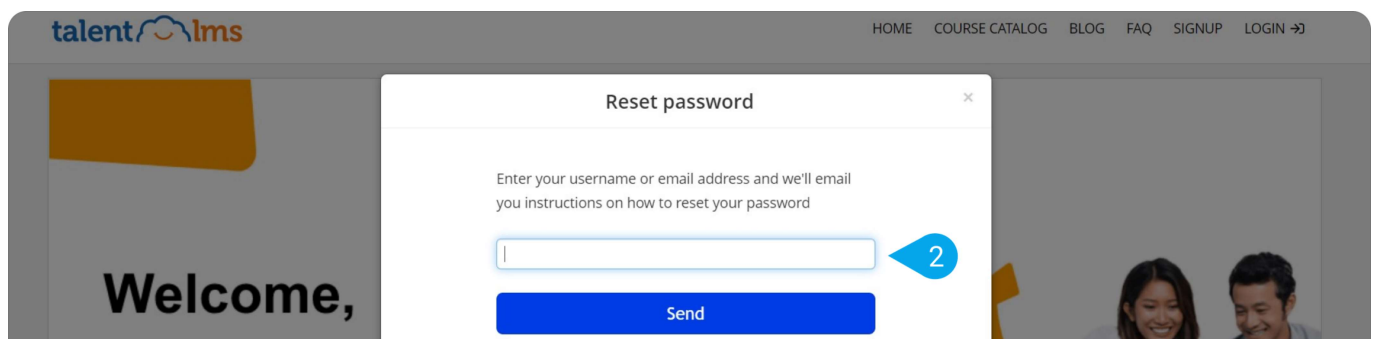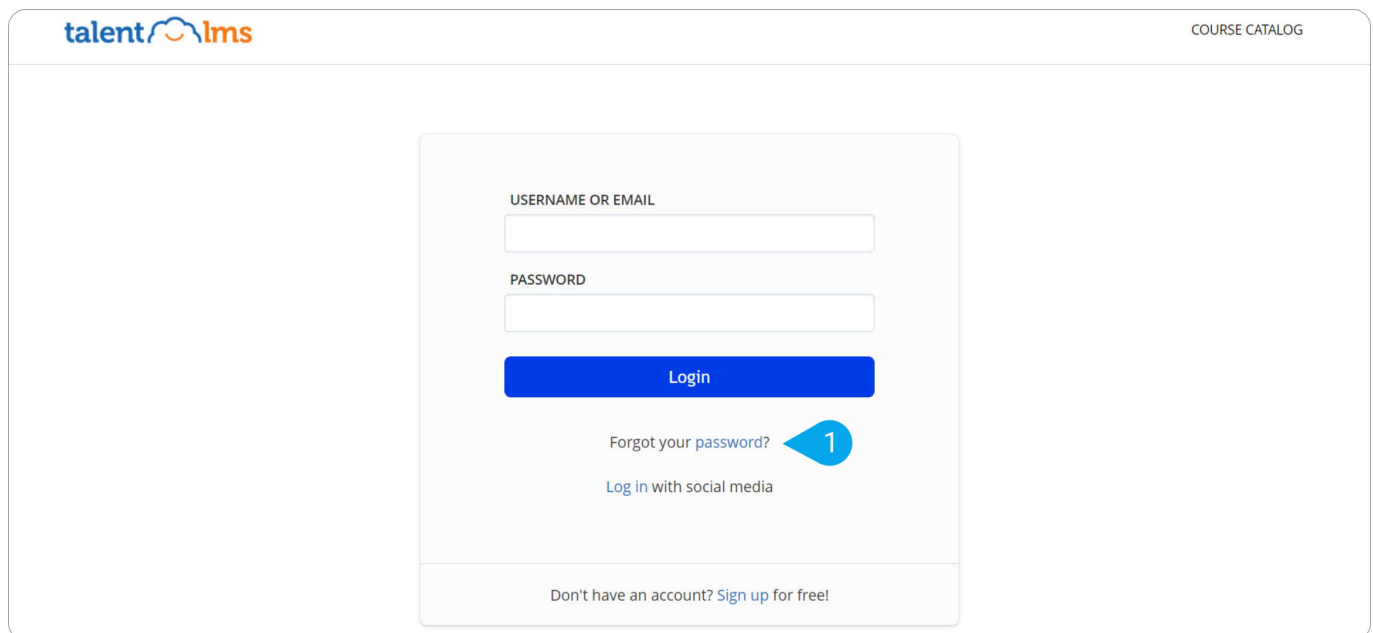← **General**

How to reset your password

When you can't sign in to your account because you've forgotten your password, TalentLMS lets you reset it by using your username or email address as an identifier.
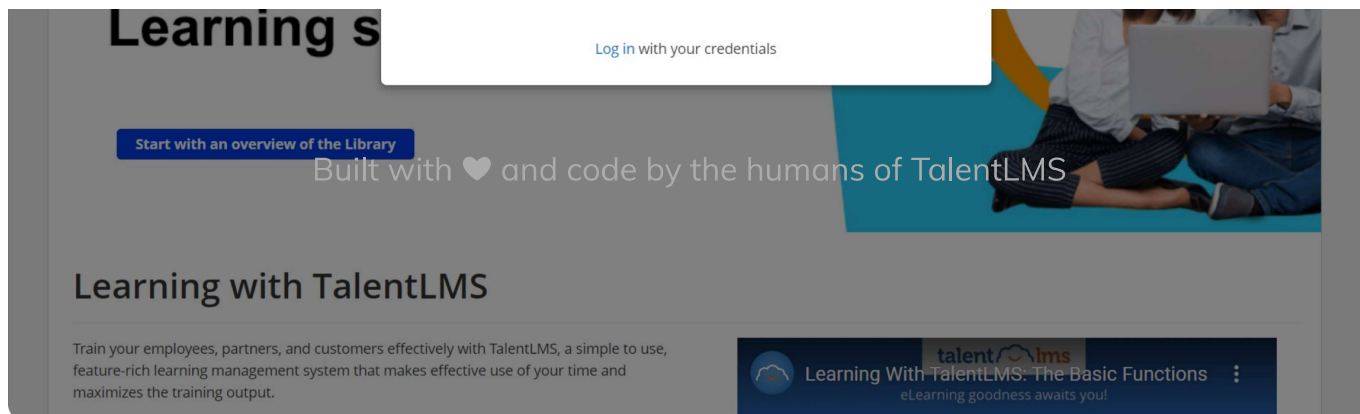
Here's how to reset your password when you:

A. Sign in through the default TalentLMS log-in page

1. Click Forgot your **password? (1)** above the **Password** field.
2. On the **Reset password** page, type your username or email in the respective field **(2)** and click **Send**.
3. An email with further instructions is automatically sent to you. Follow them to set a new password and access your account.
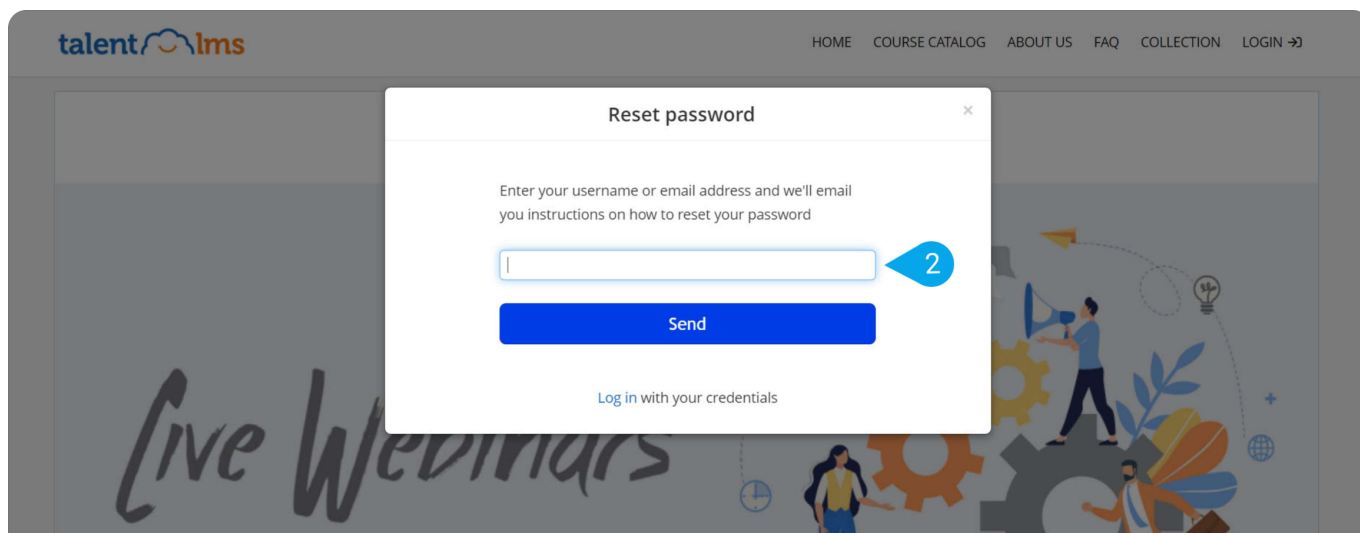
> **Note:** For security reasons, the password reset link will remain active for 20 minutes and then it will expire.

B. Sign in through a custom homepage

1. Click the Forgot your **password? (1)** link.

2. On the **Reset password** page, type your username or email in the respective field **(2)** and click **Send**.

3. An email with further instructions is automatically sent to you. Follow them to set a new password and access your account.
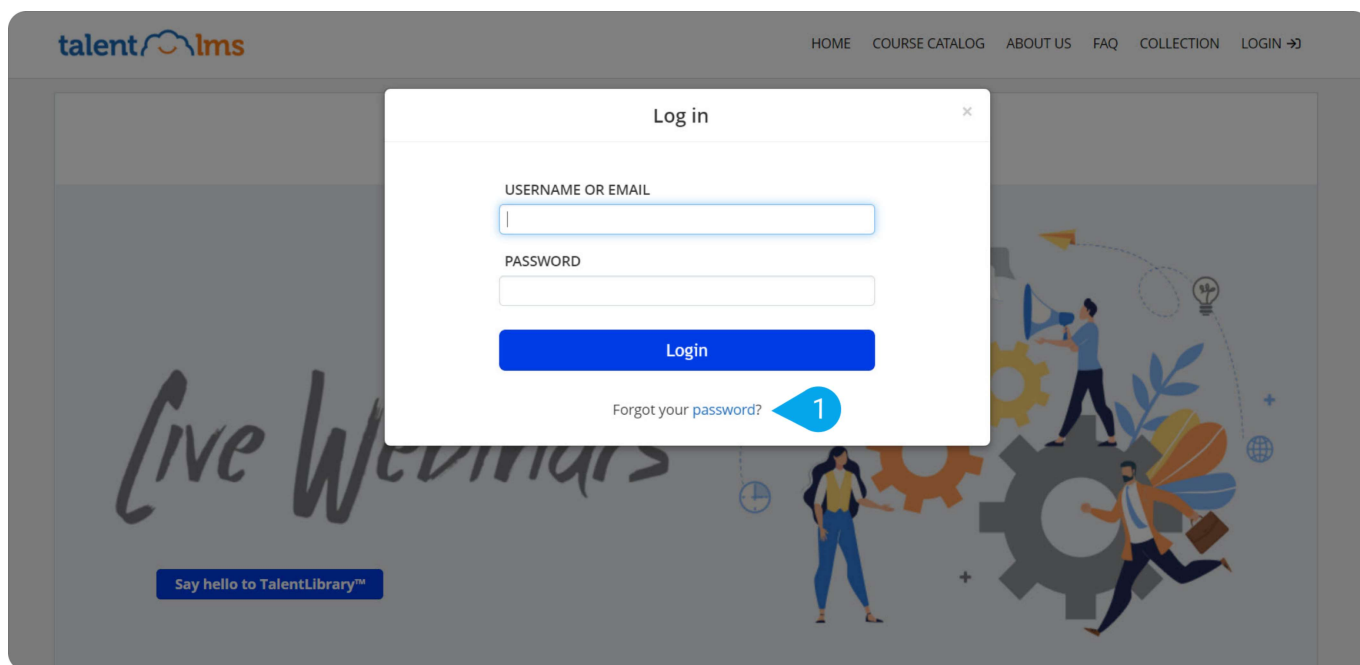
How to work with the Course Catalog

How to allow newly created users to set their own passwords

How to apply filters

Getting started with TalentLMS

How to sign up to our ticketing support system

A few things about our infrastructure and network architecture and topology

Which browsers are supported by TalentLMS

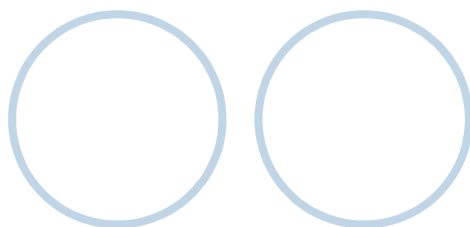How to prevent browser compatibility issues with SCORM content

Why does your TalentLMS portal require the use of the TLS 1.2 protocol

How to use the smart search feature

21 articles

WAS THIS ARTICLE HELPFUL?

Still have questions? Our team will be happy to help you.

Contact support