

## Our Process

From your first showroom visit to the final walk-through, every step is intentional. Here's exactly what to expect.

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### 1

#### Showroom Visit

We'll walk you through the showroom, introduce you to our process, and dig into your vision, style preferences, and budget. If you decide to move forward, we collect a design retainer — which is fully credited toward your project.

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### 2

#### Site Visit

Our team comes to you. We take precise measurements, photograph the space, conduct a design survey, and review any inspiration you've gathered. We'll also schedule your Design Presentation at this time.

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### 3

#### Design Presentation

We bring you back to the showroom to present your design with detailed 3D renderings — so you can see exactly how your kitchen will look and feel before anything is ordered. We'll confirm color and style selections, finalize hardware, and provide your complete project pricing.

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### 4

#### Remeasure

Before a single material is ordered, someone from our team returns to your home to remeasure and verify that every element of the design will fit and function exactly as planned. This is our “measure twice, cut once” step — and it's not optional.

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### 5

#### Quality Assurance

Following the remeasure, our team runs a 57-point QA review across every detail of the design. Nothing moves to ordering until it passes. This is what separates projects that go smoothly from ones that don't.

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#### Final Approval

Once everything clears QA, we finalize the plans and contract. You'll review and sign off on final drawings, specifications, and warranty information before we proceed.

## 7

### Materials Ordering & Pre-Install

With final approval and first payment in hand, we order your materials and send you our pre-install checklist and “What to Expect” document. You’ll know exactly what’s happening and when over the coming weeks.

## 8

### Installation

Once your cabinets have an arrival ETA, we reach out to schedule your install and prep you for the day. Our full-time installation team handles the build with precision — your design comes to life exactly as planned.

## 9

### Countertops

One to two days after cabinet installation is complete, our countertop team comes out to template your countertops and schedule fabrication and installation based on current lead times.

## 10

### Completion & Walk-Through

A member of our team meets you at your home for a final walk-through of the entire project. We’re not done until you’re satisfied — and any warranty items are addressed before we close out.

**Every step exists for a reason. None of them get skipped.**

