Translation (rate per word; for documents in editable Word format)	
EUROPEAN LANGUAGES From and to the main European languages:	€0.11 - €0.14 (surcharge applies for highly technical texts or for in-depth research)
EAST ASIAN LANGUAGES From and to the main East Asian languages:	€0.11 - €0.15 (surcharge applies for highly technical texts or for in-depth research)
Between any EUROPEAN and EAST ASIAN language:	€0.11 - €0.16 (surcharge applies for highly technical texts or for in-depth research)
MTPE:	Light Post-editing: €0.04-€0.06 (internal/informational) Full Post-editing: €0.07-€0.10 (publishable)
GenAI content review:	€0.05-€0.08
Minimum charge	€50
Other AI services (Glossary creation/upload, uncertain term review, Prompt creation, Workflow creation, Prompt chains, etc.) With Lugano SecureSpeak™, we also deliver secure, on-premises AI interpretation and advanced language automation.	Quoted per project scope

Terms and conditions and additional information:

1. Lugano Translations will issue a free, non-binding price quote for each project once the documents to be translated have been sent.

2. No project work will be started unless the customer has approved the quote in writing via e-mail.

3. Pre-payment in full is kindly requested for all personal document translations.

4. Translation projects by new customers will require a 30% deposit, waivable for established agency partners.

5. Our payment terms are net 30. Any invoices not paid within 30 days of receipt of the invoice will be subject to penalties.

6. Discounts are available for verified non-profit associations who submit proof of non-profit status.

7. We reserve the right to not bid on any project.

8. Any changes or corrections to a translation must be submitted to Lugano Translations no later than 14 days after the customer has received the final translation. Failure to request changes prior to the 14 days will be considered acceptance of the translation.

9. If a project is outside our areas of expertise, we will be happy to refer a qualified colleague and give you all the contact information at no charge. However, unless you want us to do the project management, we will not be involved in the project after we've referred the colleague and cannot be held responsible for any challenges that might occur. We can only guarantee our own work.

Lugano Translations
Info@LuganoTranslations.com
Tel: +1 (202) 596-2053
http://www.LuganoTranslations.com - *Bringing the World Closer Together*