

Search for articles...

All Collections > Parents: Help Articles > Billing > Parents: Add, Change, or Remove your Online Payment Method

Parents: Add, Change, or Remove your Online Payment Method

Change or remove your credit, debit or bank account

P Written by Procare Training Updated over a week ago

*Note to center administrators using Procare Desktop with the engagement functionality parent in-app options are credit card or debit card. ACH is not an available at this time.

If you need to update or delete your payment method, follow the steps below:

Add a Payment Method

1. To set up your initial payment method, click the Set Up My Payment Method button from one of the following screens:



- a. **From the App**: Click the menu icon in the top left corner, then select Make Payment
- b. From the Website: Click Make Payment in the top right corner.

2. Select which payment method you wish to add. **Please Note**: Each school has the ability to choose accepted payment methods, so not all options below could be available.



3. Complete the corresponding screen to set up your card or ACH account.

Procare Help says...

X Payments	× Payment	
\leftarrow Set up Card	← Add ACH Account	
Name on Card	Name on Account	
Card holder's name	Account holder's name	
Card Number	Bank Routing/Transit Number	
Card number, no dashes or spaces	Bank ABA Number	
Cvv Card Expiration	Account Number	
ex. 311 MM YYYY	Bank Account Number	
	Confirm Account Number	
Postal Code	Bank Account Number	
Zip or postal c	Postal Code	
	97520	
SAVE	SAVE	

Change or Remove your Payment Method

1. Log in to the Procare parent portal with the same username and password that you use for the Procare child care mobile app. Once logged in, click Pay Now on the right side.

😵 Procare	Munchkins Center (TE) V Connected and In Control	2
 Dashboard Payments Family List Documents 	All Activities V up to Aug 27, 2021	BILL AMOUNT \$4681.41 CURRENT BALANCE PAY NOW
	ALL ACTIVITIES PHOTOS/VIDEOS SIGN IN-OUT	SIGN-IN PIN

2. Then click Change Payment.

Procare Help says...

😵 Procare	Munchkins Center (TE) V		
Oashboard Payments Family List Documents	TOTAL AMOUNT YO \$4681.41		
	VXXX - XXXX - XXXX - XXXX Venfied You owe Additional Fee	\$4681.41 \$0	
	Total Amount	\$4681.41	
	Turn On Auto-Pay from n	next invoice	

3. Use the pencil icon to change your payment method or the trash can icon to remove it.

← Change Method		
CARD TYPE	CARD NUMBER	ACTION
VISA Card	XXXX - XXXX - XXXX - XXXX	× 1

4. Once you click the pencil icon, continue adding a new payment method (see <u>Add a</u> <u>Payment Method</u> above).

Did this answer your question?



