

ITSM LENS

The Sun View Software Blog

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The Mayan Calendar predicts the end of Service Desk calls



That's right, on December 21, 2012, (12/21/12) the world will come to an end according to the Mayan Calendar. The good news is, so will the seemingly endless calls to the Service Desk asking for password resets and email box storage limit increases.

Of course, the planned summer vacation in the Bahamas for 2013 is pretty much cancelled as well, but what can you do?

If on the off-chance the Earth, as we know it, is still around next week, you might consider implementation of an ITIL-based ITSM solution. Check out the free offer below.