



“Buyer Beware”

It’s no secret that there are good and bad radon companies. We repair/replace 1-2 systems a week that are installed by other companies. However, we recently had interesting outcome...

A customer asked us to provide an inspection report documenting defects with the existing system. We typed up a report and emailed it to him. Our phone immediately rang. They wanted to know where they could get a copy of the radon standard that we had cited in our report and wanted to know how we knew that the guy that did the installation was not a Certified Radon Mitigation Professional. We directed them to where they could obtain a copy of the standard and the website that list all Certified Professionals. We went on to point out how the company did not have a certified professional listed in our state.

We got a phone call the next day informing us that he was suing the selling agent and the seller for breach of contract. The real estate contract stated that the radon system must be installed by a Certified Radon Professional. He stated that he could not sue the mitigation company because he did not hire them. He had found many more things wrong with the home and was suing for a larger sum of money, beyond what our cost was. His attorney said it was a slam dunk case. They could either pay the amount requested or take the house back. We later learned that they paid him and settled out of court. It is unknown if the selling agent/seller sought legal council against the mitigation company. Important to know that individuals are certified, not companies.

We share this story hoping to prevent others from falling victim to this. We recommend taking a few minutes to read online reviews, do a little research and there should be red flags if you cannot leave a company a google review.

If you are a mitigation company fixing work behind other companies, use caution before touching another company’s system. There have been times where there was significant damage to the home by the previous company and we refused to uninstall or touch their system. We don’t want to be associated with the damage and get into a “he said, she said” situation. Limit your risk.

If you think hiring a professional is expensive, wait until you hire an amateur!