



# ***Pakistan Welfare Organisation in Australia***

Date: 18/01/2021

## **PWOA Privacy Policy**

### **Introduction**

PWOA (Pakistan Welfare Organisation In Australia) is committed to protecting the privacy and confidentiality of personal information we collect from our customers. This Privacy Policy outlines how we collect, use, disclose, and protect the information gathered. By accessing our services, you agree to the terms and practices described herein.

### **Information Collection**

We may collect personal information, including but not limited to names, addresses, contact details, and payment information, to provide our services effectively. We gather this information through various channels, including our website, forms, emails, and other interactions.

### **Use of Information**

The personal information collected is used for purposes such as processing donations, responding to inquiries, delivering services, and maintaining customer relationships. We may also use the information to send updates, newsletters, and marketing communications that align with your preferences.

### **Information Disclosure**

We may share personal information with trusted third parties who assist us in delivering our services. These parties are obligated to keep the information confidential and use it only for the intended purposes. We may also disclose personal information when required by law or in response to legal requests.

### **Data Security**

PWOA implements reasonable security measures to protect personal information from unauthorized access, loss, misuse, or alteration. However, no data transmission over the internet or electronic storage method is completely secure, and we cannot guarantee absolute data security.

### **Data Retention**

We retain personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.



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## **Your Privacy Choices**

You have the right to access, correct, or request the deletion of your personal information held by PWOA. You may also opt-out of receiving marketing communications at any time. To exercise these rights or seek further information, please contact us using the details provided below.

## **Third-Party Links**

Our website may contain links to third-party websites or services. We have no control over their content or privacy practices, and we are not responsible for the information you provide to those websites.

## **Updates to Privacy Policy**

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. We encourage you to review this policy regularly.

## **Contact Us**

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at:

*info@pwoa.com.au*

We appreciate your trust in PWOA and are committed to protecting your privacy as we work towards our mission of serving the community.

Kind Regards

**Team PWOA**

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We acknowledge the Traditional Owners of Country throughout Australia and their continuing connection to land, sea and community. We pay my respects to Elders past, present and emerging.

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