



 CCC™ |  Cancer Care Concierge™ +  Chronic Care Concierge™



Care Coordination • Advocacy • Support



Why seniors often need extra support

So many moving parts

Specialists, tests, referrals, and paperwork can pile up quickly.

Hard to remember everything

It's normal to forget questions or details—especially when you're stressed.

Care can feel fragmented

Different offices may not always communicate the way you expect.



You deserve someone in your corner.



What is a Patient Advocate?



A trusted ally

A guide, advocate, and safety net—
helping you feel clear, supported, and confident.

We help you:

- Prepare for appointments
- Understand your care plan
- Coordinate across your medical team
- Follow through between visits



How supports seniors

Four simple ways we make care easier:



Clarity

Translate medical information into plain language.



Coordination

Keep your appointments, tests, and follow-ups organized.



Confidence

Help you prepare questions and make informed decisions.



Comfort

Emotional and practical support between visits.



Before your appointment

We help you feel prepared and less rushed.

1

Gather key info

Medication list, questions, symptoms, and records.

2

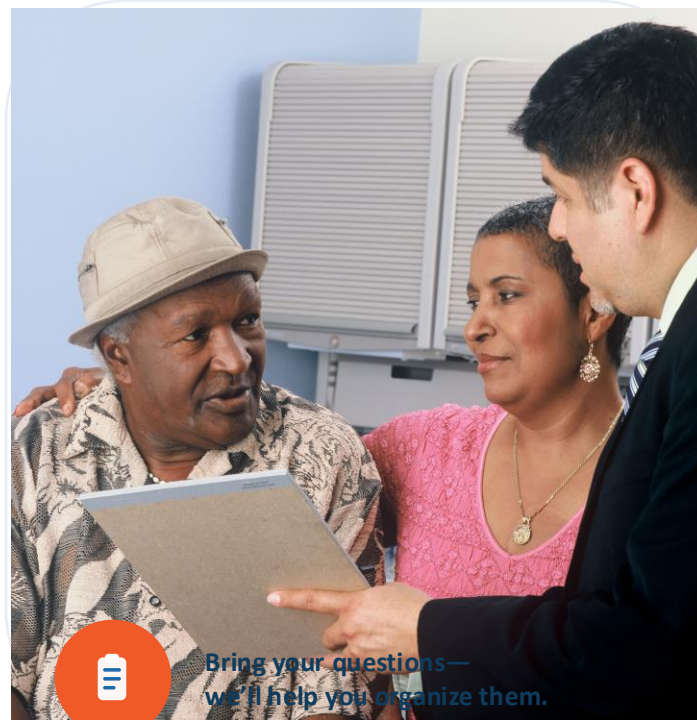
Make a plan

What matters most to you—and what to ask today.

3

Prepare support

Bring a family member, get transportation, plan notes.



After your appointment

We help you leave with clear next steps.




We follow through

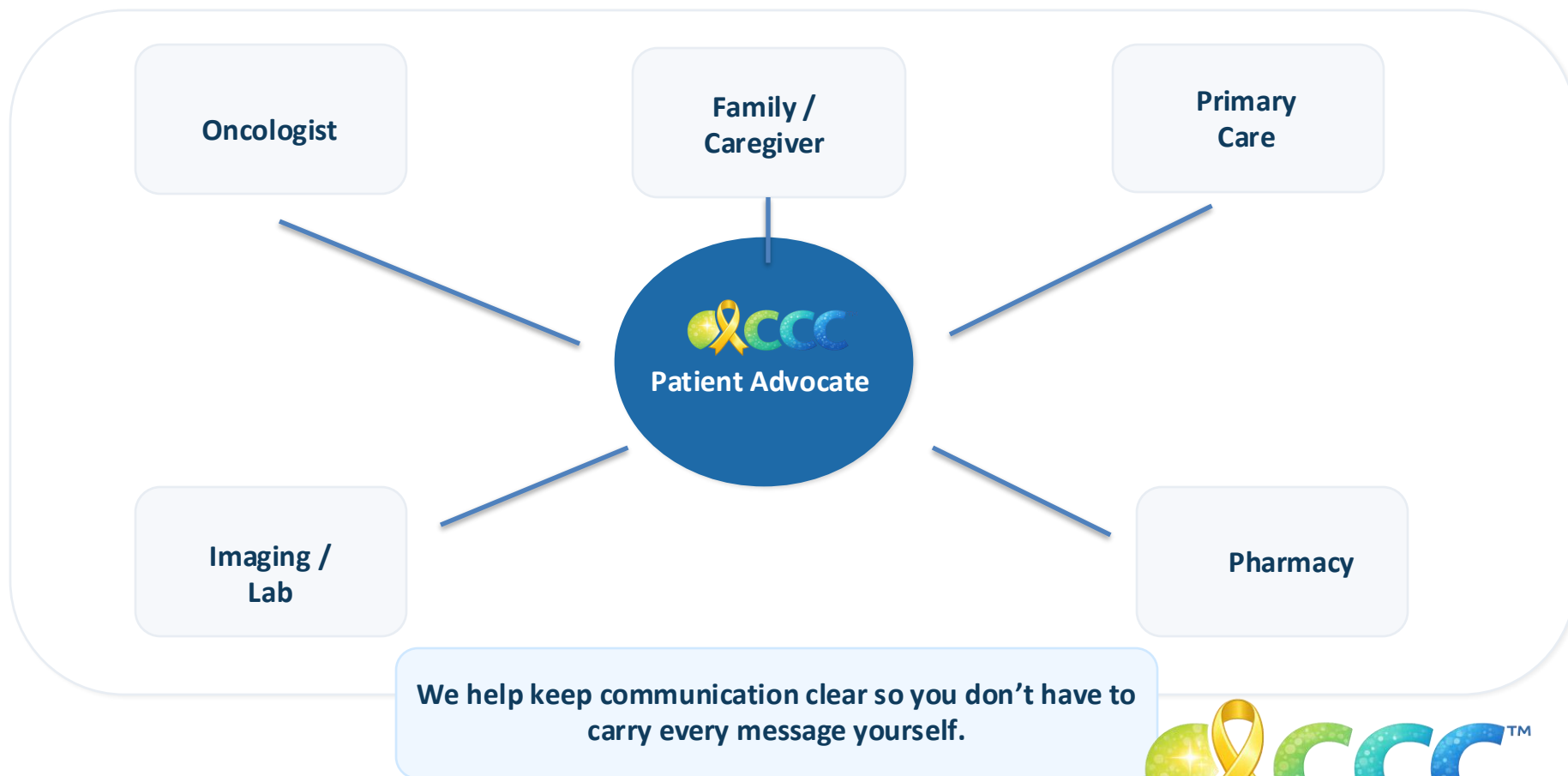
After a visit, we can help:

- Summarize what happened in plain language
- Track referrals, tests, and prescriptions
- Prepare for the next visit
- Coordinate questions between offices



Care coordination: one clear hub

 helps connect the dots across your care team.



Medications & symptom support

Small details matter—especially with multiple prescriptions.



Stay on track

We can help you:

- Keep an up-to-date medication list
- Track side effects and symptoms
- Prepare questions for your care team
- Connect you to trusted resources

You stay in control—without doing it alone.



Support for family & caregivers

Cancer affects the whole household. We help lighten the load.



Everyone stays aligned

We can help your family:

- Keep track of appointments and updates
- Prepare for shared decision-making
- Reduce confusion after complex visits
- Feel supported—especially when caregiving is overwhelming



Between visits: a safety net

**When questions come up
(at home, after hours, or between
appointments)...**



You can call us

We help you decide what to ask and who to contact.



We help you track

Symptoms, meds, and next steps—so nothing is missed.



We help you plan

Follow-ups and referrals so care stays on schedule.



If you think it's an emergency, call 911 or go to the ER.



Plain-language terms (so it's easy to understand)

We use the simple title “Patient Advocate ”—because it’s clear and human.

What you’ll hear from us

Patient Advocate (PA)

A person who helps you navigate care:

- clarity & education
- appointment prep and follow-up
- coordination across your team

What you might see in policy

Principal Illness Navigation (PIN)

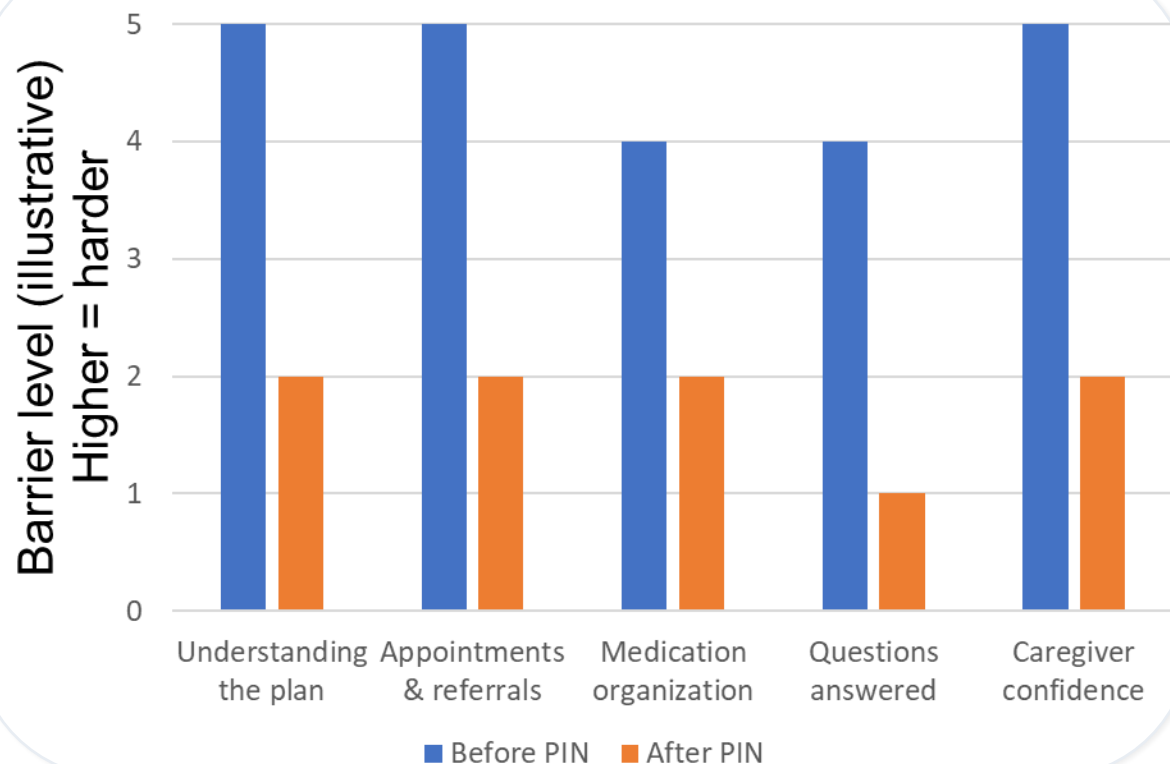
In Medicare policy, similar services may be described as PIN and provided “incident to” a supervising physician.

If you have questions about coverage, we’ll help you ask the right office.



Why navigation matters

Studies show navigation can improve the care experience for Medicare patients:



What this means for you:

- fewer missed steps and less confusion
- clearer follow-through between visits
- more confidence in the care plan

We'll help you stay organized and supported—so you can focus on healing.



Getting started is simple

Three easy steps to begin:

1



Reach out

Ask your care team—or contact  directly.

2



Quick intake

We learn what matters to you and what support you want.

3



Ongoing support

Your Patient Advocate helps before, after, and between visits.

Contact: info@CCC.care | Phone: 330-298-5422 | Website: [CCC.care](https://www.CCC.care)



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Principal Illness Navigation Services

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