

Information We Collect

We may collect the following information:

Personal Information:

- Name
- Phone number
- Email address
- Property address
- Property details (condition, timeline to sell, selling situation, etc.)

Automatically Collected Information:

- IP address
- Browser information
- Pages visited
- Cookies and analytics data
- Website usage information

How We Use Your Information

We use the information collected to:

- Provide cash offers for properties
- Communicate with you via phone, email, and SMS
- Schedule property evaluations
- Follow up regarding your inquiry
- Improve our website and services
- Maintain internal records

We do **not** sell, rent, or share your information with unrelated third parties.

SMS/Text Message Disclosure

By submitting any form on our website, you consent to receive SMS text messages from Vortex Homebuyers.

Messages may include:

- Property updates
- Cash offer details
- Appointment reminders
- Follow-up communication

Message and data rates may apply.

Reply **STOP** to opt out.

Reply **HELP** for help.

Opt-Out Options

You may opt out at any time by:

- Texting **STOP**
- Clicking “unsubscribe” in emails
- Verbally requesting removal
- Emailing us at: **sergio@vortexhomebuyers.com**

We honor all requests promptly.

How We Protect Your Information

We use industry-standard security measures including encryption, secure servers, and limited internal data access. However, no system is 100% secure.

Information Sharing

We only share your information with:

- Service providers who assist with communication or website operations
- Contractors, real estate professionals, or title companies required for your transaction
- Legal authorities when required by law

We never sell your data.

Cookies & Tracking

We may use cookies to enhance the website experience and analyze usage data. You may disable cookies through your browser.

Children’s Privacy

Our website and services are intended for adults 18 and older. We do not knowingly collect information from minors.

Changes to This Policy

We may update this Privacy Policy by posting a revised version on this page.

Contact Information

For questions about this Privacy Policy, contact us:

Vortex Homebuyers

Email: sergio@vortexhomebuyers.com

VORTEX HOMEBUYERS TERMS OF SERVICE

Terms of Service

Effective Date: February 2026

By using vortexhomebuyers.com or submitting information through our website, you agree to these Terms of Service. If you do not agree, do not use the website.

Our Service

Vortex Homebuyers purchases residential properties directly from homeowners. We offer:

- Fair cash offers
- Flexible closing timelines
- No-repair, as-is purchasing

Submitting your information does **not** obligate you to sell your home.

Use of Our Website

You agree not to:

- Provide false or misleading property information
- Attempt to disrupt website operations
- Copy any content without permission
- Engage in fraudulent activity or abuse of our services

SMS Communication Terms

By submitting any form, you agree to receive SMS text messages from Vortex Homebuyers.

Message and data rates may apply.

Reply **STOP** to unsubscribe.

Reply **HELP** for assistance.

No Guarantee of Offer

Cash offers are not final until we:

- Review your property
- Verify details
- Evaluate property condition
- Provide a formal written agreement

All offers are subject to inspection and verification.

Limitation of Liability

Vortex Homebuyers is not responsible for:

- Website errors or downtime
- Delays in communication
- Decisions you make based on website content
- Losses related to technical issues

Our liability is limited to the amount you paid us, if any.

Third-Party Links

Our site may contain links to third-party sites. We are not responsible for their content, accuracy, or privacy practices.

Governing Law

These Terms are governed by the laws of the State of Nebraska.

Contact Information

For questions about these Terms of Service:

Vortex Homebuyers

Email: sergio@vortexhomebuyers.com