



Pink Tuesdays Pet Salon



GENERAL POLICIES: PLEASE READ

- Please inform us of any behavioral information about your pet that we may need to know (or that you would like us to know!)
- Always bring your pet into the facility on a leash or in a carrier. Your pet's safety and the safety of others are most important to us. The other dog waiting in the lobby might not be as friendly as your dog! Cats MUST arrive in a carrier.
- Payment is due at the time of service. A \$35 fee applies to all returned checks.
- Any problems with grooming services must be reported to us within 48 hours so that we can address and correct the problem.
- Due to the unpredictable behavior of animals, problems may arise during/after grooming (i.e. nicks, clipper irritation, mental or physical stress, etc.). Every precaution is taken and we will notify you if we are aware. Due to these variables, Pink Tuesday's Pet Salon relinquishes liability from incidents that may occur.
- Pink Tuesdays employs experienced Groomers. All clients have different grooming preferences and tastes. We find that styles vary from region, state, country, and according to different breeders' instructions. We always work very hard to please each client. If you are not satisfied with your groom, please inform us immediately (within 48 hours) so that we can correct it and work toward perfecting your pet's groom with either another staff member or through another method. Meeting each client's unique grooming requests is a process to which we are committed.
- We keep updated notes in our computer system so that we can adhere to your instructions on each visit.
- Mats are knots in the fur. Due to the pain that can be caused to animals when brushing out severe mats, it is our policy to shave out mats that cannot be easily combed.
- A 50% handling fee applies for all pets that must be sent home (whether or not the service was able to be completed) due to health issues, behavior, aggression, or for any other reason.
- A late fee will apply to all pets not picked up by close of business. For every 15 minutes past close of business a pet is left in our care, a \$10 fee will be added to your pet's bill. All dogs will be charged \$10 per 15 minutes they arrive late.
- All policies are subject to change at any time without notice.

NO SHOWS & CANCELLATIONS

We allow 2 no-shows for grooming appointments. After that, we require a credit card on file for all future bookings. A fee of 50% of your pet's groom is charged for all subsequent missed appointments as it causes a loss of business. A fee of 25% of your pet's groom is charged for an appointment canceled within 24 hours of their time. Declined cards will result in a balance on account that must be paid in advance of future services.

New Client Information

So that we can provide gentle, expert care we ask a lot of questions about new animals. Please help us provide the best possible service by being thorough on this form.

OWNER INFORMATION

Full Name:

Email Address:

Street Address:

City/State: Zip:

Cell Phone:

Home Phone:

Work Phone:

Contact #2 (Name & Number):

PET GENERAL INFORMATION #1

Last Name:

Pet Name:

Breed:

Weight (lbs.):

Sex (circle):

Female Spayed

Female Un-altered

Male Neutered

Male Unaltered

Pet's Birthdate (month & year):

Color/Description:

PET GENERAL INFORMATION #2

Last Name:

Pet Name:

Breed:

Weight (lbs.):

Sex (circle):

Female Spayed

Female Un-altered

Male Neutered

Male Unaltered

Pet's Birthdate (month & year):

Color/Description:

PET GENERAL INFORMATION #3

Last Name:

Pet Name:

Breed:

Weight (lbs.):

Sex (circle):

Female Spayed

Female Un-altered

Male Neutered

Male Unaltered

Pet's Birthdate (month & year):

Color/Description:

Veterinary Clinic:

PET GENERAL HEALTH INFORMATION

Has your pet ever had surgery? Or been to the vet for major medical reasons?
(Other than spay or neuter)

#1 Yes No

#2 Yes No

#3 Yes No

Does your pet have any chronic health conditions and/or persistent injuries?

#1 Yes No

#2 Yes No

#3 Yes No

Explain (give symptoms and/or location of injury):

Does your pet have a sensitive stomach?

#1 Yes No

#2 Yes No

#3 Yes No

Explain:

Does your pet have any known allergies?

#1 Yes No

#2 Yes No

#3 Yes No

Explain:

Has your pet ever been refused services at a grooming, daycare, boarding or vet facility?

#1 Yes No

#2 Yes No

#3 Yes No

Explain circumstances (we do not need name of facility):

Has your pet ever had a seizure?

#1 Yes No

#2 Yes No

#3 Yes No

If yes, how often does it occur? Are they taking medication?

What were the signs of the seizure? (There are different types):

Has your pet ever had a stroke?

#1 Yes No

#2 Yes No

#3 Yes No

NEW CLIENT FORM

VACCINATIONS

You may have your vet call in vaccinations to: **402-934-1410**

Or, you can bring copies with you.

NOTE: We cannot take your pet beyond our front desk without verification of current vaccinations.

Please check records PRIOR to arrival. We need the dates the vaccines are DUE, not the dates they were given.

Rabies due: #1.
 #2.
 #3.

FLEA & TICK MEDICATION

Is your pet on a regular monthly flea regimen?

Yes No

A flea and tick shampoo will be used on any and all pets that we find with fleas and/or ticks on.

So that we may provide the appropriate care, please tell us about any other issues or health concerns.

By signing below, the customer agrees to all policies set forth by Pink Tuesday's Pet Salon. The customer also agrees to pay all fees set forth by the policies that have been put into place. All policies are subject to change at any time without notification to the customer.

X _____

Date: _____