

CYT ON

Biosolutions Pvt. Ltd.
Pre-clinical Research and Molecular Diagnostics

SAMPLE ANALYSIS REOUEST FORM

REQUESTOR'S NAME:

DATE:

E-MAIL ADDRESS:

PHONE:

DEPARTMENT/COMPANY:

SAMPLE INFORMATION

Sample Codes:

Nature of sample:

Number of samples:

Solubility:

Concentrations for experiment required:

Type of activity preferred:

Any other details willing to provide:

Other details:

SIGNATURE

Cytxon Biosolutions Pvt. Ltd.

#3500/1B1, 21st Cross Lingaraj Nagar North, Hubballi- 580031, Karnataka, India Phone: +91 8951227948
E-mail: cytxon@gmail.com, info@www.cytxonbiosolutions.com, arunshettar9@gmail.com

General Terms

1. Payment should be in advance (100%) with DD/ Cheque / NEFT in favour of Cytixon Biosolutions Pvt Ltd, payable to Company bank details.
2. Results would be provided within 15- 60 days from date of confirmed order. Time may be extended if troubleshooting is involved.
3. Please read terms and conditions carefully before confirming your service order

Terms and Conditions

These terms and conditions, which could be updated at any time, govern all of our services, whether they are provided directly or indirectly. By using Cytixon Biosolutions Private Limited's services, the client certifies that they have read, comprehend, and accept the terms and conditions listed below.

Regarding sample submission:

- a. The information provided by the client regarding the submitted sample must be precise and pertinent. Information on the study's source, amount submitted, concentration, solubility, hazard status, storage circumstances, disposal, and other relevant details must be given. The only party accountable for samples that are received but are unsuitable for research or testing is the client. Withholding crucial information on purpose will be regarded as a breach of the terms and conditions and handled in accordance with business policy.
- b. The client must supply as much sample as our researcher needs for the investigation. Failure of investigations or experiments because of insufficient sample size shall not be held against Cytixon Biosolutions Private Limited. If the investigation necessitates a statistical analysis, a sufficient sample is needed because the trials must be repeated at least for concordant data. The customer will receive any remaining sample back.
- c. It is expected of the client to provide the sample within the allotted time frame on the day specified. Any postponement, cancellation, or delay in this respect must be communicated to Cytixon Biosolutions Private Limited as soon as possible, in order to avoid the need for a new date or applicable procedure. Please do not, without first notifying us, show up at a convenient time with the sample after you have missed your scheduled time and date. Under such circumstances, Cytixon Biosolutions Private Limited shall bear no liability for sample loss.
- d. Cytixon Biosolutions Private Limited is only required to reply to questions and concerns raised by the individual we designate as our client if the sample is submitted on their own behalf. Cytixon Biosolutions Private Limited disclaims any liability with regard to replies, representations, or explanations given by email, phone, or in person to the client's research supervisor, affiliated institute, funding agencies, or business. As a result, the client is in charge of getting the necessary consent from any parties to whom they might be liable.

Regarding Results:

Results contains

1. Images/ Graphs/ Excel sheets and data related to the study.
2. Explaining the results to the client in detail or personal basis.
3. Brief protocol of the experiments conducted.
4. Relevant references related to experimental setup if the experiments were totally planned by Cytxon Biosolutions Private Limited team.

Results not contains

1. Interpretation, statistical analysis, and representation of data for manuscripts, power point & Kindly contact us for these services should you require them.
2. Write up for the purpose of inclusion in manuscript, research publication or thesis. Prior art search, Discussion, Conclusion etc. related to study.
3. If write up or interpretation has been done from our side there should be authorship should be provided to the concerned person from the company.

The client receives a soft copy of each and every outcome. It is anticipated that the client will securely save the data on their computer or other trustworthy storage devices. Cytxon Biosolutions Private Limited is only responsible for storing the data for access for a month following the day the studies are finished. Following this, Cytxon Biosolutions Private Limited disclaims any liability for data lost from our servers. The registered client will be the only party to receive result data; no other parties will receive it at all.

Reasons for Work delay

Since biological experiment findings are unpredictable, Cytxon Biosolutions Private Limited pledges to honour deadlines set with clients; nonetheless, delays in delivering necessary data are expected, and clients should exercise discretion in such cases. Clients will be fully notified in the event that Cytxon Biosolutions Private Limited experiences any delays, and they will be obliged to allow enough time to finish the assignment.

Regarding Payment:

On the day of sample submission or by the first day of the study, the client must pay a minimum of 100% of the indicated price as security.

Before the final results are given, the client must clear any outstanding payments. Until full payment is received, Cytxon Biosolutions Private Limited retains the right to withhold the results.

Regarding Confidentiality of data:

- Every client's data is securely and completely confidentially stored. The client is the only one who receives access to the data once the job is finished or upon request. No information will be sent to an individual or representative unless the client has given written consent signed by the representative.
- Cytixon Biosolutions Private Limited does not take any liability for data loss or abuse on the part of the customer once the results are delivered to the client.

Declaration:

The undersigned hereby declares that i/we have read, fully understood, and agrees to be bound by the terms and conditions set out by Cytixon Biosolutions Private Limited. I acknowledge that in the event of a breach or disclosure of the aforementioned terms and conditions, Cytixon Biosolutions Private Limited is permitted to act in accordance with its policies.

Date:

Signature

Name:



Biosolutions Pvt. Ltd.

For Office Use Only

Order No: _____ Order Date: ___/___/2023/24 Reference: _____