



PLANNED PREVENTATIVE MAINTENANCE · HOTELS & LEISURE

Guest comfort, around the clock.

A warm room, a working kitchen and a cold cellar — guests notice the moment any of them fail. Our PPM packages keep your air conditioning, catering, refrigeration, gas and electrics serviced and certified, with 24/7 cover so a breakdown never becomes a bad review.

Reviews at risk

A hot room or a cold breakfast becomes a one-star review overnight.

24/7 operation

You never close — so maintenance has to work around guests.

Multi-asset estates

Bedrooms, kitchen, bar, cellar and laundry all need different specialists.

Choose your level of cover — Bronze, Silver or Gold

Bronze

Essential compliance

- ✓ Annual electrical inspection (EICR)
- ✓ Annual gas safety inspection
- ✓ Portable appliance testing (PAT)
- ✓ Emergency lighting testing
- ✓ Certificates & compliance pack
- ✓ Priority booking for repairs

Silver

Compliance + planned care

MOST POPULAR

- ✓ Everything in Bronze, plus:
- ✓ Catering equipment PPM — 2 visits/yr
- ✓ Refrigeration & F-Gas leak checks
- ✓ Air conditioning service & filter clean
- ✓ Gas interlock & extract checks
- ✓ Discounted labour rates
- ✓ 48-hour response to breakdowns

Gold

Total cover, fully managed

- ✓ Everything in Silver, plus:
- ✓ Quarterly PPM visits across all assets
- ✓ 24/7 emergency call-out cover
- ✓ Labour on breakdowns included
- ✓ Full asset register & condition report
- ✓ Named account manager
- ✓ Annual budget forecast & renewals plan

Electrical

EICR, PAT, emergency lighting

Gas

Safety checks, interlocks

Refrigeration

F-Gas, fridges, cold rooms

Catering

Ovens, fryers, dishwashers

Air Con

Servicing, filters, leak checks

FM

Reactive repairs, single point of contact

WHY ULTRACOGROUP

- ✓ 24/7 emergency cover — we answer when guests can't wait
- ✓ Discreet working: back-of-house first, quiet hours by arrangement
- ✓ Air conditioning, kitchen, cellar and electrics under one contract
- ✓ Full asset register across every floor and back-of-house area
- ✓ Named account manager who knows your site

HOW IT WORKS

- ✓ Free site survey and asset audit
- ✓ We build your schedule and fixed annual price
- ✓ Planned visits, certificates issued every time
- ✓ One number for anything that breaks in between

TRUSTED BY

Wychwood Park Hotel & Golf Club · hospitality venues across the North West

FREE SITE SURVEY & NO-OBLIGATION QUOTE

Protect your guest experience all year round.

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