Navigation (PIN) may be available as a Medicare-covered benefit.

If you're living with a serious, high-risk condition, you shouldn't have to navigate complex care alone. CCC™ | Cancer Care Concierge™ + Chronic Care Concierge™ helps patients and caregivers stay organized, prepared for visits, and supported with follow-through.

MEDICARE-COVERED BENEFIT

PIN services are provided under Medicare codes:

G0023

G0024

Eligibility is determined by your physician/QHP based on CMS criteria. Not on Medicare? CCC™ | Cancer Care Concierge™ + Chronic Care Concierge™ also offers subscription options.

What Principal Illness Navigation (PIN) helps with



- Coordinating appointments, referrals, and follow-ups
- Visit readiness: questions, notes, and next steps
- Tracking tasks so nothing is missed
- Care transitions (hospital → home/rehab)
- Caregiver support and check-ins

CMS ELIGIBILITY AND COVERAGE CRITERIA

Definition: A serious, high-risk condition that poses a significant risk of hospitalization, nursing home placement, acute exacerbation/decompensation, functional decline, or death.

Duration: The condition must be expected to last at least **three months**.

Examples of conditions that may qualify (pending physician/QHP approval)

Examples are not exhaustive. Many serious, high-risk illnesses may qualify if they meet CMS criteria.

ONCOLOGY

- Cancer (any type) — active treatment, complex care plans
- Blood cancers (e.g., lymphoma, leukemia)
- Complex post-treatment survivorship planning

PULMONARY

- COPD
- Chronic respiratory failure / oxygen dependence
- Pulmonary fibrosis / interstitial lung disease

CARDIAC / VASCULAR

- CHF (heart failure)
- Coronary artery disease / post-heart attack recovery
- High-risk arrhythmias (per physician/QHP)

NEUROLOGIC

- Alzheimer's disease & related dementias
- Parkinson's disease
- MS, ALS, post-stroke complexity

INFECTIOUS / IMMUNE

- HIV/AIDS
- Complex autoimmune disease with high-risk complications
- Transplant recipients with complex care coordination

RENAL / METABOLIC

- Chronic kidney disease (advanced/high-risk)
- Dialysis-related care coordination
- Diabetes with serious complications (per physician/QHP)

HOW TO GET STARTED

Ask your physician/QHP about Principal Illness Navigation (PIN) services (G0023/G0024), then contact CCC™ | Cancer Care Concierge™ + Chronic Care Concierge™ for next steps.

