

WSALC

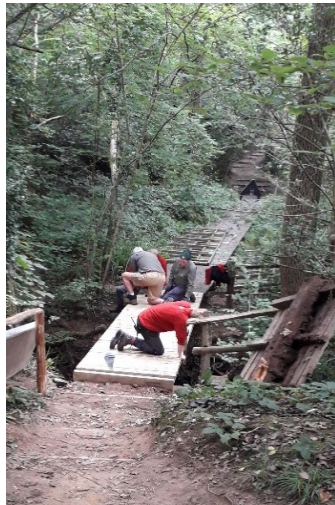
Local Highway Operations – Community Updates

November 2022

What I am going to cover today

- Introduction
- Update on changes to online reporting
- Improving Local Places & Spaces – Community Offer
- Community Highway Schemes and TROs
- Purchasing Highway services
- Future Opportunities for better communications/engagement - feedback from you

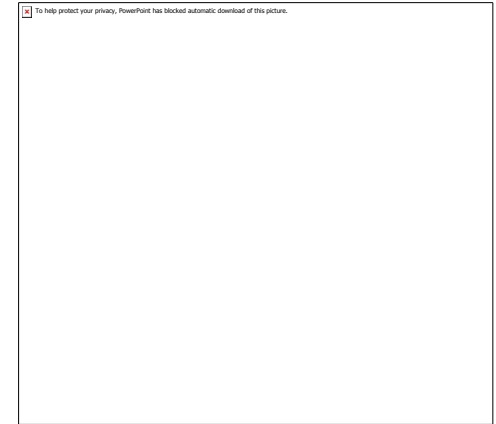
Local Highway Operations



Changes to Online Reporting

- The Council has changed the reporting tool/process to [Report a problem with a road or pavement](#)
- We will no longer be using Love West Sussex
- Quick and easy mobile device friendly online forms with enhanced map functionality providing improved location data
- Questions asked and information captured are exactly the same as Love West Sussex
- Pop up messages & hyperlinks redirecting citizens to the corporate website were activated on Love West Sussex
- Continuous improvement, we take on board feedback and will consider new technology both internally and in the market which is in development and could further enhance our offer to customers.





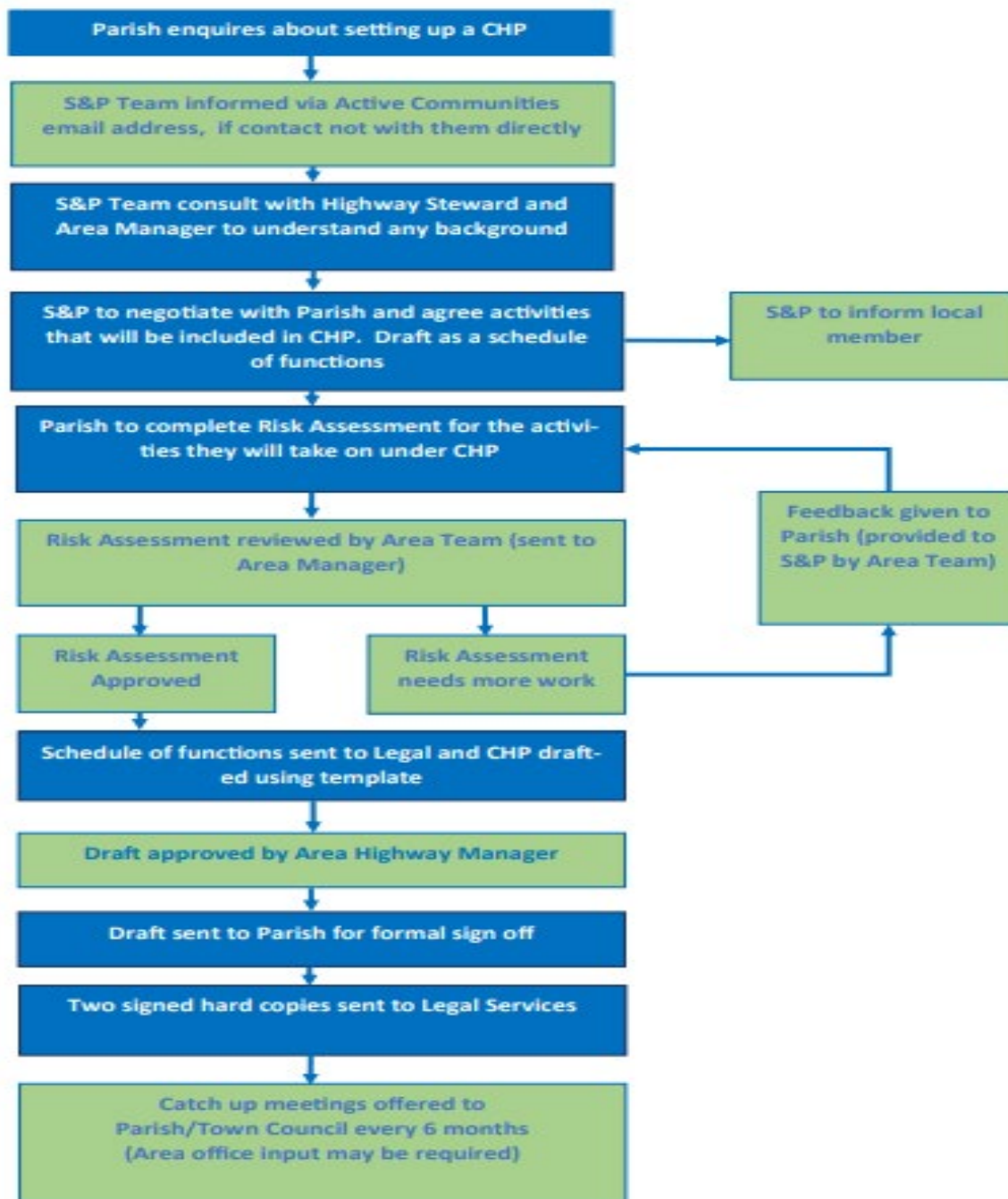
Actions & Next Steps

As part of this change initiative you may wish to consider over the next few weeks/months:

- Checking your website content pages and remove any reference to the either the name or graphic associated with Love West Sussex including hyperlinks to URLs/Apps etc., and replacing with [Report a problem with a road or pavement](#) .
- Promote this change with residents via your local newsletters/magazines and social media channels.
- We will continue to monitor and track the migration to the new ways of working and will keep you informed of progress in the New Year
- Feedback on areas for improvement welcomed - active.communities@westsussex.gov.uk

Improving Local Places and Spaces - Community Highway Partnerships

- Parish and town councils can undertake a variety of maintenance activities which meet community aspirations.
- Simple agreement with WSCC
- The types of activities could include: grass cutting, weed spraying on footpaths and kerbs. footpath siding, cutting back/clearing overgrown vegetation, cleaning signs, removing unofficial signs.
- Also, some initial enforcement as issuing letters to ask for considerate parking or to cut back private vegetation, or for signs and advertising boards that don't have permission to be there.



Community-Led Highway Schemes & Traffic Regulation Orders

CTROS

- New scoring and process in place to streamline and speed up delivery.
- Applications are now assessed on an ongoing basis.

CHS

- New scoring mechanism, has been used this year and also an opportunity to deliver simple schemes more quickly.
- We will be updating guidance on website to support applicants.



Purchasing Highway services to meet local aspirations

Drainage clearance

- Additional gully emptying, jetting and drainage investigations can be purchased directly via our contractor Drainline.
- Indicative costs on our website.
- A schedule of rates is available on request from [Drainline](#).

Grass cutting and vegetation clearance

- Additional grass cutting and vegetation clearance can be purchased via our grass cutting contractor, Grasstex. They are also able to provide costs for other activities such as pavement siding and weed removal.
- Because of the nature of the works and the need for a specific quote, a schedule of rates is not available and you should [contact Grasstex](#) directly for a quote.

Future Opportunities for better communications/engagement

- We are keen to improve the information we provide
- We would like to understand what you would find useful.
- We would also like to understand what you don't find useful.
- Follow up survey to gain this insight



Any Questions?

- General Feedback active.communities@westsussex.gov.uk
- Normal reporting of initiatives [Report a problem with a road or pavement](#)