

Conference Agenda

#MALC2025

Full descriptions and speaker info can be accessed via conference app!

SUNDAY 4/13

4:00p - 7:00p **Conference Check-In & Exhibitor Setup**
Check in to collect your conference materials before the fun begins! Badges required at all conference events.

Boathouse
Registration Desk

MONDAY 4/14

7:30a - 8:30a **Par-rot Heads Golf Tournament Check-In & Breakfast**
Check-in with us at 7:30 am, grab some breakfast and take some practice swings before the tournament begins.

Playin' a Round Café

8:30a - 2:00p **Par-rot Heads Golf Tournament Shotgun Start**

The Golf Club
Margaritaville Lake Resort
Latitude

8:30a - 12:00p **Pre-Conference Training: SBA Best Practices for Seasoned Lenders**
Optional class for seasoned lenders for an additional fee (must be pre-registered). Check-in begins at 8:15 am just outside the classroom.

10:00a - 12:00p **Paddles & Parrotheads Pickleball Tournament**
Round robin Pickleball tournament - all skill levels welcome (must be pre-registered). Fans welcome! Come cheer our teams on even if you're not playing.

Pickleball Courts

12:00p - 6:30p **Conference Check-In Available**
Check in to collect your conference materials before the fun begins! Badges required at all conference events.

Compass
Registration Desk

12:00p - 3:00p **Exhibitor Setup**

Compass Ballroom
The Grand Hall

3:00p - 4:00p **Opening Session: The World is What You Make It... Navigating Economic Horizons**
Join Jordan Frisby, Economist at the Port of Houston, for an insightful discussion on the economic forces shaping both our local and national landscapes. In this dynamic session, Frisby will break down key economic trends, trade impacts, and market shifts affecting the industry.

Del Lago Ballroom

4:15p - 5:15p **Dockside Discussions - see app for descriptions**

Nautical 1-4, Coastal
Ballroom, Latitude

5:15p - 6:45p **Tropical Tides & Good Vibes Welcome Reception**
Whether you're reconnecting with old friends or making new ones, this is your chance to unwind, mingle, and ease into the conference with a little slice of paradise. Included for conference attendees and registered guests.

Compass Ballroom
The Grand Hall

Sponsored by:  

9:00p - 11:00p **LandShark Late Night**
After dinner, keep the party going! Meet up with colleagues for some late-night fun at the LandShark Bar & Grill with LIVE music! This is an open meetup event. Food & drinks available for purchase.

LandShark Bar & Grill

TUESDAY 4/15

7:15a - 3:30p **Conference Information Desk Open**
Conference check-in or assistance available.

Compass Registration Desk

7:15a - 8:15a **Breakfast with Exhibitors**
Join us in the Exhibit Hall for a buffet breakfast while visiting with our exhibitors and networking with colleagues.

Compass Ballroom
The Grand Hall

8:30a - 9:30a **Dockside Discussions - see app for descriptions**

Nautical 1-4, Coastal
Ballroom, Latitude
Compass Ballroom
The Grand Hall

9:30a - 10:00a **License to Chill Networking Break**
Refuel, recharge and reconnect. Grab a refreshing drink and a snack, visit our exhibitors and chat with colleagues before heading to roundtable sessions.

10:00a - 11:00a **Dockside Discussions - see app for descriptions**

Nautical 1-4, Coastal
Ballroom, Latitude
Palm Court Complex

11:15a - 12:15p **Cheeseburgers in Paradise Lunch**
We're taking lunch OUTSIDE! Join us at the Palm Court Complex for a refreshing casual lunch in the sunshine with the relaxing sounds of our steel drum band! Included for conference attendees only (badges required).

12:30p - 1:30p **Dockside Discussions - see app for descriptions**

Nautical 1-4, Coastal
Ballroom
Compass Ballroom
The Grand Hall

1:30p - 2:00p **License to Chill Networking Break**
Refuel, recharge and reconnect. Grab a refreshing drink and a snack, visit our exhibitors and chat with colleagues before heading to our last session of the day!

2:00p - 3:30p **Changes in Latitudes, Changes in Attitudes: AI & The Banking Industry**
The world of banking is shifting faster than ever, and Artificial Intelligence (AI) is at the helm of this transformation. Just like a change in latitude can bring a fresh perspective, embracing AI requires a shift in attitude—one that balances innovation with responsibility. In this general session, industry experts will explore how AI is reshaping banking operations, enhancing customer experiences, and redefining risk management. From chatbots and fraud detection to predictive analytics and personalized financial services, discover how to navigate the waves of AI adoption while staying compliant and competitive.

Del Lago Ballroom

TUESDAY 4/15

5:30p - 7:00p **Flippin' Fun Activities**
Join us for a number of resort-style activities prior to our big bash. Activities include a Margarita Mixology Class, Pineapple and Coconut Bowling, Cornhole Tournament, Lost Shaker of Salt Scavenger Hunt and more! Margaritas and Flip Flops provided! Included for conference attendees only (badges required).

5 o'Clock Somewhere
Lawn



7:00p - 10:00p **"It's 5 o'Clock Somewhere" Party**
Calling all Parrot Heads! Don your flip-flops and Hawaiian shirt and join us at the Palm Court Complex and beach for a tropical feast, margaritas in every flavor, s'mores on the beach and live music by the "Buffett Beach Band"! Included for all conference attendees and registered guests. Sponsored by:  

Palm Court Complex

WEDNESDAY 4/16

7:15a - 11:00a **Conference Information Desk Open**
Conference check-in or assistance available.

Compass
Registration Desk

7:15a - 8:15a **Breakfast with Exhibitors**
Join us in the Exhibit Hall for a buffet breakfast while visiting with our exhibitors one last time, and networking with colleagues.

Compass Ballroom
The Grand Hall

8:30a - 9:45a **Dockside Discussions - see app for descriptions**

Nautical 1-4, Coastal
Ballroom, Latitude
Del Lago Ballroom

10:00a - 11:30a **Sailing Away: Wrapping Up & Setting Sail for Success**
Don't miss this highly informative session on all the current SBA Hot Topics from Headquarters.



Lending Away Again In
MARGARITAVILLE

ACCESS THE MOBILE APP SUBMIT SESSION FEEDBACK



Dockside Discussions

Breakout session descriptions, speaker bios and other materials are available within the AGENDA in the conference app. Access it via mobile device via the scan code above or via website at: <https://app.socio.events/NTM00TU%3D>. Login with your conference registration email address to access the "MALC2025" event.

	NAUTICAL 1/2	NAUTICAL 3/4	COASTAL BALLROOM	LATITUDE
Monday 4:15p - 5:15p	Repair-ville...How to Handle Servicing Issues & Avoid SBA Repairs	Smooth Sailing in Franchise Lending	Pirate Looks at 504: Hot Topics and Refi	License to Lend: 7(a) Speciality Loan Programs
Tuesday 8:30a - 9:30a	Margarita Money: BDO Secrets to Building a Winning SBA Pipeline	It's 504 Somewhere: CDC & Lender Panel with Case Studies	Surfing in a Hurricane: Updates from OCRM	Fins Up for Fintech: ETRAN & 1502 Overview
Tuesday 10:00a - 11:00a	Closing, Servicing, & Funding Roundtable	BDO/Sales Officer Roundtable	SBA Manager Roundtable	Underwriter Roundtable
Tuesday 12:30p - 1:30p	He went to PARRIS Looking for Answers: Understanding PARRIS & SMART Reviews	Boat Drinks & Brand Awareness: How to Stand Out in a Crowded Market	SBA in Paradise: The Latest Policy Updates & Hot Topics	
Wednesday 8:30a - 9:45a	Son of a Son of a Secondary Market: Trends, Best Practices, & Opportunities	Landsharks at the Door: Avoiding Fraud & Protecting Your Portfolio with the OIG	Come Monday, Get It Funded: Closing, Funding, & Construction Monitoring	Wastin' Away Again in Third Party Reports