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		DOC ID: 9401
		Effective Date:
		Revision: 4.0
CloudPoint Software Installation For fastmill.io and TS150e		

## 1.0 PURPOSE

This document describes how to prepare Delta Tau drivers, which are required for connecting fastmill.io to an iTero Scanner and TS150e to a 3M scanner, onto a computer.

## 2.0 SCOPE

N/A

## 3.0 APPLICABILITY

This procedure is for the use of the CTS and Manufacturing departments when installing software on a computer for use with FastMill.io and TS150e.

## 4.0 SUMMARY OF CHANGES / JUSTIFICATIONS OF CHANGES SINCE LAST REVISION

REVISION STATUS		
Rev.	Effective Date	Description of Change(s) & Justification of Change(s)
1.0	MAR 06 2018	Initial release
2.0	AUG 10 2018	Take out Alienware and add Zotac references. Notepad++ Installation, TeamViewer Installation, Create My Account and glidewell.io desktop shortcuts
3.0	May 03 2019	Edits to encompass software installation procedure from an imaged pc
4.0		Edits to encompass installation into any imaged pc

## 5.0 DEFINITIONS

N/A

## 6.0 REFERENCES

None

## 7.0 RESPONSIBILITIES

It is the responsibility of the Glidewell CTS department to ensure that CTS and Manufacturing employees performing the verification and installation are trained on this procedure.

## 8.0 MATERIAL/EQUIPMENT

8.1 Computer

## 9.0 PROCESS MAP/FLOW CHARTS

N/A

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## 10.0 PROCEDURE – Installation Of CloudPoint Software and Verification Of Installed Software From An Imaged System

10.1 Obtain FRM 9565 and then fill in the header with component serial number information and other information as requested.

10.1.1 Fill out the Description on the router.

10.1.2 In PC Image Version Name field, obtain most recent version from the external hard drive. Plug in the external hard drive into a computer to locate the image files.



Name	Date modified	Type	Size
 Zotac.8.13.18.Master_full_b1_s1_v1.tib	8/13/2018 10:58 AM	TIB File	12,320,045 ...
 Zotac.8.14.18.Master_full_b1_s1_v1.tib	8/14/2018 4:40 PM	TIB File	12,924,002 ...

10.1.3 In PC Image Version Release Date, enter **release date of the image used**.

10.1.4 In PC Serial number field, locate PC serial number on the device. The serial number can be in different locations depending on what computer is used for installation. Below is an example.



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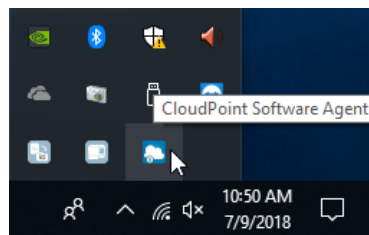
10.1.5 Specify if the software is for a fastmill.io or a TS150e on the form

10.1.6 Enter the Quantity in the quantity field

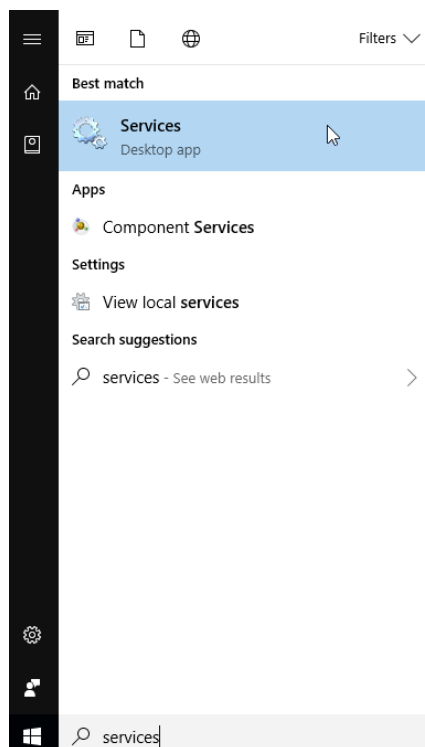
10.2 Log into the system using the Chairside login and user password (**Ch@1rs1d3**) and then verify you are connected to the wireless network.

10.3 Verify the CloudPoint Software Agent AKA CADAgent is installed onto the computer.

10.3.1 Locate the CloudPoint Software Agent icon to ensure that the software is installed.

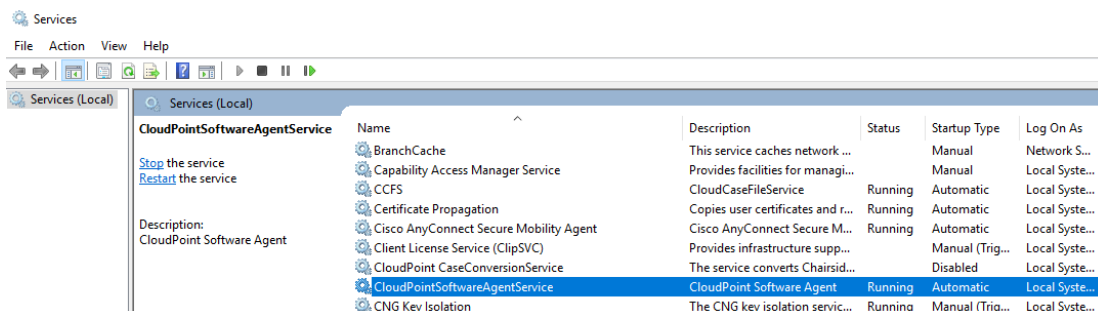


10.3.2 Verify service is running by clicking on the Windows button and searching **services**.



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- 10.3.3 Verify the service CloudPointSoftwareAgentService is running and on Automatic

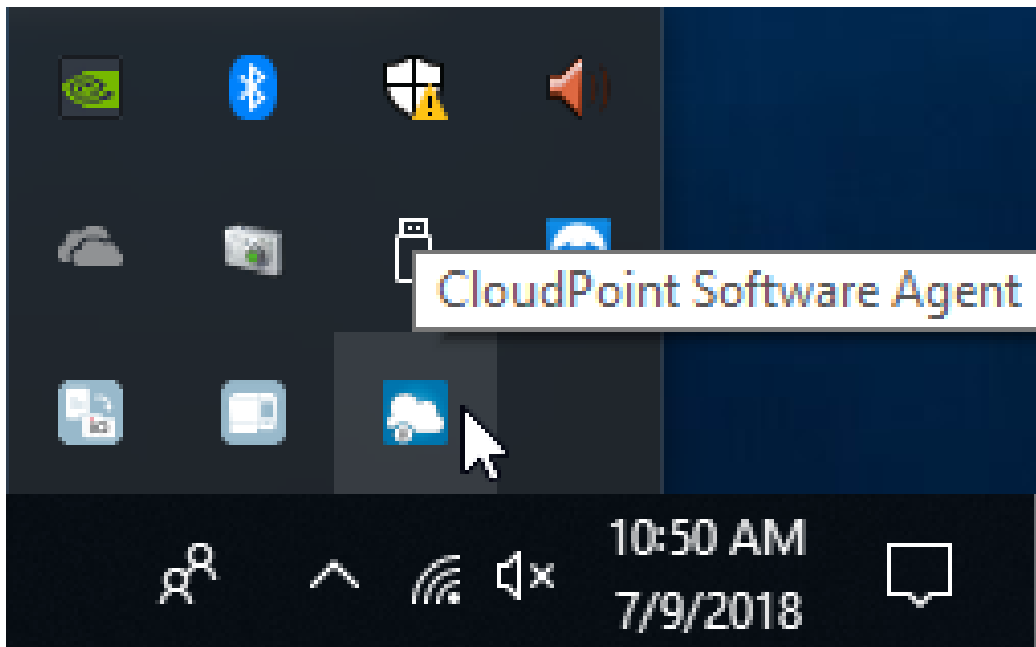


- 10.3.4 Check off Verify CloudPoint Software Agent Is Installed and list any comments in FRM 9565.

- 10.3.5 To install CloudPoint Software Agent manually, please refer to section 11.1

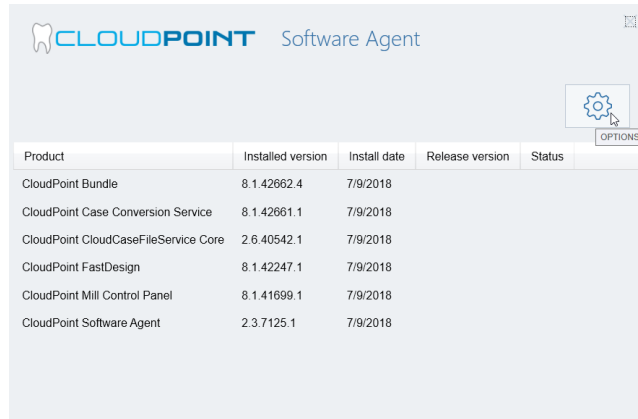
#### 10.4 Utilization of CloudPoint Software Agent to install CloudPoint Bundle Software

- 10.4.1 Double click on the **CloudPoint Software Agent** icon located in the taskbar hidden icons



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#### 10.4.2 Click on the **OPTIONS** icon



#### 10.4.3 Input the following credentials for the appropriate mill and click **Confirm**

##### **fastmill.io**

**Login:** CPFDAAlign-Prod@cloudpoint.com

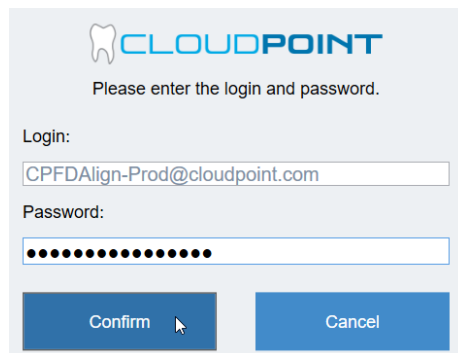
**Password:** @Lign@Cloudpoint

##### **TS150e**

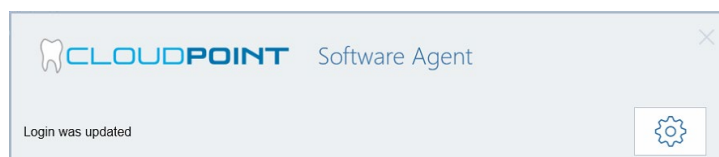
**Login:** AssemblyVal.Admin@cloudpoint.com

**Password:** AssemblyValidation@2017

**Important:** Please ensure correct credentials are entered for the correct mill type as the milling strategies will differ greatly between the two

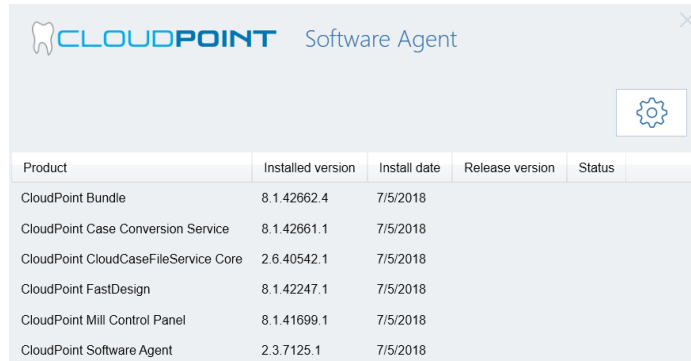


#### 10.4.4 The text Login was updated appears in the Software Agent window



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- 10.4.5 Any update will push automatically. The installed version and installed date will display.



Product	Installed version	Install date	Release version	Status
CloudPoint Bundle	8.1.42662.4	7/5/2018		
CloudPoint Case Conversion Service	8.1.42661.1	7/5/2018		
CloudPoint CloudCaseFileService Core	2.6.40542.1	7/5/2018		
CloudPoint FastDesign	8.1.42247.1	7/5/2018		
CloudPoint Mill Control Panel	8.1.41699.1	7/5/2018		
CloudPoint Software Agent	2.3.7125.1	7/5/2018		

- 10.4.6 System will automatically restart 2 minutes after successfully installing CloudPoint Bundle

- 10.4.7 After system restarts successfully open up the CloudPoint Agent Software and verify the installed CloudPoint Bundle version is the desired version

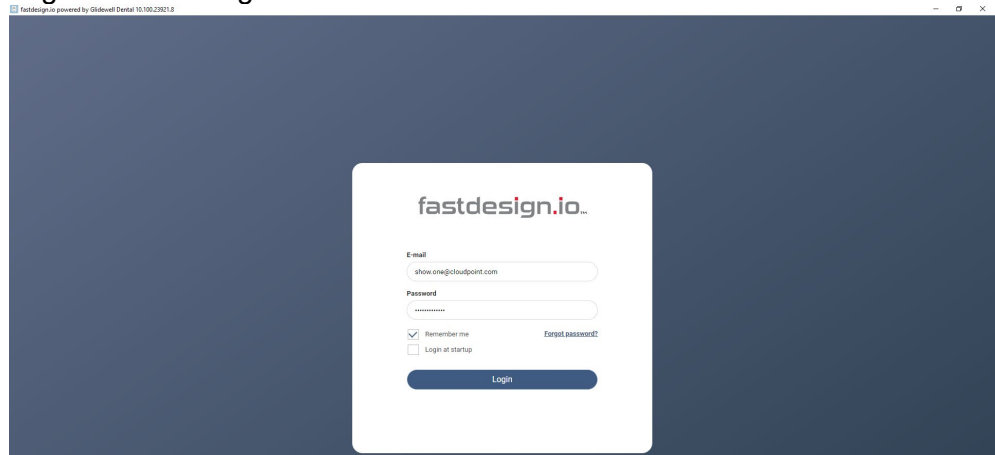
- 10.4.8 Fill out the Software Bundle Version Number in FRM 9565

- 10.4.9 Check off Verify or Manually Install CloudPoint Bundle and list any comments in FRM 9565

- 10.4.10 To install CloudPoint Bundle Software manually, please refer to section 11.2

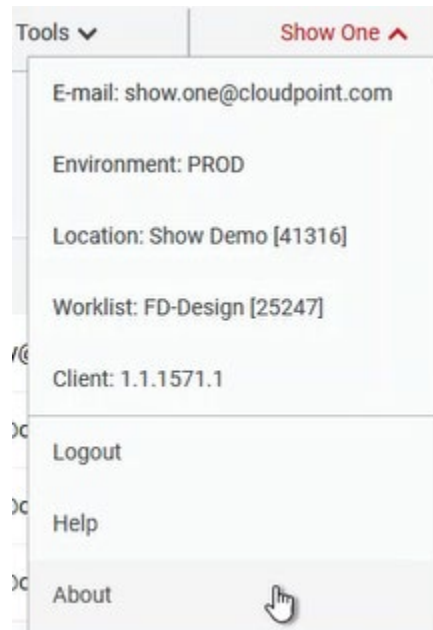
- 10.5 Identify and record the Software UDI number by attempting the following:

- 10.5.1 Login to FastDesign.



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10.5.2 In the FastDesign screen, click on the username and then select About.



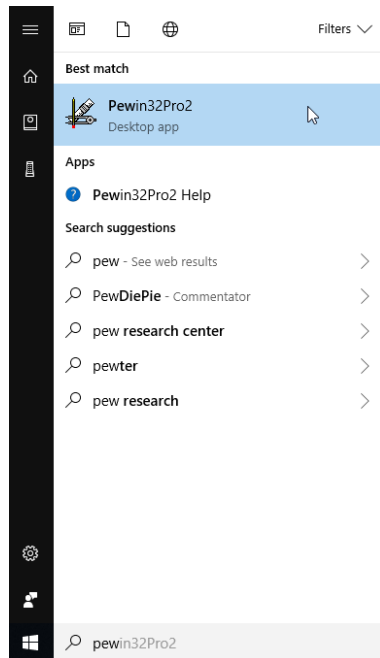
10.5.3 In the About window, locate the UDI number, and then check off the step and record the number in the header of FRM 9565. Also obtain the software version number under FastDesign powered by CloudPoint 64 bit and record that number into FRM 9565 under the field FastDesign Software Version number



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## 10.6 Verify PMAC Executive Pro2 Suite is installed

- 10.6.1 Click on the Windows start menu button and type in pewin. Verify that the application Pewin32Pro2 displays correctly.



- 10.4.2 Check off Verify PMAC Executive Pro2 Suite Is Installed and list any comment in FRM 9565.

- 10.4.3 To install PMAC Executive Pro2 Suite software manually, please refer to section 11.3

## 10.5 Verify Delta Tau Driver Is Installed

- 10.5.1 Verify the mill is connected to the computer. If it is not connected, connect the computer to FastMill.io using a USB cord.

- 10.5.2 Plug USB type A male to USB type A female on the back of the computer.

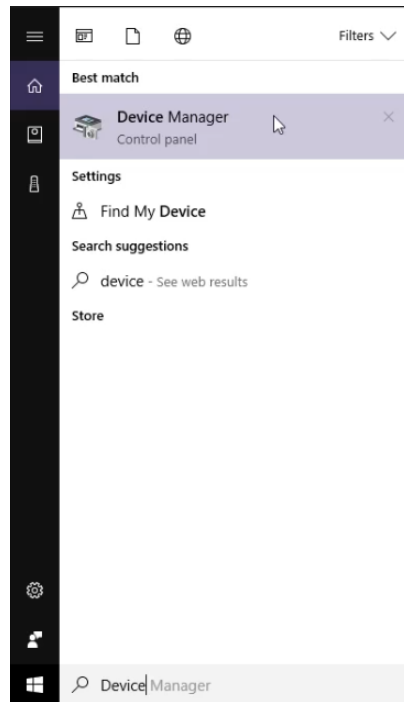
- 10.5.3 Plug USB type A male to USB type A female on the back of the mill.



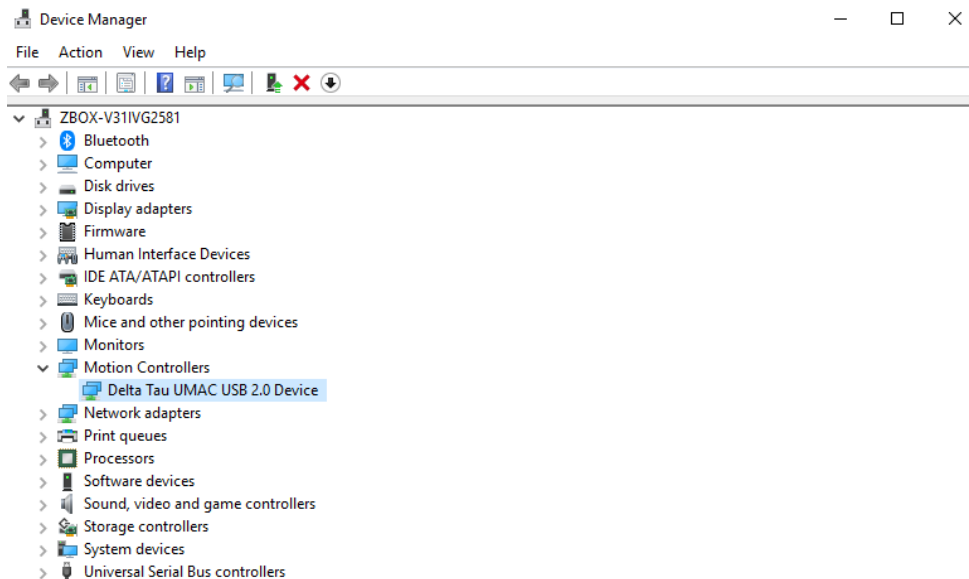


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- 10.5.4 After the mill is connected, turn the mill on. In the Search text field in the lower left corner, type **Device** to search for the Device Manager, and then click **Device Manager**



- 10.5.5 In Device Manager click and expand Motion Controllers. Verify that Delta Tau UMAC USB 2.0 Device driver is listed.



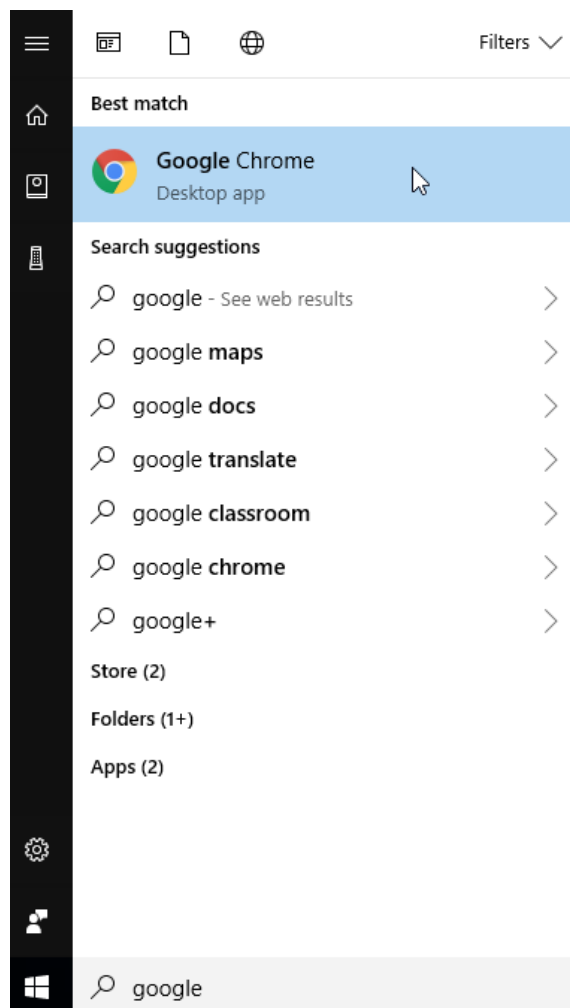
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10.5.6 Check off Connect USB and Verify Delta Tau Driver Is Installed and list any comments in FRM 9565

10.5.7 To install the Delta Tau Driver manually, please refer to section 11.4

10.6 Verify Google Chrome is installed

10.6.1 Click on the Windows start menu button and type in google. Verify that the application Google Chrome displays correctly.



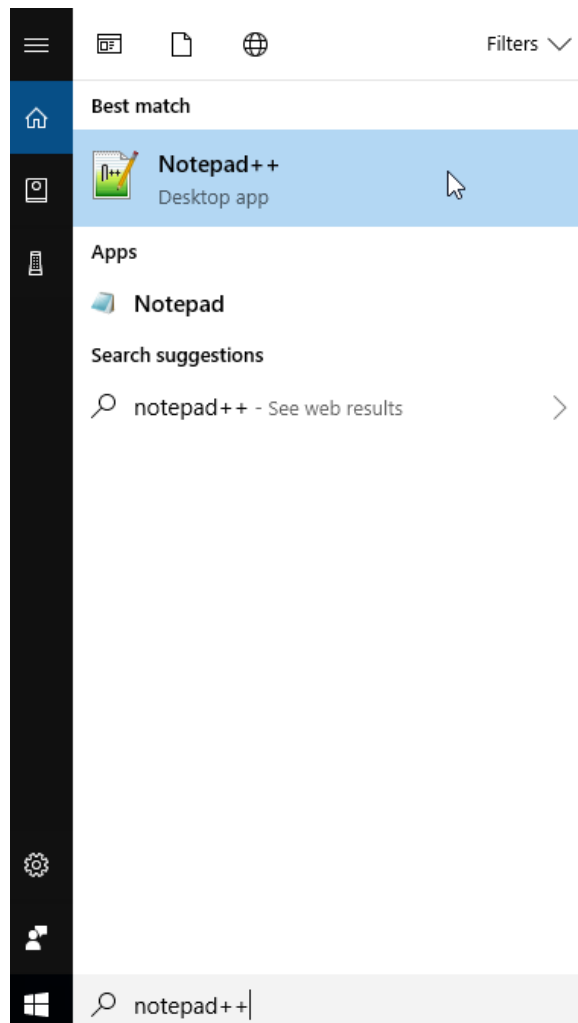
10.6.2 Check off Verify Google Chrome Is Installed and list any comments in FRM 9565

10.6.3 To install Google Chrome software manually, please refer to section 11.5

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## 10.7 Verify Notepad++ is installed

- 10.7.1 Click on the Windows start menu button and type in notepad++. Verify that the application Notepad++ displays correctly.



- 10.7.2 Check off Verify Notepad++ Is Installed and list any comments in FRM 9565

- 10.7.3 To install Notepad++ software manually, please refer to section 11.6

## 10.8 Install TeamViewer

- 10.8.1 Go to the URL  
<https://www.teamviewer.com/en-us/download/windows/>

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### 10.8.2 Download the most recent version

## TeamViewer for Windows

- ① Establish incoming and outgoing connections between devices
- ① Real-time remote access and support
- ① Collaborate online, participate in meetings, and chat with others

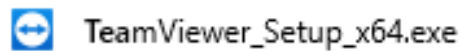
Download 64-bit Version

Download 32-bit Version

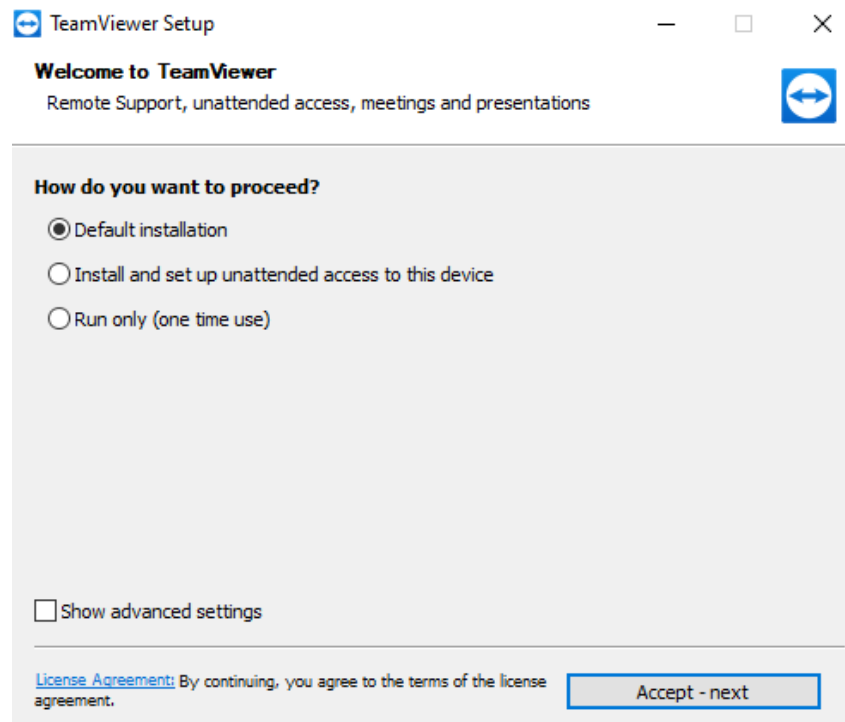
Or skip the download and connect [directly from your browser](#).  
Available for Remote Access, Premium, Corporate, and Tensor license holders.

Current version: 15.22.3

### 10.8.3 Run TeamViewer\_Setup.exe to install



### 10.8.4 Proceed with Basic Installation and click **Accept – finish** button



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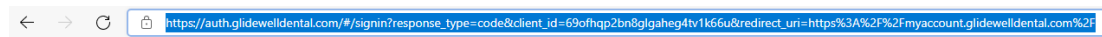
10.8.5 Installation will finish and software will run

10.8.6 Check off TeamViewer installation and list any keypoints in FRM 9565

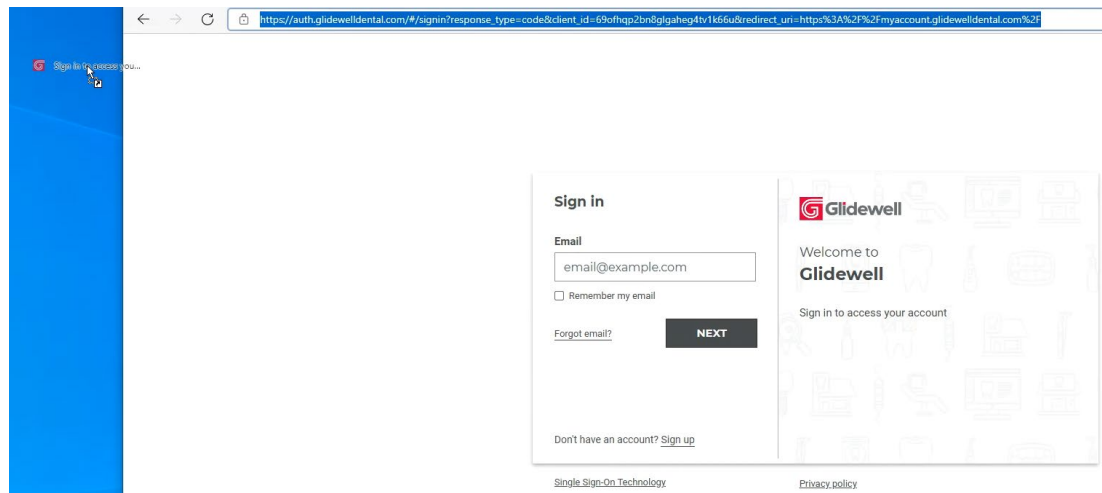
10.9 Create Glidewell My Account Desktop shortcut

10.9.1 Open up the Chrome browser and go to the website  
<https://myaccount.glidewell dental.com/#/login/>

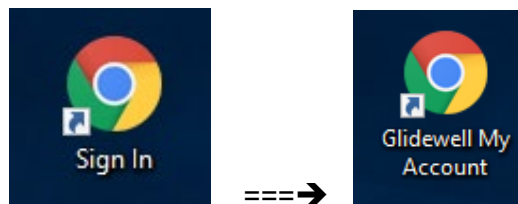
10.9.2 Highlight the web address



10.9.3 Click and drag the highlighted web address on to the desktop



10.9.4 The shortcut will be created on the desktop and will be named Sign In. Rename it to **Glidewell My Account**.



10.9.5 Confirm that web shortcut takes you to Glidewell My Account login page

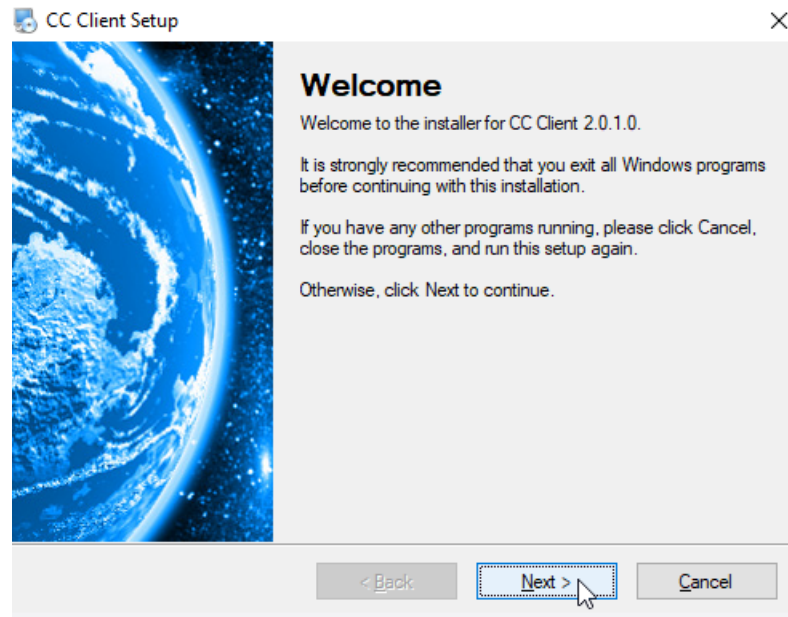
10.9.6 Check off Create Glidewell My Account shortcut and list any comment in FRM 9565

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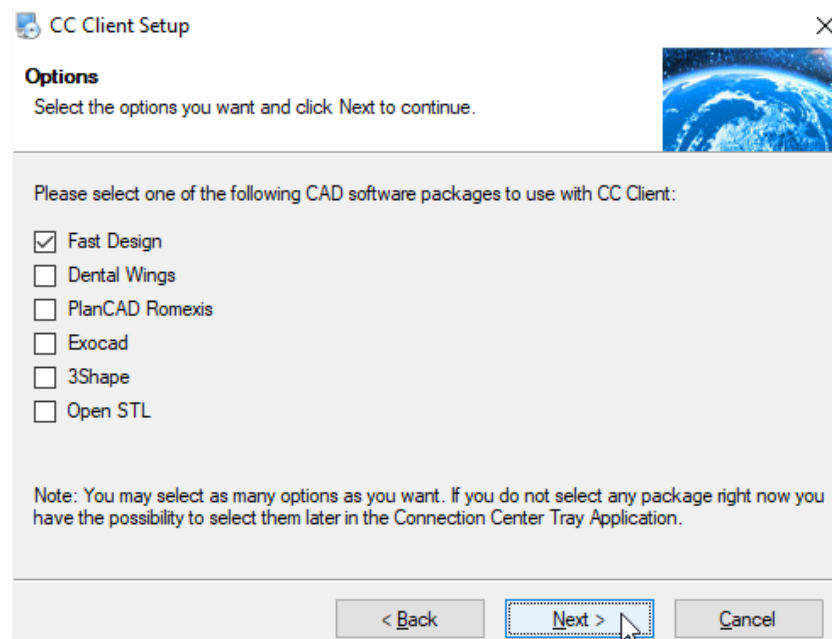
## 10.10 Install CC Client (TS150e only)

### 10.10.1 Run CCClient\_Setup\_2.0.1.0

### 10.10.2 Click Next to initialize the installation



### 10.10.3 Select Fast Design and then click Next



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#### 10.10.4 When prompted click Install

Application Install - Security Warning

Do you want to install this application?



**Name:**

Connection Center Tray Application

**From (Hover over the string below to see the full domain):**

ccclient.blob.core.windows.net

**Publisher:**

[3M Company](#)

Install

Don't Install



While applications from the Internet can be useful, they can potentially harm your computer. If you do not trust the source, do not install this software. [More Information...](#)

#### 10.10.5 Click Next to create Network Share Name

CC Client Setup

**Important Information**

Please read the following information.



### Network Share Name

The following folder:

C:\3M\TrueDef\Import

was shared under the name:

TrueDefImport

Please use this share name on the TrueDef chart/device. It is the location where the TrueDef chart/device will export the cases in a chairside environment.

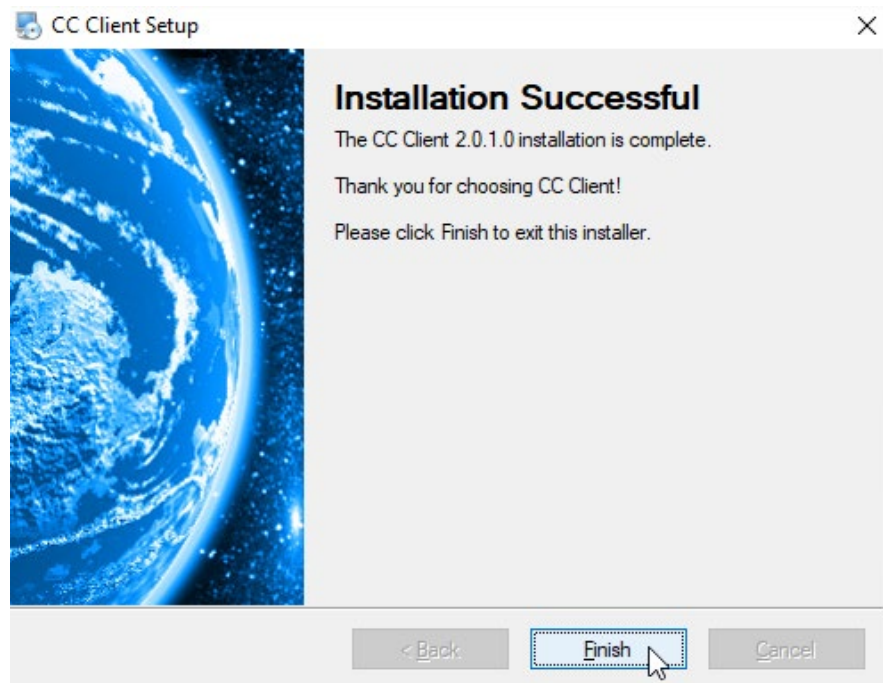
< Back

Next >

Cancel

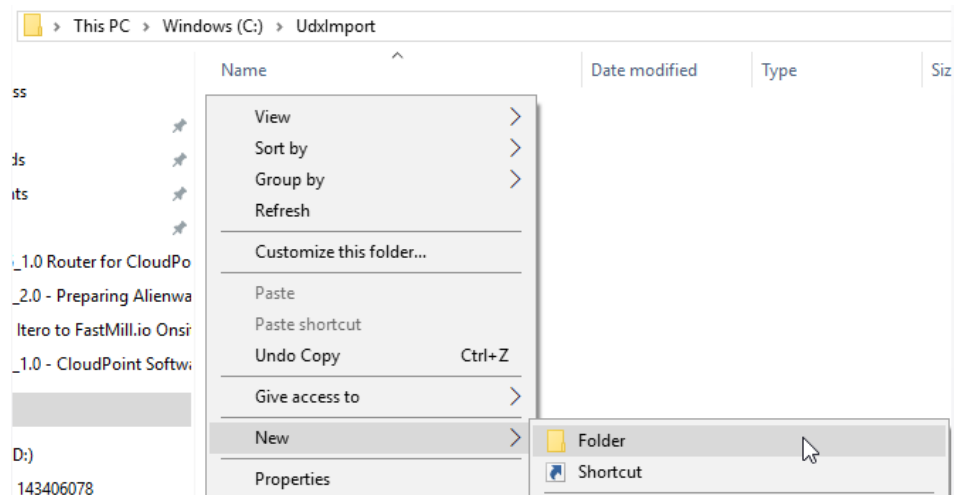
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10.10.6 Click Finish to complete the installation



10.10.7 In order for CC Client to work, the sub folders Archive and Failed must be created.

10.10.7.1 Open Windows Explorer and navigate to C:\UdxImport and right click. Select New and click on Folder.

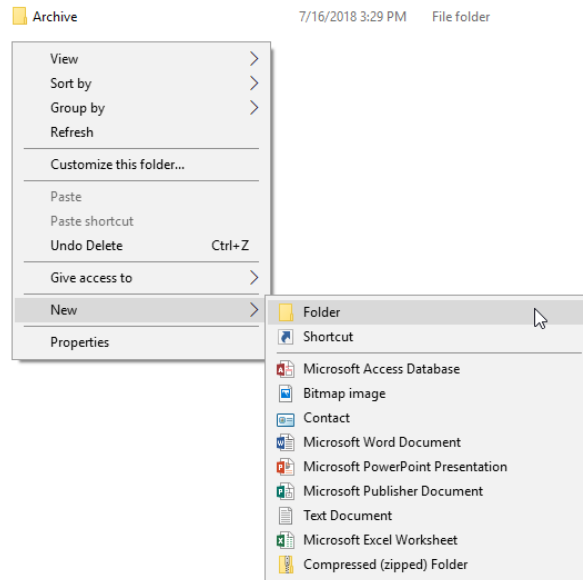


10.10.7.2 Rename the new folder to Archive



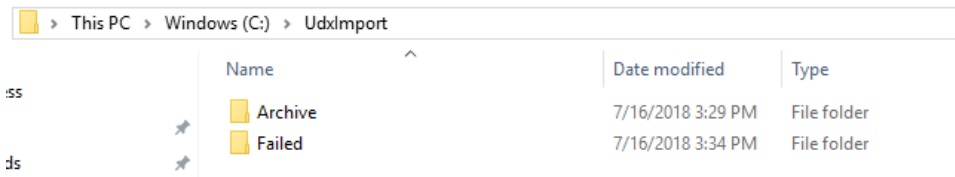
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#### 10.10.7.3 Right click and create another new folder



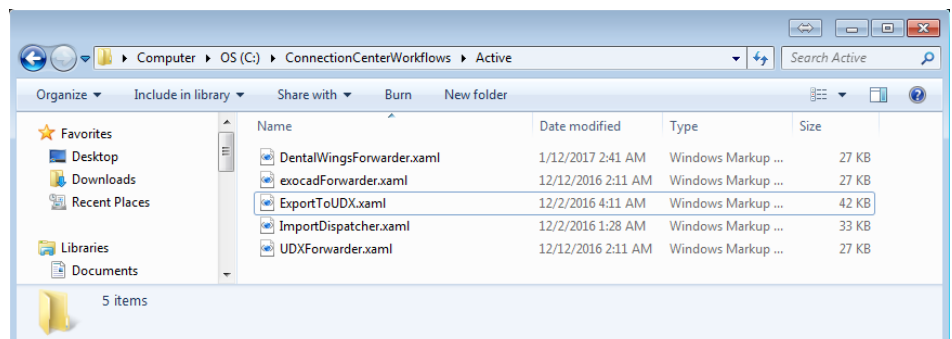
#### 10.10.7.4 Rename the new folder to Failed

#### 10.10.7.5 Verify that both folders have been created



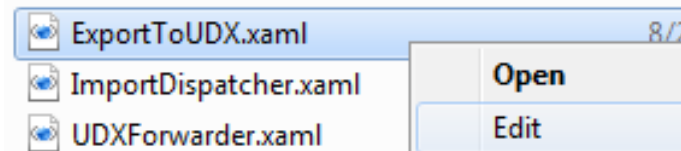
#### 10.12.8 Change Duration For **ExportToUDX.xml**

##### 10.12.8.1 Open Windows Explorer and navigate to C:\ConnectionCenterWorkflows\Active

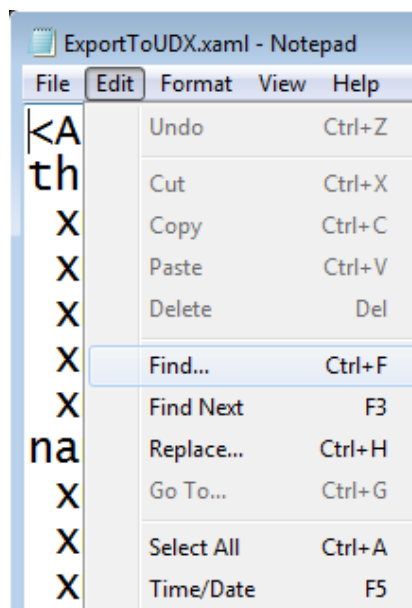


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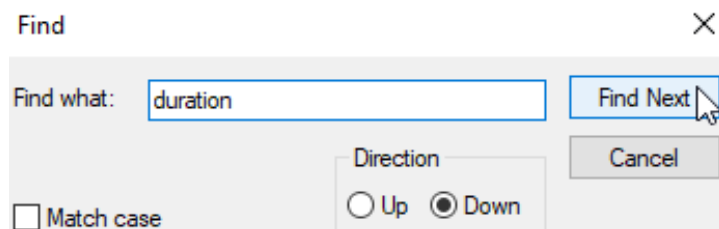
10.12.8.2 Right click on the file **ExportToUDX.xml** and select **Edit**



10.12.8.3 The file opens in Notepad. Click **Edit** and select **Find**.



10.12.8.4 Type in **duration** in the text field and then click on **Find Next**.



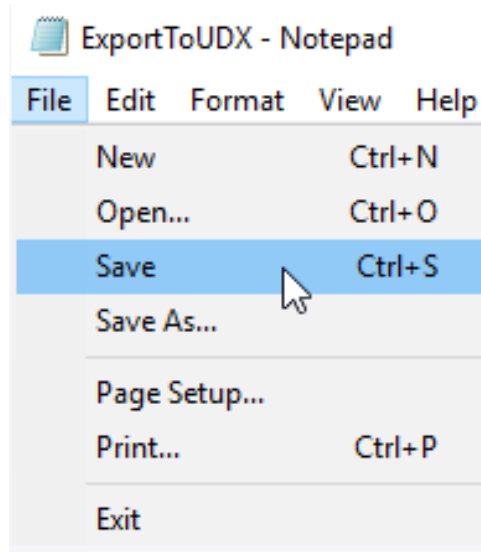
10.12.8.5 Notepad will locate where Duration is in the file. The default duration is set to 2 seconds (00:00:02). Change the duration to 30 seconds (00:00:30).

**Duration**="00:00:02"

Duration="00:00:30"

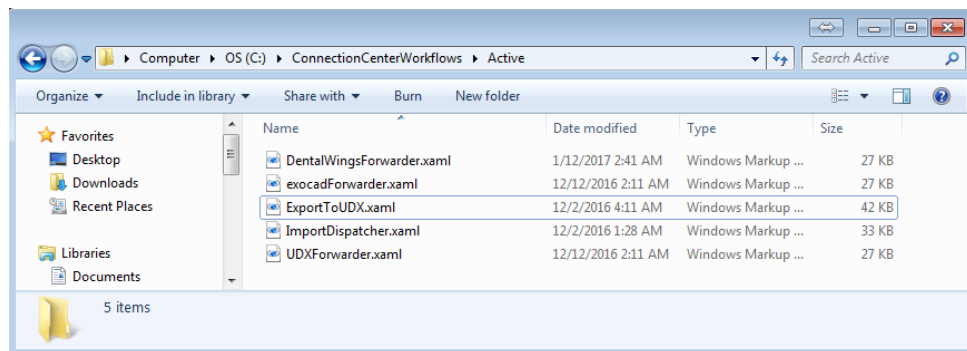
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10.12.8.6 Select File and then select Save to save the change.

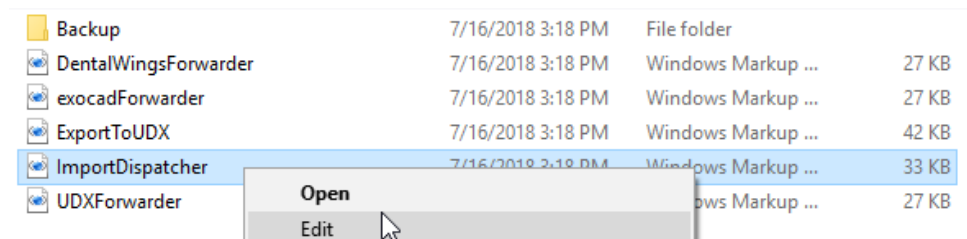


10.12.9 Change Duration For **ImportDispatcher.xml**

10.12.9.1 Open Windows Explorer and navigate to C:\ConnectionCenterWorkflows\Active

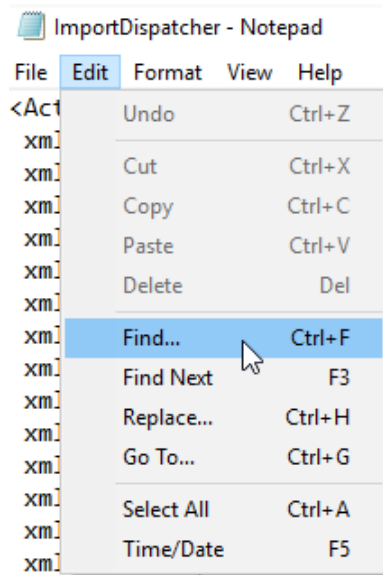


10.12.9.2 Right click on the file **ImportDispatcher.xml** and select **Edit**

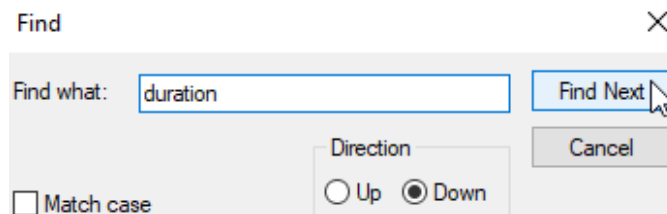


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10.12.9.3 The file opens in Notepad. Click **Edit** and select **Find**.



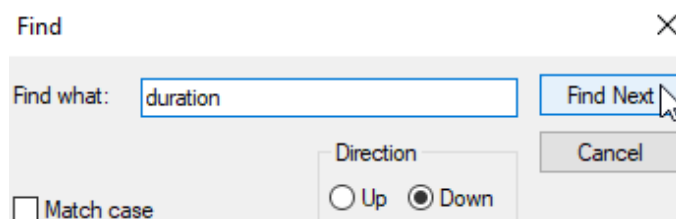
10.12.9.4 Type in **duration** in the text filed and then click on **Find Next**.



10.12.9.5 Notepad will locate where Duration is in the file. The default duration is set to 5 seconds (00:00:05). Change the duration to 30 seconds (00:00:30).

```
<Delay Duration="00:00:05"
<Delay Duration="00:00:30"
```

10.12.9.6 Click on **Find Next** again in the Find window.



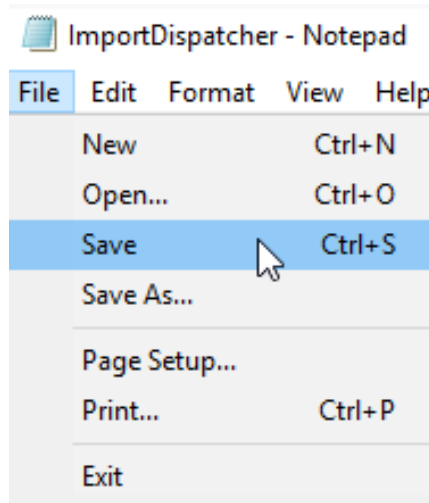
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- 10.12.9.7 Notepad will locate where the second Duration is in the file. The default duration is set to 2 seconds (00:00:02). Change the duration to 30 seconds (00:00:30).

**Duration**="00:00:02"

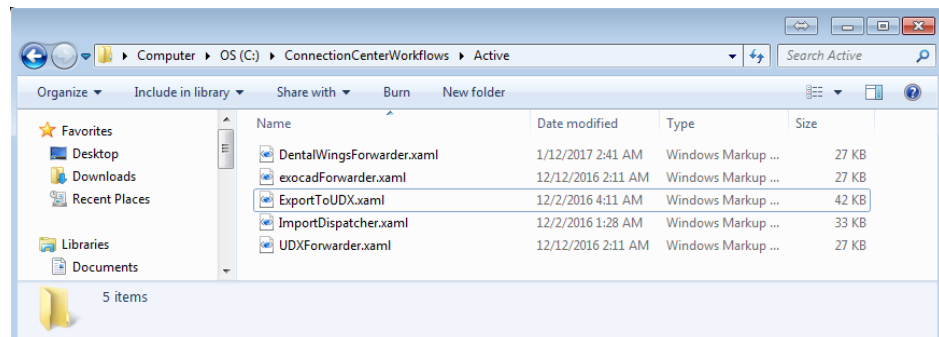
Duration="00:00:30"

- 10.12.9.8 Select File and then select Save to save the change.



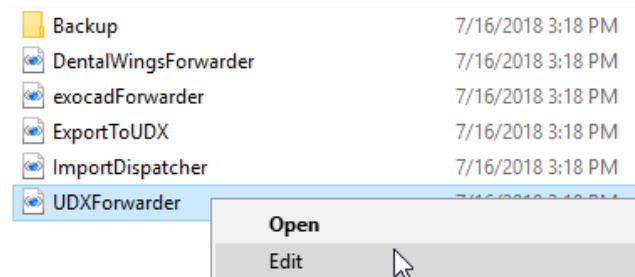
## 10.12.10 Change Duration For **UDXForwarder.xml**

- 10.12.10.1 Open Windows Explorer and navigate to C:\ConnectionCenterWorkflows\Active

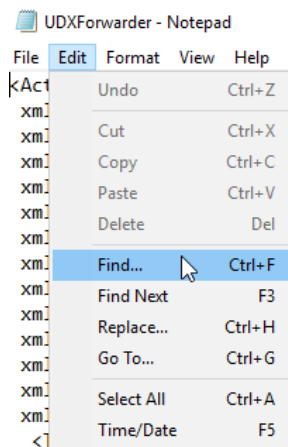


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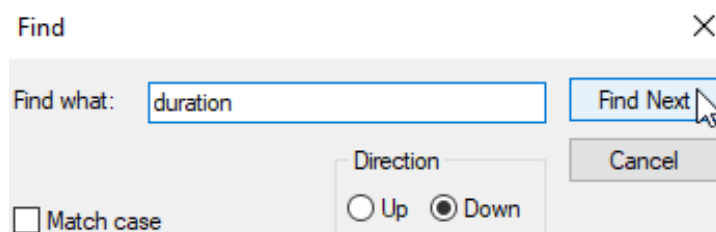
10.12.10.2 Right click on the file **UDXForwarder.xml** and select **Edit**



10.12.10.3 The file opens in Notepad. Click **Edit** and select **Find**.



10.12.10.4 Type in **duration** in the text field and then click on **Find Next**.



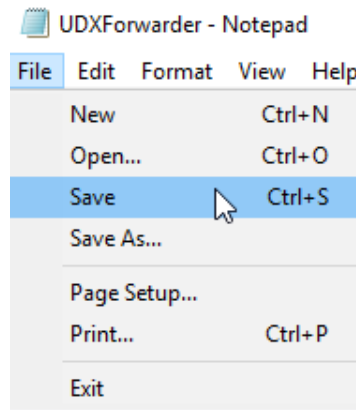
10.12.10.5 Notepad will locate where Duration is in the file. The default duration is set to 2 seconds (00:00:02). Change the duration to 30 seconds (00:00:30).

**Duration**="00:00:02"

Duration="00:00:30"

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10.12.10.6 Select File and then select Save to save the change.



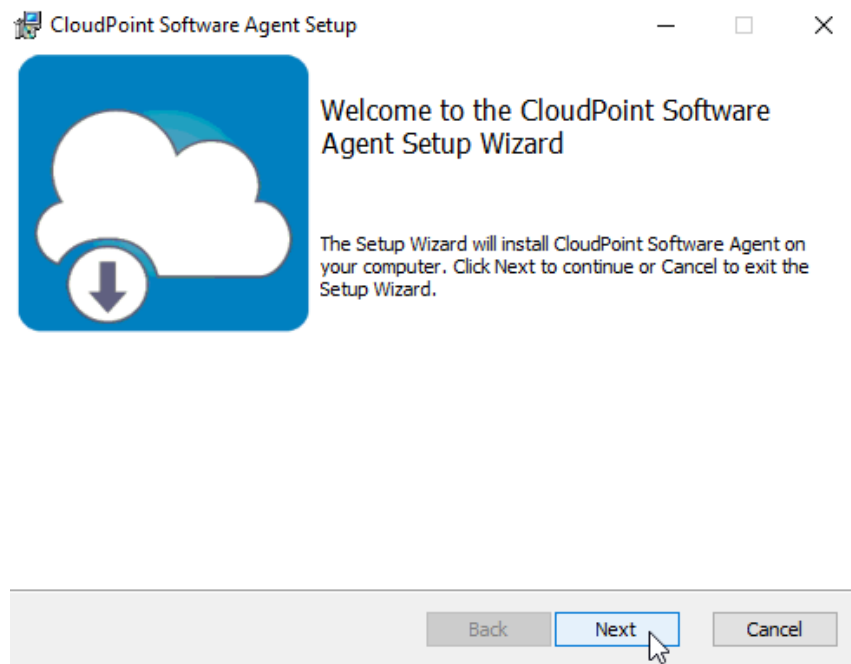
10.10.8 Check off CC Client (TS150e) installation and list any comments in FRM 9565

## 11.0 PROCEDURE – Manually Installing Software Applications

11.1 Manually Install CloudPoint Software Agent

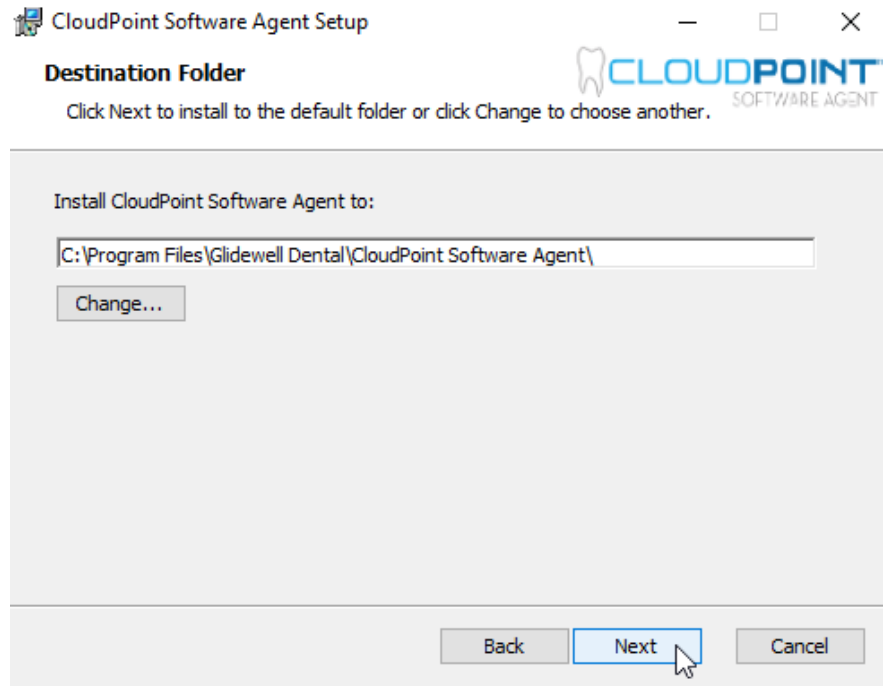
11.1.1 Run CloudPointSoftwareAgent\_Setup.exe

11.1.2 Click Next to begin installation

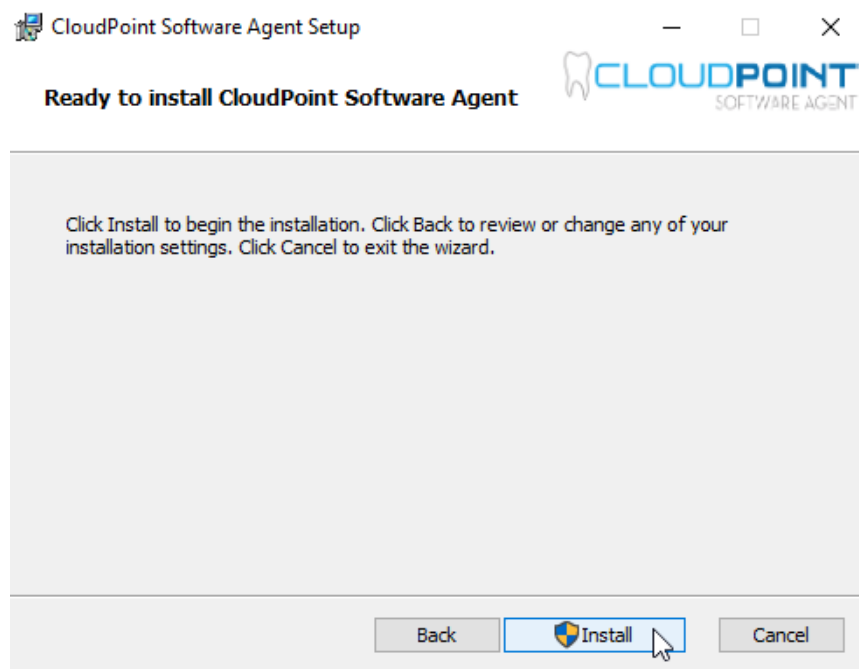


 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
		DOC ID: 9401
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		Revision: 4.0
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### 11.1.3 Click **Next** to select default destination folder



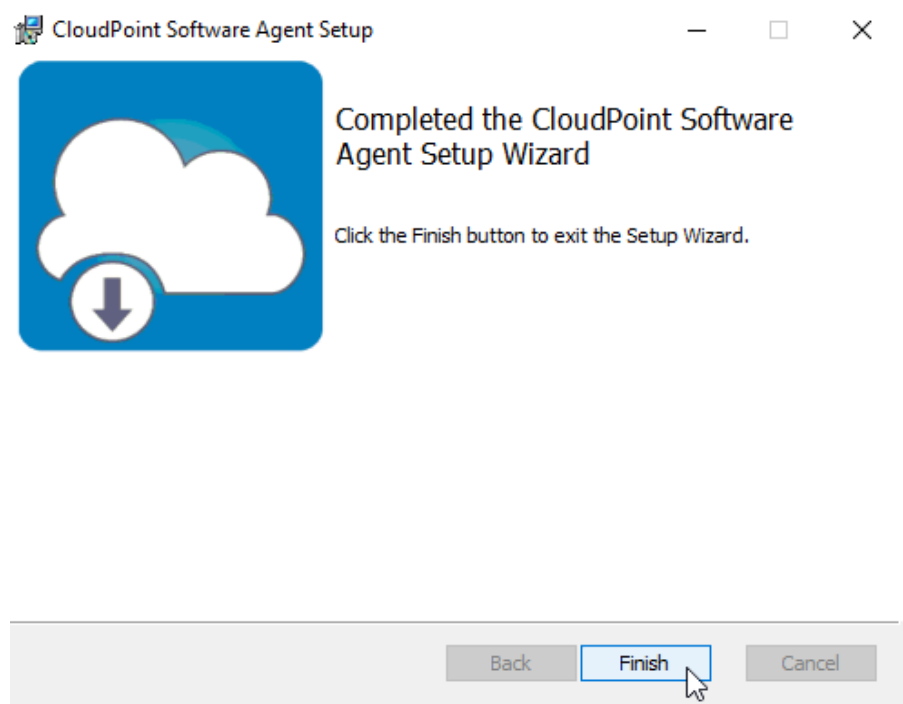
### 11.1.4 Click Install



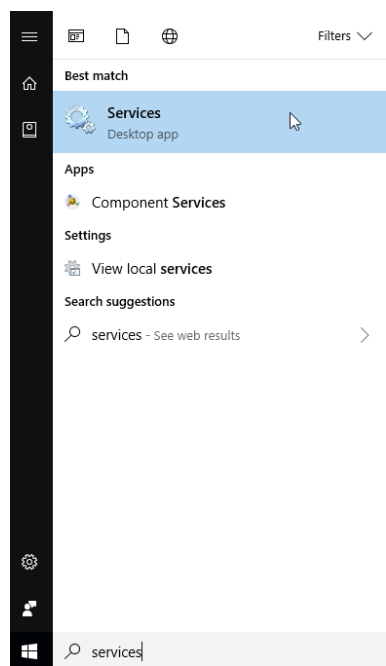


 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
		DOC ID: 9401
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11.1.5 Click Finish to complete installation

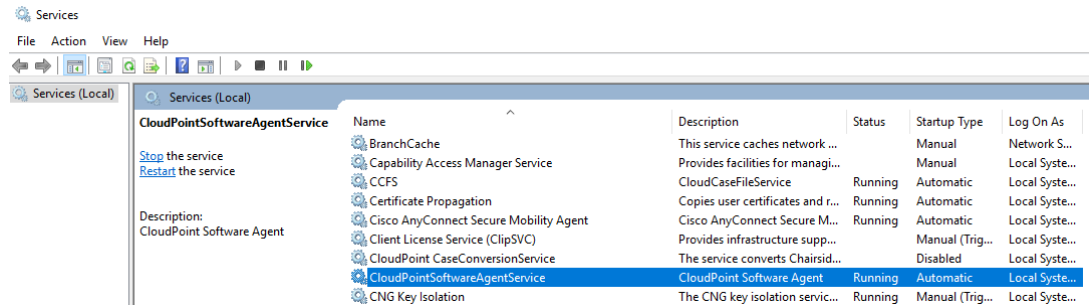


11.1.6 Verify service is running by clicking on the Windows button and searching **services**



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### 11.1.7 Verify the service CloudPointSoftwareAgentService is running and on Automatic



## 11.2 Manually Install CloudPoint Bundle Software

**Note:** Verify if bundle was installed by the CloudPoint Agent. Only install bundle manually if there is a network issue or you are unable to log into the Agent for any reason

### 11.2.1 Run **fastdesign bundle setup**

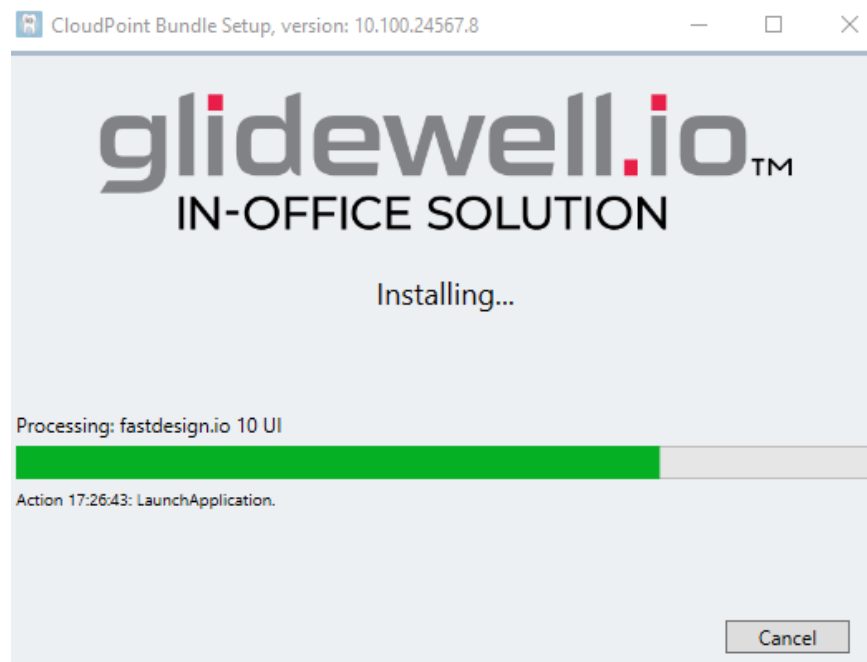
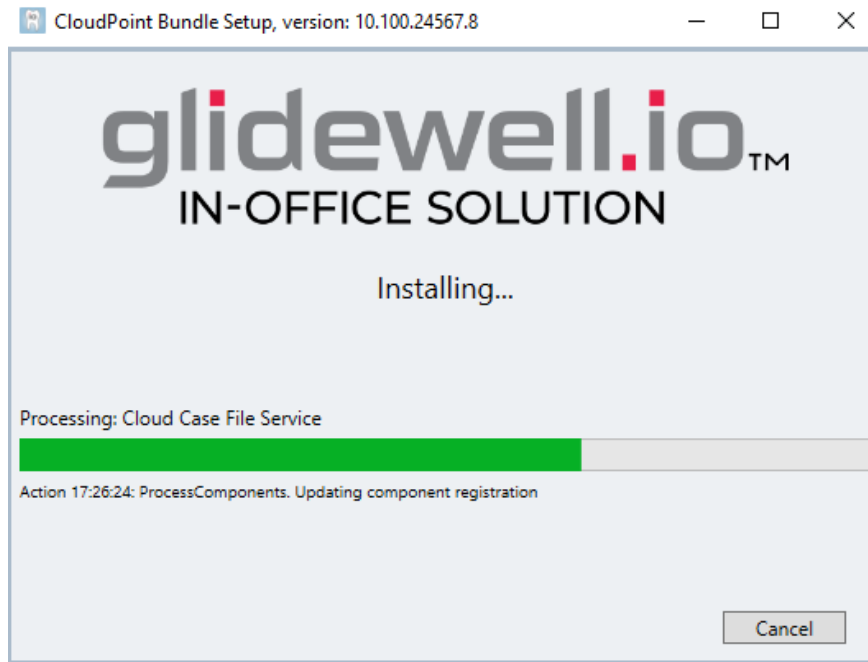
### 11.2.2 Select all product options and then click **Install**

 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
		DOC ID: 9401
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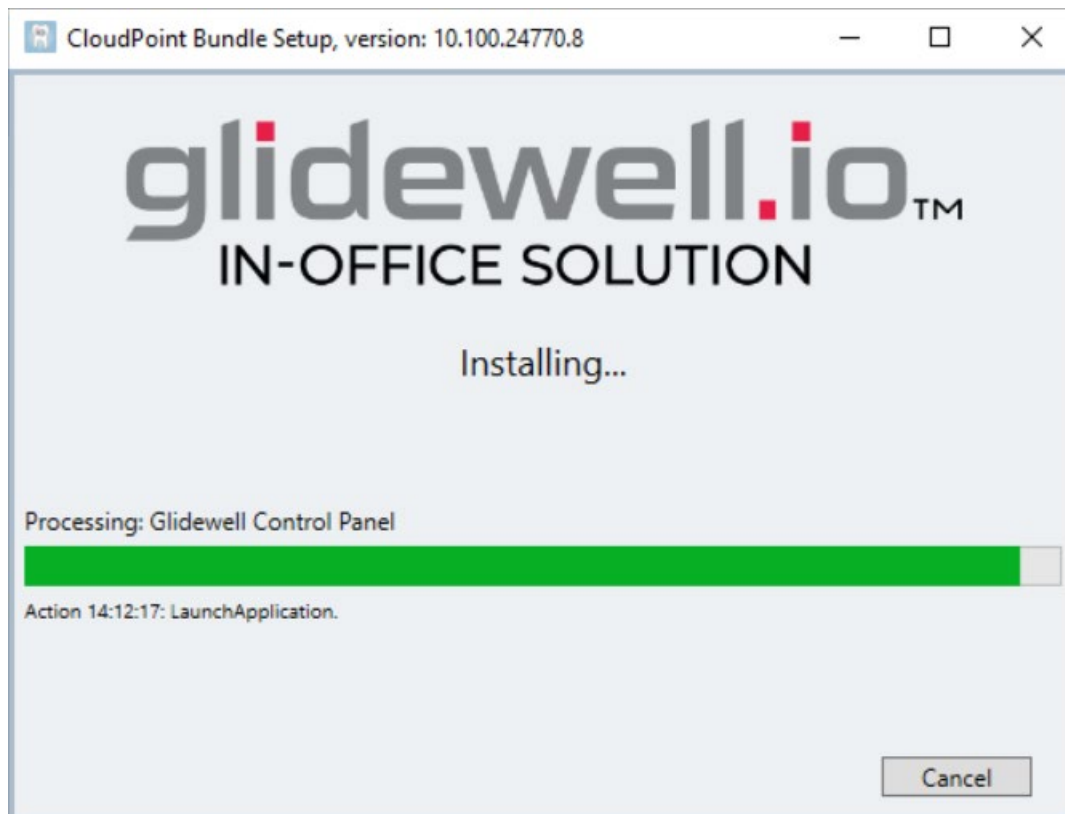


11.2.3 The Bundle now installs automatically without manual intervention between each step

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		Revision: 4.0
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		DOC ID: 9401
		Effective Date:
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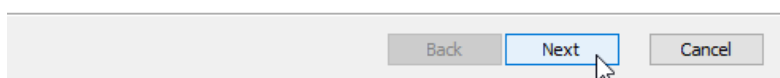


CloudPoint FastDesign Setup



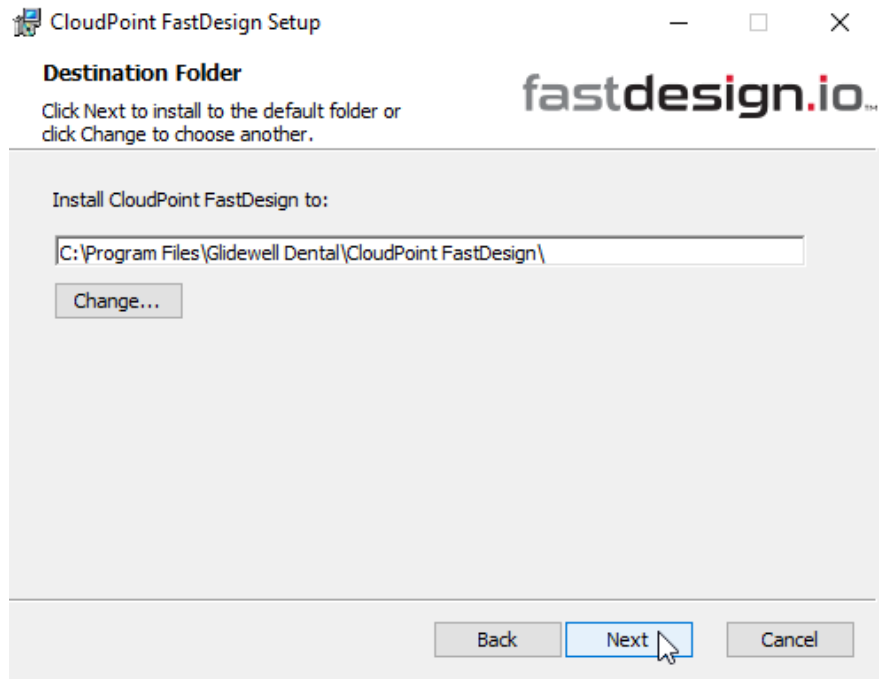
Welcome to the CloudPoint FastDesign Setup Wizard

The Setup Wizard will install CloudPoint FastDesign on your computer. Click Next to continue or Cancel to exit the Setup Wizard.

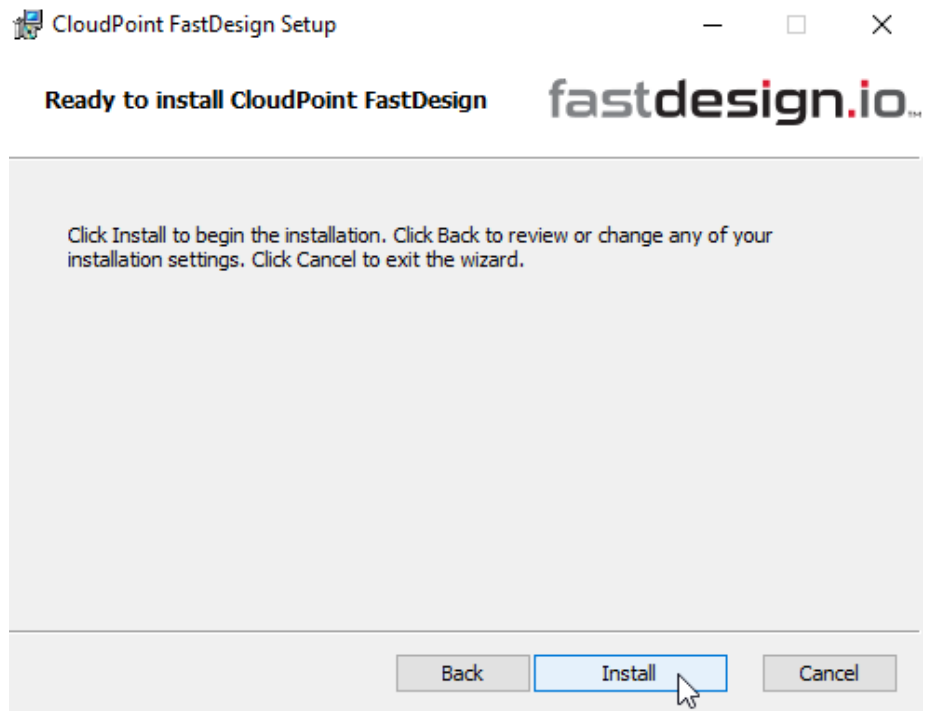


11.2.3.1 Click **Next** to select default destination folder

 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
		DOC ID: 9401
		Effective Date:
		Revision: 4.0
CloudPoint Software Installation For <a href="https://fastmill.io">fastmill.io</a> and TS150e		

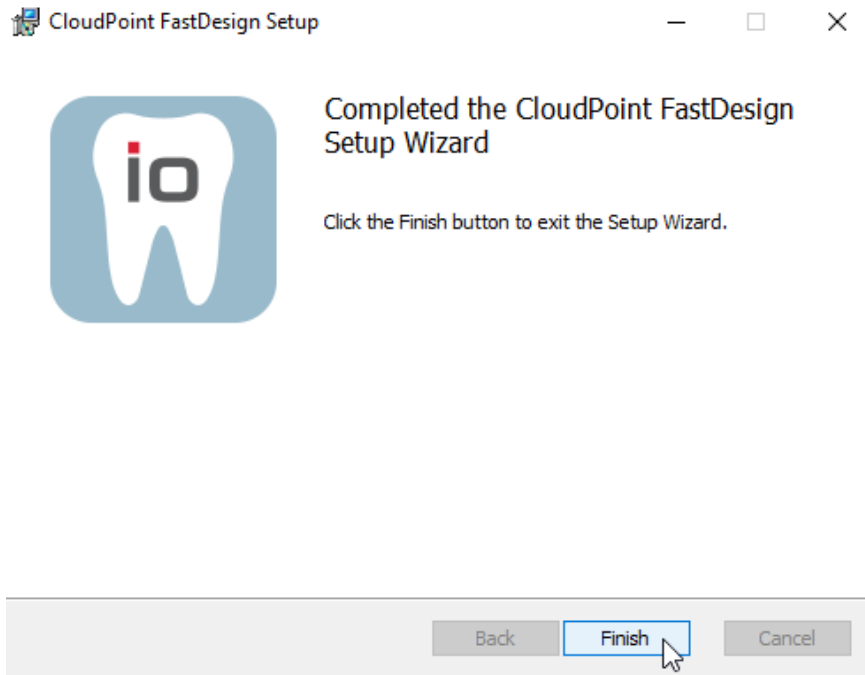


Click **Install**



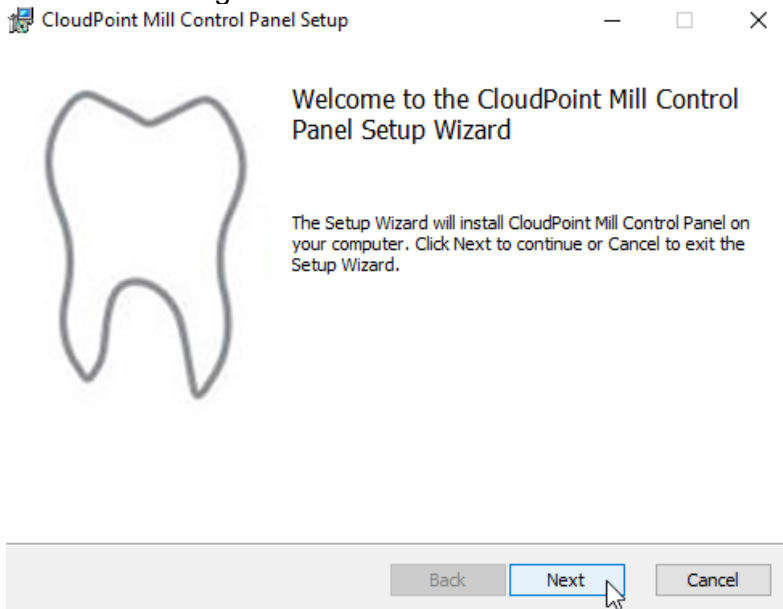
 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
		DOC ID: 9401
		Effective Date:
		Revision: 4.0
CloudPoint Software Installation For <a href="https://fastmill.io">fastmill.io</a> and TS150e		

Click **Finish** to complete installation



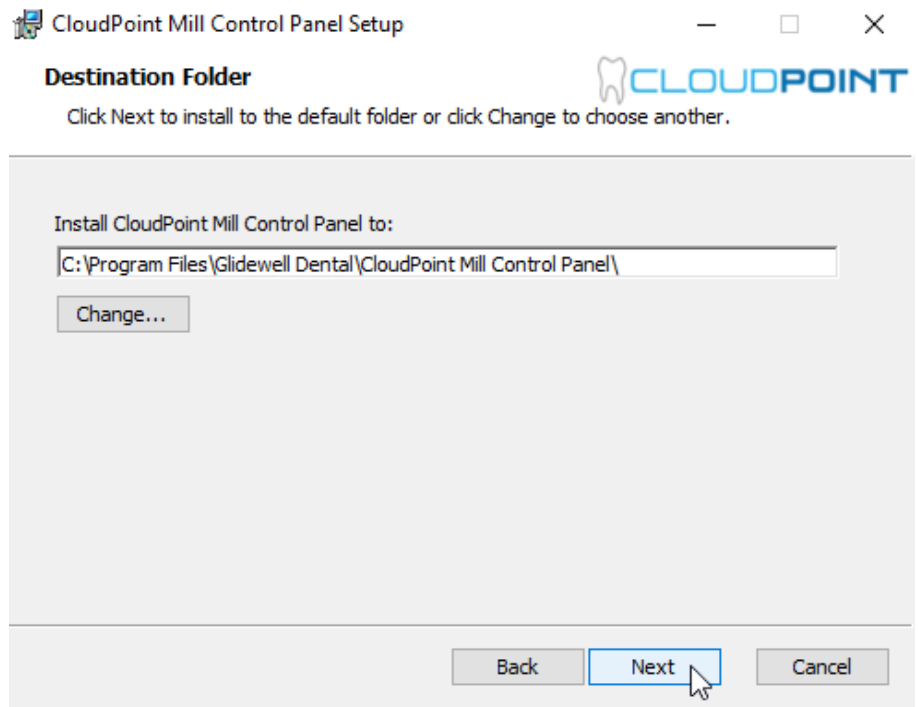
#### 11.2.4 Glidewell Control Panel Setup

Click **Next** to begin installation

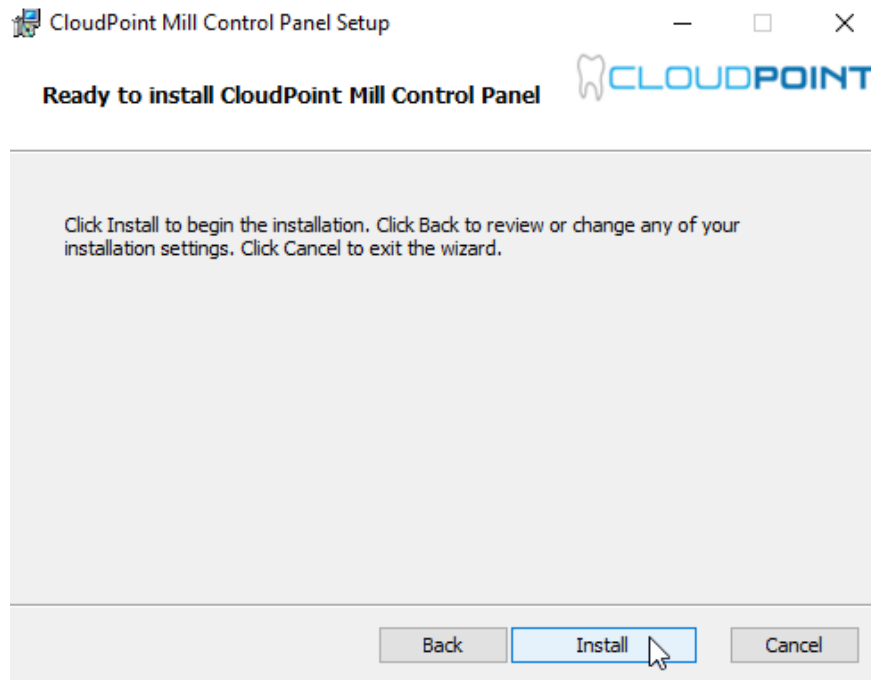


 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
		DOC ID: 9401
		Effective Date:
		Revision: 4.0
CloudPoint Software Installation For <a href="https://fastmill.io">fastmill.io</a> and TS150e		

Click **Next** to select default destination folder



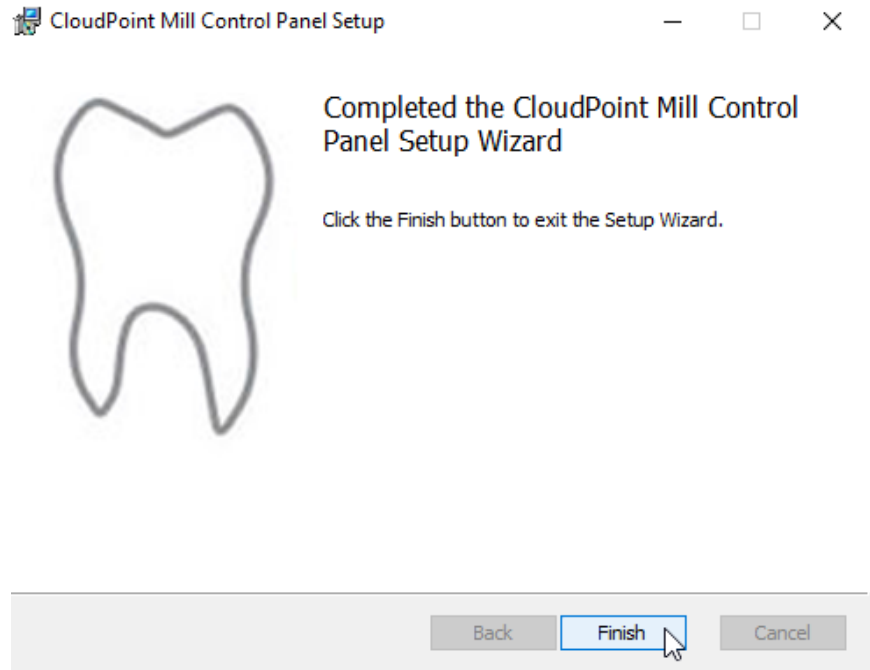
Click **Install**



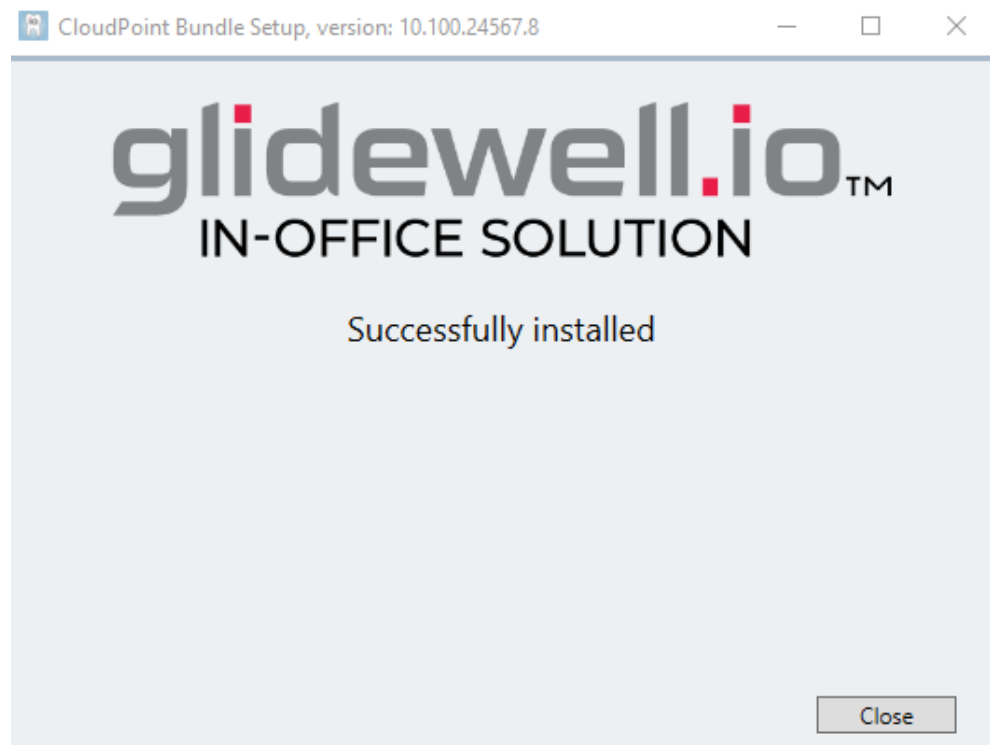
Click **Finish** to complete installation



 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
		DOC ID: 9401
		Effective Date:
		Revision: 4.0
CloudPoint Software Installation For fastmill.io and TS150e		



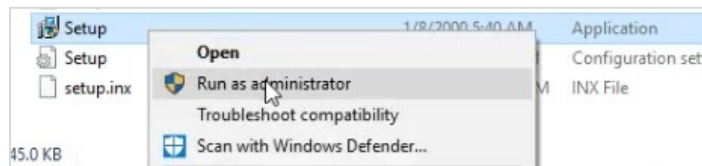
11.2.5 CloudPoint Bundle Setup successfully installed. Click **Close**.



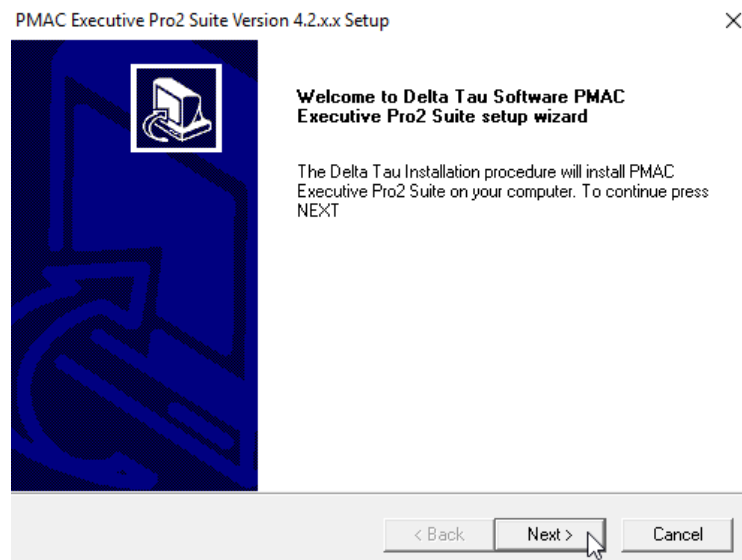
 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
		DOC ID: 9401
		Effective Date:
		Revision: 4.0
CloudPoint Software Installation For <a href="https://fastmill.io">fastmill.io</a> and TS150e		

## 11.3 Manually Install PMAC Executive Pro2 Suite

- 11.3.1 Locate the setup.exe file for PMAC Executive Pro2 Suite \_4\_4\_0\_0. Right click and select **Run as administrator**

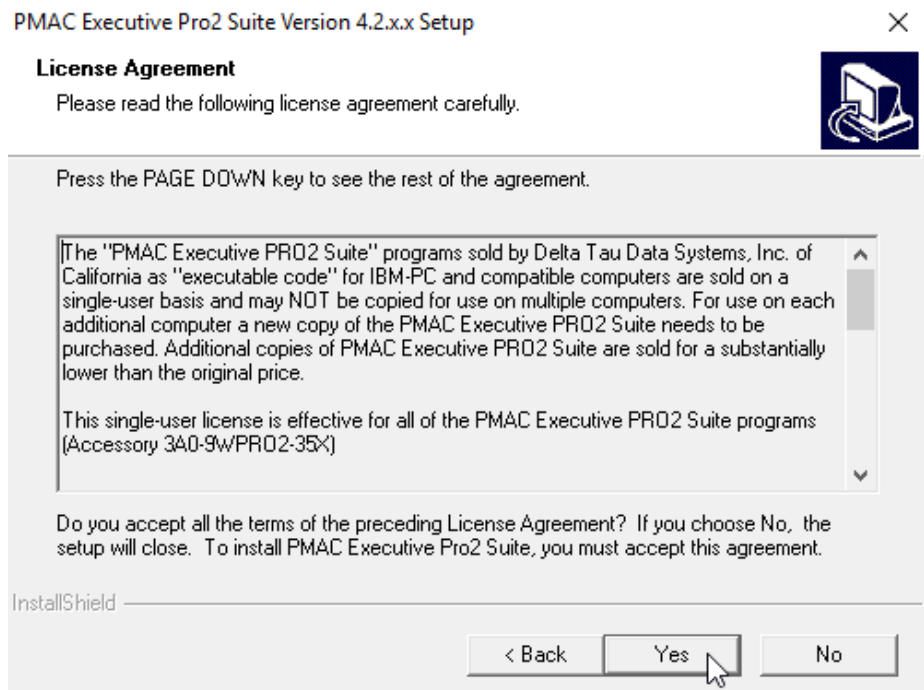


- 11.3.2 Click on Next to begin installation

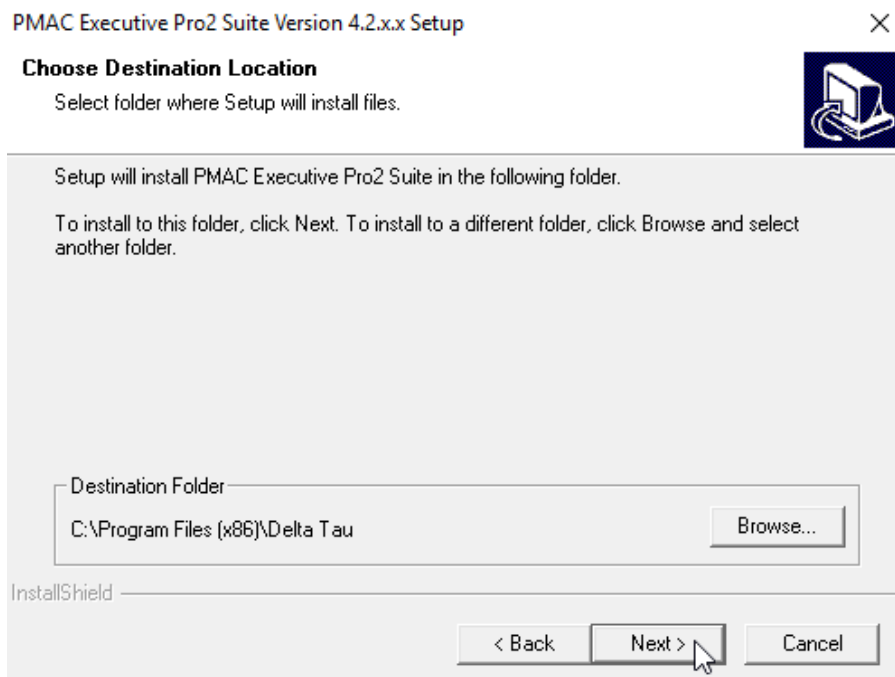


- 11.3.3 Click Yes to agree to License Agreement

 <div>PRISMATIK DENTALCRAFT, INC.</div>	<div>PROCEDURE</div>	REV ID: 3042622
		DOC ID: 9401
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		Revision: 4.0
<div>CloudPoint Software Installation For fastmill.io and TS150e</div>		

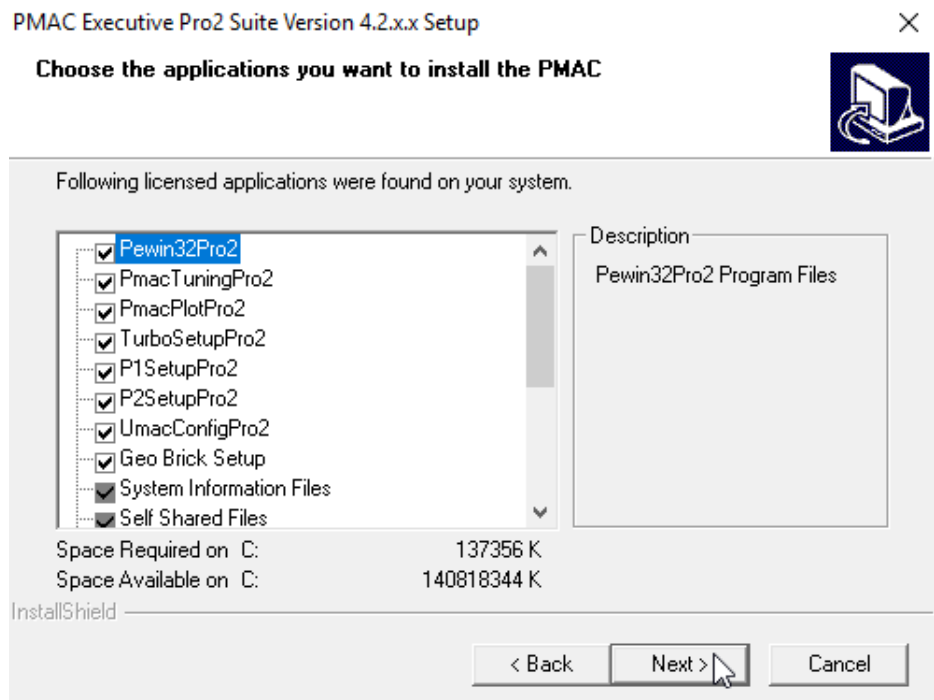


#### 11.3.4 Click Next to select default destination folder

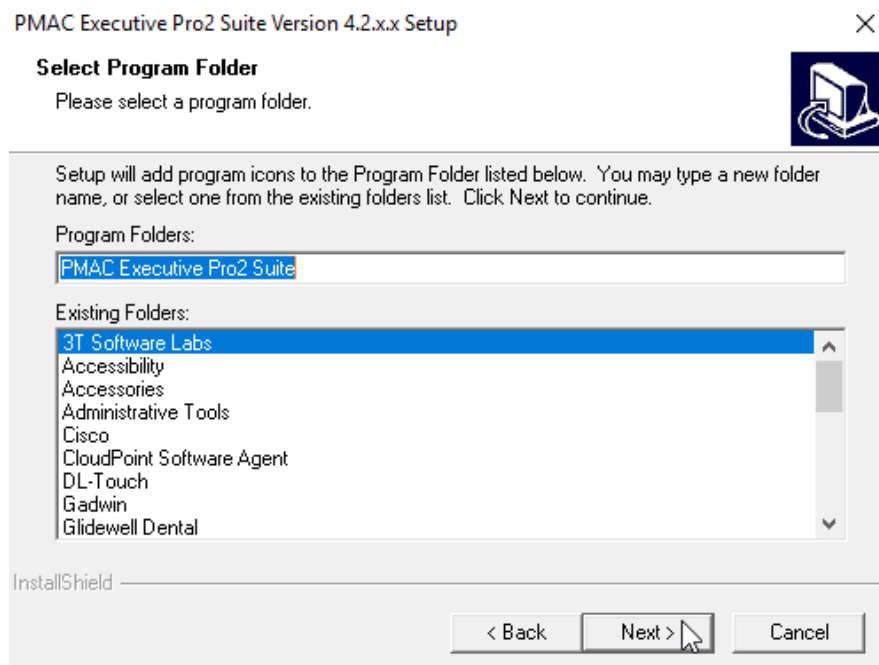


#### 11.3.5 Click Next to install default applications

 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
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### 11.3.6 Click Next to select default Program Folder



### 11.3.7 Click Finish to complete installation and to restart the system

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CloudPoint Software Installation For <a href="https://fastmill.io">fastmill.io</a> and TS150e		

## PMAC Executive Pro2 Suite Version 4.2.x.x Setup



### 11.4 Manually Install Delta Tau Drivers

11.4.1 Plug USB type A male to USB type A female to the back of the computer.

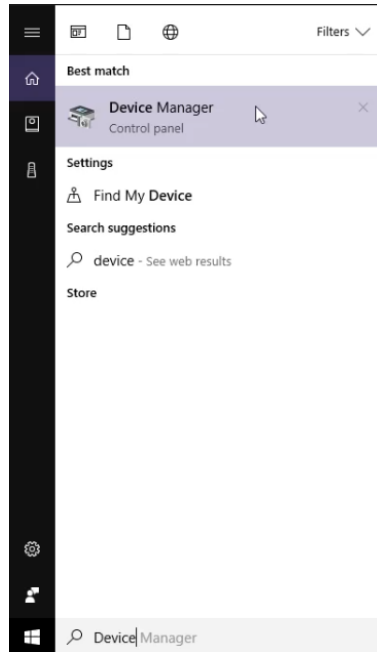
11.4.2 Plug USB type A male to USB type A female to the back of the mill.



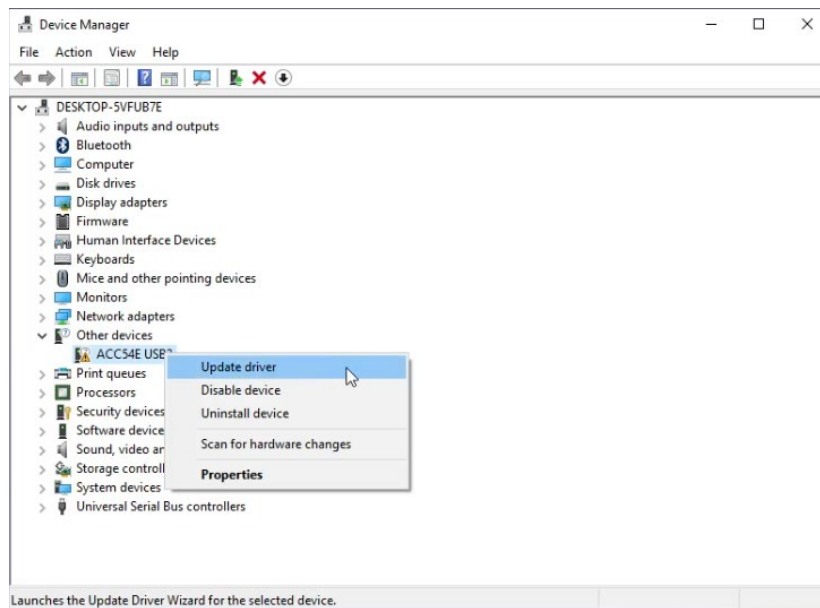
11.4.3 After the mill is connected, turn the mill on, and then ensure Glidewell Control Panel and Glidewell Control Panel service are closed. In the

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Search text field in the lower left corner, type **Device** to search for the Device Manager, and then click **Device Manager**

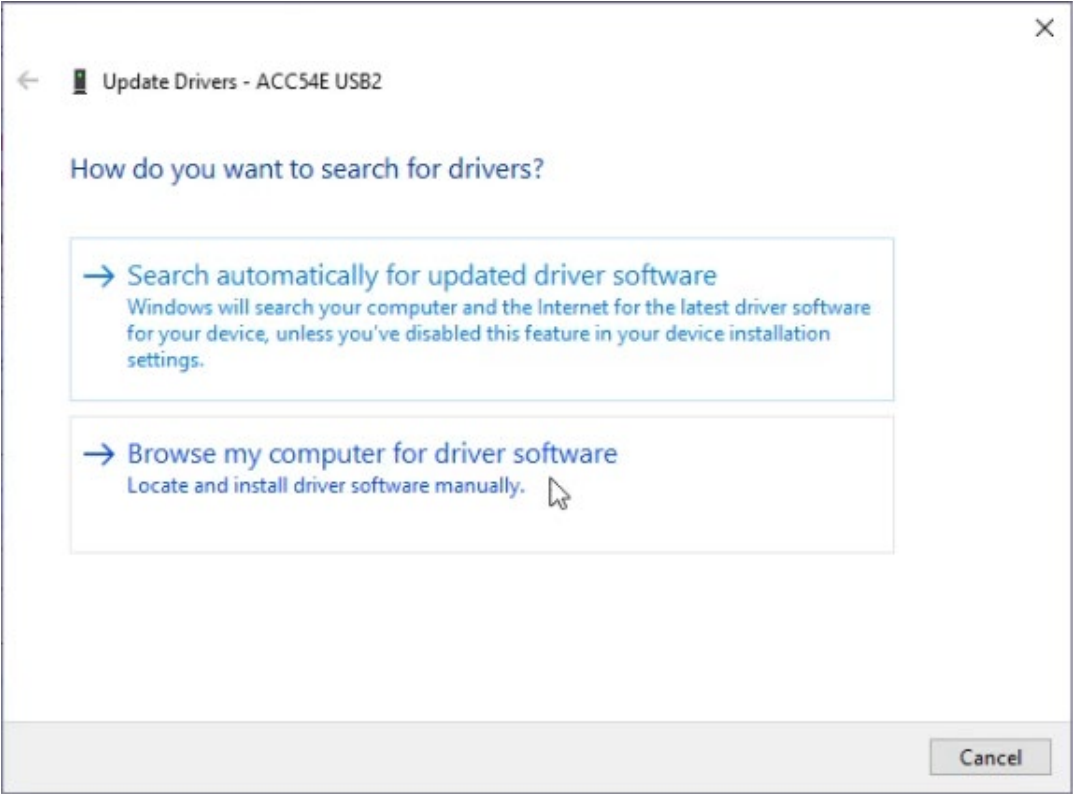


- 11.4.4 In Device Manager click **Other devices**, and then right-click **ACC54E USB2** and select **Update Driver**

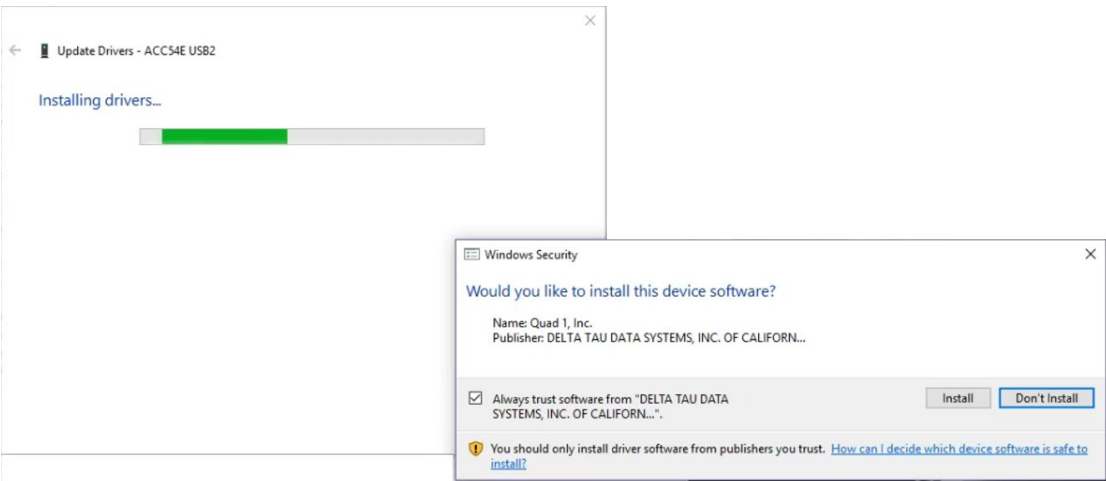


- 11.4.5 The Update Driver – ACC54E USB2 window opens. Click **Search automatically for updated driver software**


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11.4.6 After a driver is found, the Installing drivers window and the Windows Security window open. Click **Install**.



11.4.7 After the driver installation finishes, a **Windows has successfully updated your drivers** message opens to confirm the driver for device

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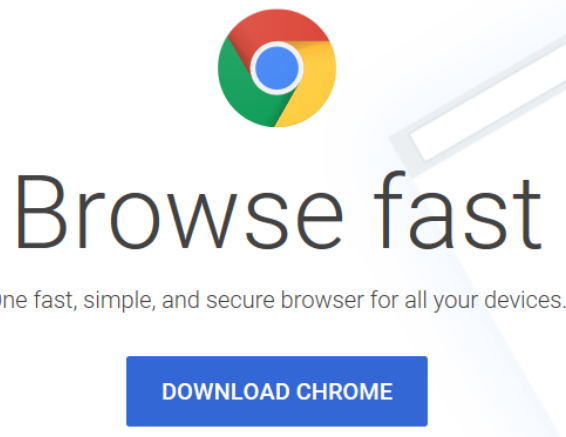
**Delta Tau UMAC USB 2.0 Device** was installed successfully. Click **Close**.

11.4.8 Verify in Device Manager that **Delta Tau UMAC USB 2.0 Device** appears under **Motion Controllers**

11.5 Manually Install Google Chrome and make it the default browser

11.5.1 Click on Microsoft Edge Icon and go to <https://www.google.com/chrome/>

11.5.2 Click on the Download Chrome button to initiate the installation



11.5.3 Uncheck the check box and click on the Accept and Install button

### Download Chrome for Windows

For Windows 10/8.1/8/7 64-bit

#### Google Chrome Terms of Service

These Terms of Service apply to the executable code version of Google Chrome. Source code for Google Chrome is available free of charge under open source software license agreements at <http://code.google.com/chromium/terms.html>.

[Printer-friendly version](#)

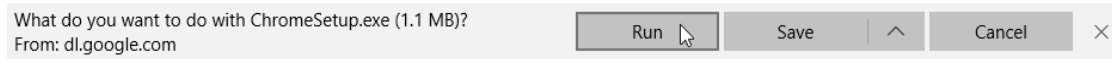
☐ Help make Google Chrome better by automatically sending usage statistics and crash reports to Google. [Learn more](#)

**ACCEPT AND INSTALL**

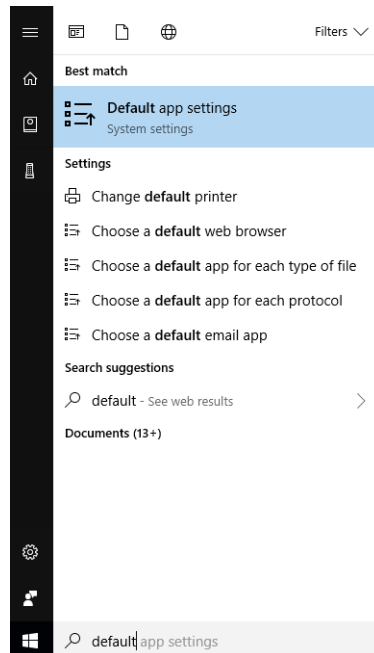
11.5.4 Click on Run to initiate the download and install



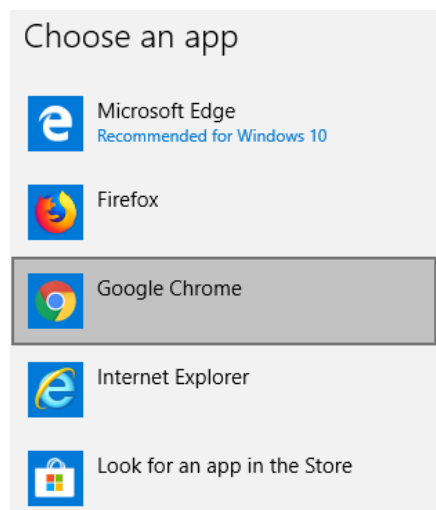
 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
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- 11.5.5 After successful installation click on the Windows icon and type in Default app settings. Click on the Default app settings icon



- 11.5.6 Click on the web browser category and select Google Chrome under Choose an app



- 11.5.7 Click on the web browser category and select Google Chrome under Choose an app

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## Default apps

Maps



Music player

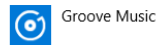
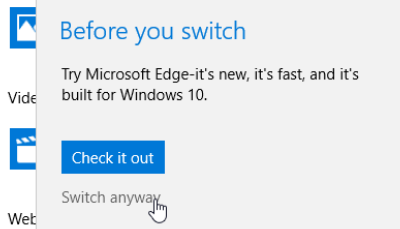
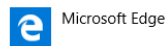


Photo viewer

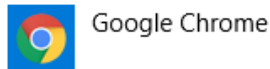


Web browser



### 11.5.8 Make sure the Google Chrome icon shows up as the default


Web browser



## 11.6 Manually Install Notepad++

11.6.1 Open up Google Chrome and go to <https://notepad-plus-plus.org/downloads/>

11.6.2 Download the latest release



Current Version 8.1.9

Home

Download

## Downloads

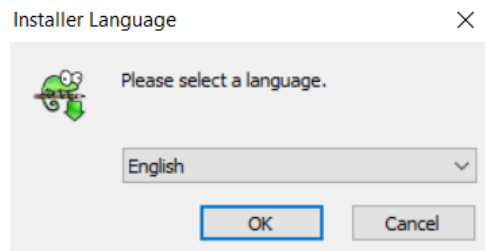
- Notepad++ 8.1.9 release
- Notepad++ 8.1.8 release
- Notepad++ 8.1.7 release

11.6.3 Click on the downloaded install exe file to install the program

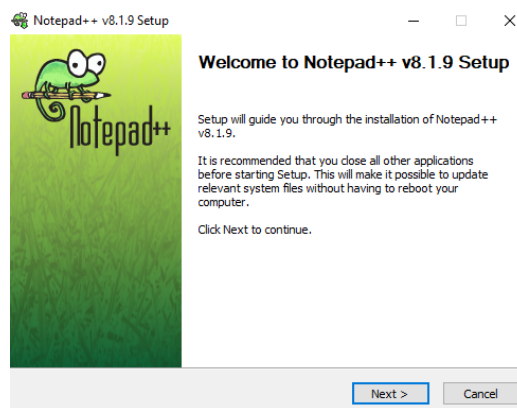
 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
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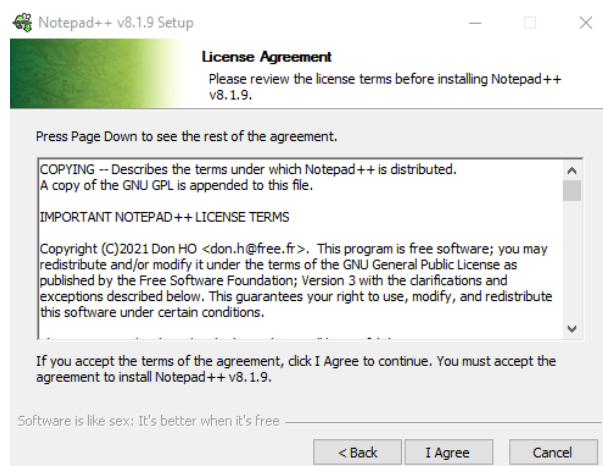
11.6.4 Click OK when prompted under Please select a language option



11.6.5 Click the Next button

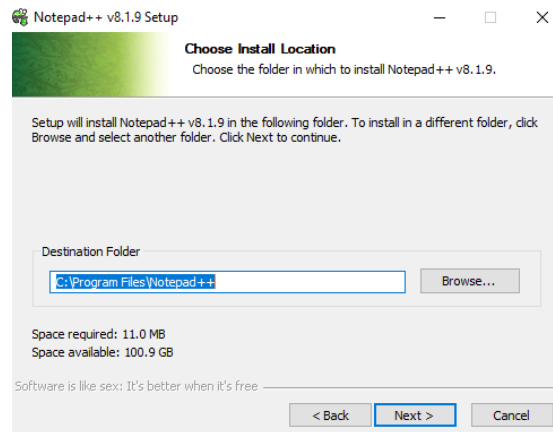


11.6.6 Click the I Agree button

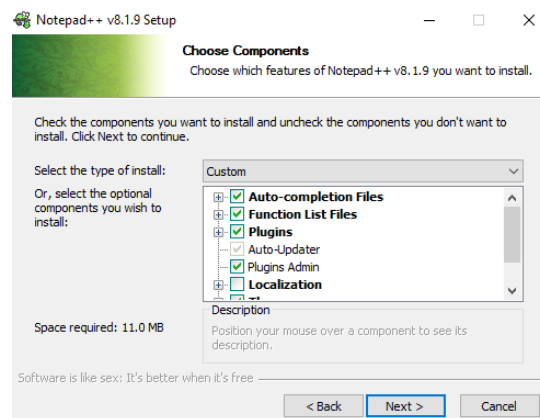


11.6.7 Click the Next button to install to the default directory

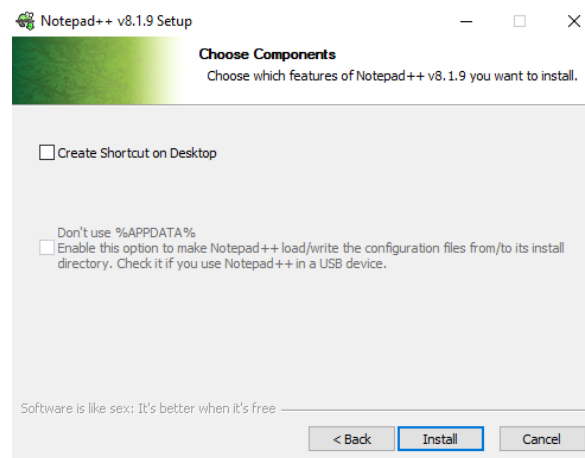
 <div>PRISMATIK DENTALCRAFT, INC.</div>	PROCEDURE	REV ID: 3042622
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CloudPoint Software Installation For <a href="https://fastmill.io">fastmill.io</a> and TS150e		



#### 11.6.8 Click the Next button to keep default selections

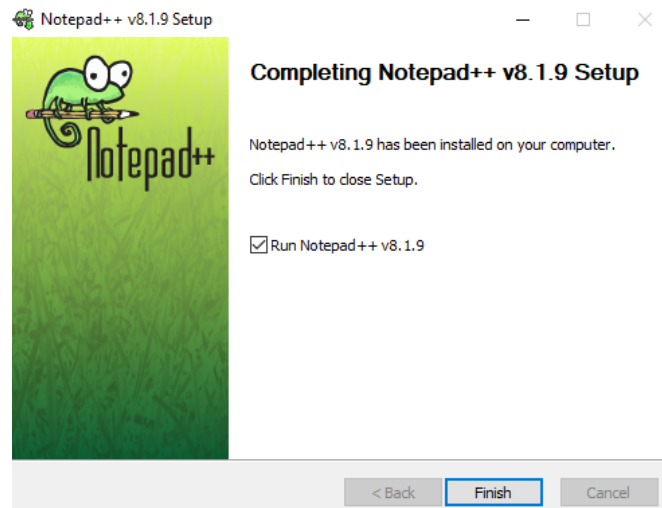


#### 11.6.9 Keep all options unchecked and then click the Install button



#### 11.6.10 Click on Finish

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## 12.0 REQUIRED PROPERTIES

N/A

## 13.0 DOCUMENTATION

12.1 SPE 7979 – CloudPoint FastDesign Chairside Product Specification

12.2 FRM 9565 – Router For CloudPoint Software

**END OF DOCUMENT**