



One mission. Two pathways. A real human guide through complex care.

CCC™ provides non-clinical navigation and patient advocacy for people facing cancer or serious chronic conditions. We reduce confusion, organize next steps, and support caregivers—so families feel confident and supported.

WHAT YOU GET

- Clear “what happens next” roadmap
- Appointment readiness + question lists
- Coordination across providers & systems
- Barrier reduction (logistics, access, confusion)
- Caregiver support and follow-through

Cancer Care Concierge™

Cancer Navigation

Support for patients and families navigating oncology care—from diagnosis through treatment and transitions.

- Referrals, records, imaging, pathology coordination
- Visit prep: questions, notes, follow-ups
- Care transitions: home health, rehab, supportive resources

Chronic Care Concierge™

Chronic Condition Navigation

Ongoing navigation for complex chronic care—helping you stay organized, supported, and confident over time.

- Care plan organization + continuity across providers
- Medication/appointment tracking support (non-clinical)
- Caregiver coordination and practical next steps

The CARES™ Navigation Framework

Structured, step-by-step guidance.

C

Care Coordination

Appointments, records, referrals, follow-ups.

A

Advocacy

Help families find their voice and ask the right questions.

R

Resources

Connect to community support and practical services.

E

Education

Plain-language explanations to reduce confusion.

S

Support

Check-ins and caregiver support when it matters most.

Medicare-aligned option

For eligible Medicare beneficiaries, navigation may be available as a covered benefit when delivered under physician/QHP supervision (plan rules apply).

Physician/QHP oversight

Structured documentation

PIN workflows

★ Subscription option

For non-Medicare patients, caregivers, or anyone wanting added support—predictable monthly navigation for Cancer Care Concierge™ or Chronic Care Concierge™ needs.

Flexible monthly support

Any age / any plan

Caregiver-friendly

Get started with CCC™

Website: ccc.care

Email: info@ccc.care

Phone: 330-298-5422 • Fax: 330-403-4090

Important: CCC™ navigation is non-clinical support and does not provide medical diagnosis, treatment, or medical advice. For emergencies, call 911. Medicare coverage and cost-sharing vary by plan (Original Medicare vs Medicare Advantage and supplemental coverage).

CCC™ — Survivors in Service • Advocates in Aid

Independent, patient-first navigation that helps families organize care, reduce barriers, and improve the experience of treatment.

CCC™ is operated as a program of the Bauer Research Foundation, Inc. (501(c)(3)).