CRAWFORD IRRIGATION PO BOX 26 THORNTON, PA 19373 610-787-0277

service@crawfordirrigation.com

# Crawford Irrigation 2022 Service Agreement

1. PA HIC # PA 168194

2. Installation

3. Consulting

4. Service

5. Design

If you have any questions regarding the plans, please email us at <a href="mailto:service@crawfordirrigation.com">service@crawfordirrigation.com</a>

### Choose Your Plan

Basic - Start up, and Winterization included

Silver - Start up, Winterization and 1 Maintenance Visit (August)

Gold - Start up, Winterization and 2 Maintenance Visits (July & August)

Platinum - Start up, Winterization and 3 Maintenance Visits (July, August & September)

Ruby - Start up, Winterization and Bi-Weekly Maintenance Visits (Starting in July through September)

Diamond - Start up, Winterization and Weekly Maintenance Visits (Starting in July through September)

#### The Service Agreement must be signed and returned by February 15th with Payment

Please Mark Plan Chosen:	Please confirm or make any changes below to the
Basic \$	information we have on file.
Silver \$	Email:
Gold \$	Phone:
Platinum \$	
Ruby \$	O Information above is correct
Diamond \$	O Changes needed
Payment type	
Check Enclosed	
Electronic check being sent via bank	
CC#EXP/CVC	
I AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT.	
AUTHORIZED SIGNATURE: DATE:	

#### Explanation of Services

SPRING STARTUP: Turn on main ball valve, pressurize system, check water meter for evidence of a leak in the system. Run test on each zone to check for possible leaks, proper operation, coverage, and head adjustment. Check rain sensor. Make any suggestions for improvement to the system. **Repairs are not included.** Only warrantied parts are covered by the agreement.

WINTERIZATION: Turn off water at main ball valve, fully winterize the irrigation system and drain down any additional water that could be trapped in the pipes. Make notes of any repairs necessary for the next year. Turn off the controller to the system. Any repairs needed to properly winterize the system are not included.

MAINTENANCE VISIT: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions. **Repairs are not included**.

- 1. If we arrive at a scheduled appointment time and no one is home or access has not been left to service the system, you may be billed a \$65.00 trip charge.
- 2. Should you have an issue with a repair we have made, we must be notified within 10 days of the repair. It is the homeowner's responsibility to monitor their system and report any issues to us within the 10-day time period, after any repairs are made.
- 3. After 90 days delinquency, a case will be filed in Small Claims Court. At which time, we will seek reimbursement of finance charges and court costs in addition to the principal balance.
- 4. Interest on unpaid balances will accrue at a rate of 18% per annum after 30 days.
- 5. In the event that a customer has an unpaid balance at the time of the Winterization, we have the right to withhold services until the balance has been paid in full.
- 6. Any changes made to this document will not be accepted.
- 7. Service Agreement is non-transferrable

## Choose Your Plan

Basic	Silver	Gold	Platinum	Ruby	Diamond	Included in Service
	<u></u>	۵		<b>\( \)</b>	<b>\( \)</b>	<b>SPRING STARTUP</b> : Turn on main ball valve, pressurize system, check water meter for evidence of a leak in the system. Run test on each zone to check for possible leaks, proper operation, coverage, and head adjustment. Check rain sensor. Make any suggestions for improvement to the system. All additional repairs will be billed at an hourly rate in ½ hour intervals, plus parts. Only warrantied parts are covered by the agreement.
		<b>\( \)</b>				WINTERIZATION: Turn off water at main ball valve, fully winterize the irrigation system and drain down any additional water that could be trapped in the pipes. Make notes of any repairs necessary for the next year. Turn off the controller to the system. Any repairs needed to properly winterize the system, will be billed at an hourly rate in ½ hour intervals, plus parts.
		۵	<b>\( \)</b>	۵	<b>\( \)</b>	JULY: Maintenance Visit: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions. Repairs are not included.
		۵		<b>\( \)</b>	۵	AUGUST: Maintenance Visit: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions. Repairs are not included.
			<b>\( \)</b>	<b>\( \)</b>	۵	SEPTEMBER: Maintenance Visit: Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions. Repairs are not included.
				<b>\( \)</b>	<b>\( \)</b>	Bi-Weekly Maintenance Visits: July through September, receive bi-weekly Maintenance Visits: Repairs are not included.  1. Identify issues 2. Adjust watering bi-weekly 3. Save water
					<b>\( \)</b>	Weekly Maintenance Visit: July through September, receive weekly Maintenance Visits: Repairs not included.  1. Identify issues before 2. Adjust watering weekly 3. Save water