

## Submitting your application & paying your visa fees – What to expect?

The screenshots in this document relate specifically to an application from inside the UK for a family visa extension (FLR-M), and were taken prior to the Immigration Health Surcharge Increase, on 6

February 2024. **However**, these screens are applicable to **all** visa types of more than 6-months duration (excluding visit visas) from inside **or** outside the UK. The amounts payable will of course depend on visa type and duration.

1.

The screenshot shows the GOV.UK 'Immigration health surcharge' payment summary. At the top, there is a 'GOV.UK' logo and the title 'Immigration health surcharge'. Below this is a pink 'ALPHA' banner with the text 'This is a new service – your feedback will help us to improve it.' The main heading is 'Payment summary'. A table shows a total amount of 1560.00 (GBP). Below the table is a green 'Pay now' button.

Payment summary	
Total	1560.00 (GBP)

2.

The screenshot shows the Worldpay payment interface. It starts with the 'worldpay from FIS' logo. Below is an 'Order summary' section with the following details: Reference: (blank), Description: Immigration Health Surcharge Payment, Amount (GBP): £1,560.00. This is followed by an 'Express Checkout' section with a 'Buy with G Pay' button. The 'Select payment method' section offers 'Credit/Debit Cards' (with logos for VISA, Mastercard, American Express, and JCB) and 'PayPal'. A 'Cancel' button is also present.

When you submit your transaction for processing by Worldpay you confirm your acceptance of [Worldpay's privacy policy](#)

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3.

**worldpay**  
from FIS

**Order summary**  
Reference:  
Description: Immigration Health Surcharge Payment  
Amount (GBP): £1,560.00

**Express Checkout**  
[Buy with Google Pay](#)

**Payment details**  
\* Indicates a required field

Card number \*

Expiry date \*  /

Billing address

Address 1 \*

Address 2

Address 3

Town/City \*

State/Region

Postcode/Zip code \*

Country \*

[Cancel changes](#) [Confirm](#) [Cancel](#) [Make Payment](#)

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4.

**worldpay**  
from FIS

**Order summary**  
Reference:  
Description: Immigration Health Surcharge Payment  
Amount (GBP): £1,560.00

**Cardholder authentication**

Please do not click the refresh or back button as this may interrupt or terminate your transaction.  
To increase the security of online transactions, card issuers have introduced 3D secure. You have chosen a card that is part of 3D secure scheme so you will need to authenticate yourself with your bank.

 **mastercard**  
ID Check

**Authentication required**

Open your [Mastercard app](#) to approve the transaction before returning here to complete your purchase

Already approved?  
[Click to continue](#)

[Exit](#)

5.

**ALPHA** This is a new service – your [feedback](#) will help us to improve it.

✓ **Payment successful - click 'Continue with your application'**


[Continue with your application](#)

✉ We have sent a receipt to your email address.

You have made a payment of 1560.00 (GBP).

6.

**ALPHA** This is a new service – your [feedback](#) will help us to improve it.

✓ **Complete**  
Your IHS reference number is  


✉ We have sent you a confirmation email.

### What you need to do next

Finish your visa application. We'll make sure your IHS reference number is included.

If you're applying in person at a premium service centre, you'll need your IHS reference number when you attend your appointment.

### Find out more

[Contact UKVI](#)

[Immigration health surcharge](#)

[Return to my visa application](#)

7.

The screenshot shows the GOV.UK 'Visas and Immigration' page. At the top, there is a 'BETA' badge and the text 'This is a new service.' Below this is the heading 'Continue your application'. A message states: 'Your IHS reference number is [redacted] Your number will be shown on your checklist and application form.' A warning icon with an exclamation mark is followed by the text: 'You must now pay for your application.' At the bottom, there is a green 'Continue' button.

8. This screen is **only applicable to in-country** applications. Due to super-priority service being a service in high-demand, you will not see the super-priority option offered at all times of day. If you want the super-priority service and it does not show at this point, you should logout and log-in again at a different time of day to find it. For FLR-M, new slots are released at 00:00 GMT, or 01:00 BST. Super-priority service **cannot** be purchased retrospectively if you move forward from this screen.

**For applications outside the UK**, you will **only** see an option for standard service. But you may choose priority service **later**, after re-direction to the VFS Global or TLS Contact pages.

The screenshot shows the GOV.UK 'Visas and Immigration' page at the '6. Pay' step. A progress bar at the top shows steps: 1. Start, 2. Application, 3. Finance, 4. Documents, 5. Declaration, 6. Pay (highlighted), 7. Further actions. Below the progress bar is a 'Back' link. The main heading is 'Choose a service'. A 'Service Update' box contains the text: 'There is reduced appointment availability in [Service and Support Centres](#). New appointments are released regularly. This will not affect your immigration status.' Below this, a message states: 'Select a service from the options below. You will not be able to change this after you have submitted your application.' There are two radio button options: 'Standard service : pay 1048.00 GBP, most people get a decision within 8 weeks of submitting their on-line application' and 'Super priority service : pay 2048.00 GBP, most people get a decision by the end of the next working day after attending their biometrics appointment'. At the bottom, there is a green 'Save and continue' button, a link 'Return to this application later', and a link 'Show and edit answers'.

9.

**GOV.UK** Visas and Immigration

**BETA** This is a new service.

1. Start 2. Application 3. Finance 4. Documents 5. Declaration **6. Pay** 7. Further actions

[Back](#)

## Your payment

**Service Update**

There is reduced appointment availability in [Service and Support Centres](#). New appointments are released regularly. This will not affect your immigration status.

**You are paying**

1048.00 GBP - application on a Family Route

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**1048.00 GBP in total**

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**! Before you continue**

You should only move to the next page if you have checked your answers and you are ready to submit your application. Once you select 'Continue to Worldpay' you will not be able to return and edit your application.

Continue to Worldpay to make a secure payment. You will be able to download a copy of your application form after payment has been taken.

[Continue to WorldPay](#)

[Return to this application later](#)

[Show and edit answers](#)

10.

**worldpay**  
from FIS

### Order summary








Reference:


Description: Family Route

Amount (GBP): £1,048.00

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### Select payment method

 Credit/Debit Cards      

 PayPal

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11.








## worldpay from FIS

### Order summary

Reference: 2LAA042414851  
Description: Family Route  
Amount (GBP): £1,048.00

### Payment details


\* Indicates a required field

       [Back](#)

Card number \*

Cardholder's name \*

Expiry date \*  /

Security code \*   3 digits on the back of the card or 4 digits on the front of card

[Cancel](#) [Make Payment](#)

When you submit your transaction for processing by Worldpay you confirm your acceptance of [Worldpay's privacy policy](#)

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12.

## worldpay from FIS


### Order summary

Reference:  
Description: Family Route  
Amount (GBP): £1,048.00


### Cardholder authentication

  [Change payment method](#)

Please do not click the refresh or back button as this may interrupt or terminate your transaction.  
To increase the security of online transactions, card issuers have introduced 3D secure. You have chosen a card that is part of 3D secure scheme so you will need to authenticate yourself with your bank.



**Authentication required**

Open your  app to approve the transaction before returning here to complete your purchase

Already approved?  
[Click to continue](#)

[Exit](#)

13.

**GOV.UK** Visas and Immigration

BETA This is a new service.

1. Start 2. Application 3. Finance 4. Documents 5. Declaration **6. Pay** 7. Further actions

[Back](#)

### Your payment

**Service Update**

There is reduced appointment availability in [Service and Support Centres](#). New appointments are released regularly. This will not affect your immigration status.

**You are paying**

1048.00 GBP - application on a Family Route

---

**1048.00 GBP in total**

---

**!** **Before you continue**  
You should only move to the next page if you have checked your answers and you are ready to submit your application. Once you select 'Continue to Worldpay' you will not be able to return and edit your application.

Continue to Worldpay to make a secure payment. You will be able to download a copy of your application form after payment has been taken.

[Continue to WorldPay](#)

[Return to this application later](#)

[Show and edit answers](#)

14.

**GOV.UK** Visas and Immigration

BETA This is a new service.

1. Start 2. Application 3. Finance 4. Documents 5. Declaration 6. Pay **7. Further actions**

## Payment successful

Reference number  
[redacted]

Date of payment	09 January 2024
Name	[redacted]
Visa	Family Route
Fee paid	1048.00 GBP

Your confirmation has been sent to [redacted]

[Print confirmation](#)

**!** You have a few more steps before your application will be complete.

[Save and continue to final tasks](#)

## Tips

1. Once you progress to pay the IHS fee, your application form locks, and you can no longer edit it. So, make sure you are happy with the content of your form before progressing to the IHS site.
2. You do not need to pay for the IHS and the visa fee in one session. You can pay the IHS fee first, log-out, and come back later to pay the visa fee. And there are reasons why you might want to do this, see next point...
3. If you are looking to apply via super-priority, our advice would be to pay the IHS sooner, in order that you can then see whether super-priority is being offered to you or not. Otherwise, the standard/priority options are 'hidden' behind the IHS paywall. Although new slots are released at 00:00 GMT or 01:00 BST, you may find availability sooner, it just depends on demand at any given time.