



## Service Industry

### Grow faster and get more from your business

Together Kaisen Solutions and The Figurator EXT platform are the next generation of intelligent business applications that can enable your organization to grow, evolve and transform. Only an integrated business ERP for the service industry will provide the powerful 360-degree view of your customers' activities, requests, and projects that your company needs to stay ahead of the competition. simultaneously.

#### Kaisen Solutions is your partner with all aspects of your transformation

- Business transformation and process optimization
- Custom development and system enhancement
- Application integration and migration
- Report Development
- Project / program management
- Training
- Support



#### Figurator EXT Is built for the service industry

Figurator offers all the functionality needed for all your critical business processes with powerful built-in Data Analysis on. All this without putting a strain on the IT budget.

#### Features and Capabilities

Equipment Maintenance Inventory, Mobile Service Management, Project Costs, Dashboards and BI, Warranty Mngt, Service Parts and Contracts, Master Contracts, Preventive Maintenance Schedules, Invoicing

### Figurator Key Benefits

#### Better Information / Better Decisions

- Gain better business insights by combining automated processes, accurate data, financial analyses, and forecasting capabilities
- Integrate field service operations, projects, order management, CRM, and inventory management
- Provide all required information to generate service appointments

#### Warranty Tracking

- Improve customer satisfaction by tracking warranty classes according to models of equipment
- Prevent needless customer invoicing of parts and labor when the work is covered under warranty

#### Expedite Work

- Quickly capture service needs and access customer information, product history, and resources
- Shorten the time between call receipt and job assignment

#### In the Cloud and Mobile

- Access real-time data on routes, project and appointments anywhere, anytime, from any device

#### Optimize Schedules

- Schedule the right people at the right time with the right skills to perform work

#### Track Resources

- Track resource commitments
- Match tasks to best available resources
- Generate work orders automatically

#### Next Steps:

Learn more: <https://www.kaisensolutions.com/Service/>  
Visit our youtube channel at: [youtube.kaisensolutions.figuratorService](https://www.youtube.com/channel/UCkaisenolutions)  
Ready to get started? Try it!

“Continuous Improvement That Drives Results”