





## Get started in 3 easy steps:

1. Bring this brochure to your next visit & ask your physician to refer you for PIN services through  Cancer Care Concierge™ or  Chronic Care Concierge™ ( CCC™).
2. Schedule your first navigation visit - we will help you map next steps.
3. Have your physician complete a simple one-time oversight agreement so  CCC™ can provide covered services.

## Contact Us

**Email:** info@ccc.care

**Phone:** 330-298-5422

## Why Choose CCC™?

**Independent & patient-centered:** we work for you, not a hospital system or insurer.

**Experienced navigators** with oncology, chronic illness, and patient-advocacy backgrounds.

**Peace of mind:** reduce stress, stay organized, and focus on healing while we handle the details.

Scan for more information



ccc.care



 Cancer Care Concierge™

 Chronic Care Concierge™

Guided Support • Advocacy • Navigation




Survivors in Service - Advocates in Aid

# What is a Principal Illness Navigator?

A **Principal Illness Navigator (PIN)** is your personal guide through the challenges of an illness or diagnosis.

We help you and your family understand, organize, and coordinate care so you can focus on what matters most - your health and peace of mind.

 CCC™ provides non-clinical navigation and does not offer medical advice or treatment.

## How we help

- ▷ **Care coordination:** scheduling, referrals, and keeping your care team connected.
- ▷ **Advocacy:** guidance to ask the right questions & make informed choices.
- ▷ **Education:** translating medical terms and treatment plans into plain language.
- ▷ **Resources:** transportation, home health, financial help, counseling, and more

## For Medicare recipients

Principal Illness Navigation (PIN) is a covered Medicare benefit when provided under physician oversight.

Your plan rules may include deductibles or coinsurance, depending on your coverage.

- Services follow CMS guidelines (HCPCS G0023, G0024) and Professional Oncology Navigation Standards (PONT).
- **Your doctor stays informed and involved** - oversight helps ensure quality and safety.

