



Additional services

ESALC and WSALC are pleased to work with a number of associates with expertise across various topics beneficial to local councils. See below for further information and please get in touch if you have any questions or would like to engage the services of any of our colleagues:

BUSINESS CONSULTANT AND MENTOR

CHRIS DOWLING

Chris is available to add to our support services, specialising in business planning and management issues. Chris has owned and run a family business/ SME for all his working life. In addition, he has extensive knowledge of local government and understands the processes, the people and the important work that parish and town councils provide to their communities. Please contact WSALC / ESALC for Chris's details.

COMMUNICATIONS AND LOCAL COUNCILS

MANDY JAMESON

Effective communication with residents is vital to a council's business and can make the difference between a disgruntled or satisfied local community.

For towns or parishes seeking advice on their comms and engagement strategy – social media, website, resident surveys and local press/media – expert help is at hand.

Mandy Jameson offers advice tailored to your council's needs: guidance on how best to gauge residents' views, efficient use of resources and maximising reach to ensure that communications land successfully.

Please contact WSALC / ESALC for details of cost and availability.

EMERGENCY & RESILIENCE PLANNING, WATER COMPLIANCE AND PROJECT MANAGEMENT

DEE THORNTON

For the past 10 years, Dee has leveraged her knowledge as a Water Compliance specialist to help councils reduce costs by insourcing their compliance, particularly for Legionella Compliance L8 ACoP. She has also been tasked with developing and implementing Emergency and Resilience Planning to support Parish Councils and their residents, while Cat 1 and 2 responders focus on larger, critical tasks. Additionally, she can assist with project management in areas such as playground development, landscape design for public spaces, and successful New Homes bonus schemes.

Please contact WSALC / ESALC for Dee's contact details.



MEDIATION

SUE SIMPSON

Sue is a retired Solicitor and Planning Inspector and is an accredited Mediator. She has worked extensively with Town and Parish Councils and has first hand experience of issues/problems that may arise and require her skills as an impartial, empathetic and confidential mediator. Please contact WSALC/ESALC for Sue's contact details.

PLANNING SUPPORT

STEVE TILBURY

Our experienced planning associate, Steve Tilbury, has a wealth of knowledge which he shares with members through our interactive planning training sessions. Steve is also available to offer training to individual councils on a bespoke basis by arrangement. If you have a planning issue or problem in your parish on which you would like some initial advice Steve can provide this to member councils.

Feedback from a Sussex councillor: "I thought that Stephen was excellent. He clearly knew his subject. The lecture was well paced and very informative."

Please contact WSALC / ESALC for Steve's contact details.

TECH-RELATED TRAINING FOR CLERKS

CLARE LUCAS

Clare is a multi-award-winning business owner, speaker, trainer and experienced parish clerk. She empowers clerks with free tech tools to transform how parishes operate – sharing essential knowledge and practical tips to help clerks thrive in communicating effectively with their parish. This includes training in Canva, Trello, Mailchimp and ChatGPT.

Feedback from a Sussex clerk: "The training with Clare was incredible. Learnt so much about a system that I honestly knew nothing about. So thank you so much for giving me the chance to do this. This is really going to help me with my day-to-day tasks."

Please contact WSALC/ESALC for further details.