<u>Main Office</u> <u>Mfg. Plant / Yard</u> 389 Park Avenue East Mansfield, Ohio 44905 Ph. 419-524-4342



<u>Wooster Yard</u> 660 Freelander Rd Wooster, Ohio 44691 Ph. 330-804-0036

Est. 1916

RETURN & REFUND POLICY

EFFECTIVE APRIL 7, 2023

RETURNS:

Returns will be credited on a separate transaction from any new purchases.

Returns must be accompanied by the original invoice and receipt.

Returns must be in condition for resale. This will be determined by an associate.

Returns may be subject to a 20% restocking fee.

Returns will only be accepted within 30 days of purchase.

REFUNDS:

NO refunds will be given without receipt.

Payments made by cash:

We will only refund **CASH** for **CASH** purchases up to \$50. Refunds of over \$50 will be made by check and mailed to the address provided by the customer.

Payments made by check:

Refunds will be made by check, after a waiting period of two weeks, and mailed to the address provided by the customer.

Payments made by credit card:

Refunds will be made to the same credit card used for the purchase. If the original purchase credit card is not provided **NO REFUND WILL BE GIVEN.** For any credit card refund over \$200 the customer must be present and provide ID to verify identity.