

Cancellation Policy:

- Here at Aero Performance and Physical Therapy we want you to succeed, and that happens with consistency!
- We understand that plans change and making every appointment is not ideal. We are asking that you let us know at least 24 hours in advance for any cancellations.
- If you are going to be more than 5 minutes late, please let us know, as soon as you can.
- Unexpected illnesses can come up for you or a loved one at any time. If this happens, let us know at your earliest convenience.
- There will be a **\$50** charge for missed visits, no-shows, and cancellations with less than 24 hours' notice. This amount is your responsibility as insurance will not cover a missed visit fee. To avoid the **\$50** fee, call/text the office to reschedule any appointments you cannot attend 24 hours in advance.

Unpaid Account Balances:

- Any balances 60 days or over will be assessed a fee of \$10 per month thereafter the 60 days.
- Unpaid balances will be forwarded to a collection agency and may be assessed an additional charge.
- In the instance of returned checks, there will be a fee of \$35 added to the balance owed.

Signature: _____

Date: _____