



PLANNED PREVENTATIVE MAINTENANCE · CARE & NURSING HOMES

Safe, warm and compliant. Every single day.

Your residents can't wait for a repair, and inspectors won't wait for paperwork. Our PPM packages keep the kitchen, laundry, heating, refrigeration and electrics serviced and certified on a planned schedule — with 24/7 cover and DBS-checked engineers who understand working around vulnerable people.

Residents at risk

No heating, no hot meals or a failed fridge is a safeguarding issue, not an inconvenience.

Inspection scrutiny

Compliance evidence must be current, complete and ready to produce on demand.

You never close

Maintenance has to happen around residents, mealtimes and night staff.

Choose your level of cover — Bronze, Silver or Gold**Bronze**

Essential compliance

- ✓ Annual electrical inspection (EICR)
- ✓ Annual gas safety inspection
- ✓ Portable appliance testing (PAT)
- ✓ Emergency lighting testing
- ✓ Certificates & compliance pack
- ✓ Priority booking for repairs

Silver

Compliance + planned care

MOST POPULAR

- ✓ Everything in Bronze, plus:
- ✓ Catering equipment PPM — 2 visits/yr
- ✓ Refrigeration & F-Gas leak checks
- ✓ Air conditioning service & filter clean
- ✓ Gas interlock & extract checks
- ✓ Discounted labour rates
- ✓ 48-hour response to breakdowns

Gold

Total cover, fully managed

- ✓ Everything in Silver, plus:
- ✓ Quarterly PPM visits across all assets
- ✓ 24/7 emergency call-out cover
- ✓ Labour on breakdowns included
- ✓ Full asset register & condition report
- ✓ Named account manager
- ✓ Annual budget forecast & renewals plan

Electrical

EICR, PAT, emergency lighting

Gas

Safety checks, interlocks

Refrigeration

F-Gas, fridges, cold rooms

Catering

Ovens, fryers, dishwashers

Air Con

Servicing, filters, leak checks

FM

Reactive repairs, single point of contact

WHY ULTRACOGROUP

- ✓ DBS-checked engineers, trained to work respectfully around residents
- ✓ 24/7 emergency cover — heating, catering and refrigeration
- ✓ Quiet, considerate working around mealtimes and rest periods
- ✓ Inspection-ready evidence pack, always current
- ✓ Kitchen, laundry, electrical, gas and refrigeration in one contract
- ✓ Fixed annual cost — no budget surprises

HOW IT WORKS

- ✓ Free site survey and asset audit
- ✓ We build your schedule and fixed annual price
- ✓ Planned visits, certificates issued every time
- ✓ One number for anything that breaks in between

TRUSTED BY

Dougie Mac Hospice · care and healthcare settings across the North West

FREE SITE SURVEY & NO-OBLIGATION QUOTE

Keep residents safe and your evidence pack inspection-ready.

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