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Privacy Policy

Effective Date: September 10, 2026

Ignite Entertainment ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or communicate with us, including through SMS text messaging.

Information We Collect

We may collect personal information that you voluntarily provide to us when you sign up for updates, register for an account, purchase tickets, or contact us. This information may include your name, email address, phone number, and payment details.

How We Use Your Information

We use the information we collect to operate, maintain, and provide you with the features and functionality of our services, to communicate with you, and to send you updates regarding events, promotions, and news related to Ignite Entertainment.

SMS / Text Messaging Privacy and Compliance

When you opt-in to receive SMS messages from Ignite Entertainment, you are consenting to receive text messages from the business.

- **Consent:** By opting in, you agree and confirm that you are consenting to receive messages from Ignite Entertainment.
- **No Third-Party Sharing for Marketing:** Your personal information, including your mobile number and text messaging data, **will not be shared with third parties for marketing or promotional purposes.** All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.
- **Message Frequency:** Message frequency varies based on your interactions and engagement with our events and updates (e.g., recurring messages or a set number of messages per week/month).
- **Opt-Out Instructions:** You may reply **STOP** at any time to opt-out of future messaging. Once you send STOP, you will receive a confirmation message, and we will remove you from our SMS list.
- **Help & Support:** You may reply **HELP** for more information or assistance regarding our messaging program.
- **Rates:** Message and data rates may apply depending on your mobile carrier and plan.

Information Security

We implement appropriate technical and organizational security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page with a revised effective date.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at Ignite Entertainment.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.