**Thomas J. Hall**

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**PROFESSIONAL PROFILE**:

* Conceptual and functionally driven designer with experience in print and digitally illustrating marketing materials, branding, logos, and special projects
* Strong communication skills with excellent customer service; passionate problem solver, eager to share and learn

**SKILLS and INTERESTS**:

* Adobe Photoshop, Illustrator, InDesign
* Corel Painter, Dreamweaver
* Microsoft Word, Excel, PowerPoint
* Client Consultations
* Digital Photography
* Contract Negotiations
* Soundbooth, Audition

*Hobbies/Interests*: Comic books, Fantasy Football, Softball, Basketball, Cooking

**FREELANCE EXPERIENCE**:

**Billy Blue and the Big Belly, *Illustrator***

* Children’s book character design, storyboard mockups, final illustrations and management of contract illustrator

**Weber Foods LLC, *Art Director,***

* Visual branding, logo design, packaging label, web banners and visual content consultation

**Illinois Raptor AAU Basketball Organization, *Graphic Artist***

* Logo design, web banners, t-shirt design based on client consultation

**Simple Online Fitness, *Graphic Artist***

* Company logo design and development

**Miscellaneous Portraits, *Artist***

* Crafted over 20 works including pet and family portraits utilizing traditional and digital media

**PROFESSIONAL EXPERIENCE**:

**Trustwave**, Chicago, IL

*Global Client Success Analyst,* September 2013 - Present

* Interface with a variety of customers to support requirements for PCI compliance and resolve issues
* Coordinate with clients and internal groups about escalated issues and procedures
* Assign tasks internally to various departments to ensure services are executed for client.

**StocksandJocks.net**, Chicago, IL

*Brand Promoter/Creative Designer,* June 2011 - Present

* Update website, upload daily show using HTML, and operate sound board and visual promotions
* Assist with content development for the show by coordinating topics and securing guests
* Communicate information articulately through contributions to on-air sports, traffic, and weather reporting

**1st Class Promotions & Entertainment**, Chicago, IL

*Founder/Promoter,* September 2006 - November 2012

* Coordinate events, including theme development, marketing, staffing, and hosting
* Crafted promotional marketing messages through social media, flyers, and email campaigns
* Utilized creative marketing tactics to disseminate information about events

**Best Buy**, Chicago, IL

*Digital Imaging Supervisor*, August 2007 - June 2009

* Developed business model for department while efficiently working within budget constraints
* Anticipated product demand in conjunction with recent promotional ads, and stocked store accordingly
* Evaluated and developed talent and capability of potential staff

**EDUCATION**: **SERVICE:**

**American Academy of Art,** Chicago, IL **US National Guard/Army Reserves**, August 2002 - Oct 2010

*BFA in Digital Illustration*, June 2013 *Rank of E-3*

*President of AAA Illustration Society Club,* 2011-2012 *Honor Graduate of Advance Individual Training*